

Lenin Manuel De La Rosa Ramirez

IT & Telecommunications Engineer



809 299 5575



[https://do.linkedin.com](https://do.linkedin.com/in/lenindelarosa)



leninmanueld@gmail.com

[/in/lenindelarosa](#)

Detail-oriented and enthusiastic telematics engineer with 10 years of experience in both IT and Telecommunications sectors. Excellent reputation for resolving problems and improving customer satisfaction. Forward-thinking professional with experience working in fast-paced environments. Expertise in administrating, installing, debugging and maintaining large-scale systems and infrastructures.



Skills

Technical Analysis	●●●●●	Excellent
Scripting skills	●●●●●	Very Good
TCP/IP protocol	●●●●●	Very Good
Cloud services	●●●●●	Good
Troubleshooting	●●●●●	Excellent
Data Analysis	●●●●●	Very Good
Project Management	●●●●●	Very Good
Problem-solving	●●●●●	Excellent
Cisco Systems Products	●●●●●	Very Good
Hardware and software installation	●●●●●	Very Good
Teambuilding	●●●●●	Excellent

●	Switches and routers	●●●●●	Very Good
●	Network infrastructure administration	●●●●●	Good
●	Network administration	●●●●●	Good
●	Software Development	●●●●●	Good
●	Windows Servers	●●●●●	Very Good
●	Technical Support	●●●●●	Excellent



Work History

2015-03 - Current

Systems Engineer, VAS (Value Added Services)

Altice Dominicana, Distrito Nacional, Santo Domingo

- Maintained and administered computer networks and environments, including computer hardware, software and applications that provide mobile services (voice, data, SMS) over mobile technologies (2G, 3G, 4G, LTE)
- Wrote and maintained custom scripts to increase system efficiency and performance time.
- Participated in all phases of system development life cycle, from requirements analysis through system implementation.
- Deployed in production environment new software solutions according to business requirements.
- Debugged and fixed incidents in production environment.
- Monitored and tested application performance to identify potential bottlenecks, develop solutions, and collaborate with developers on solution implementation.
- Led projects as technical implementor, such as:
 - Hardware implementation for new Online Charging System (OCS) in 2016.
 - Hardware and software integration for new OTA (Over the Air) in 2017.
 - Hardware and software integration of new Network Steering platform in 2018.
 - Hardware and software integration of new Online Charging System (OCS) for B2B segment in 2019-2020. Excellence award received in H1-2020.

2013-07 - 2013-09

Software Configuration Manager

Newtech SRL, Distrito Nacional, Santo Domingo

- Published new software versions in their corresponding environments (Production, QA, Dev).
- Documented and kept records of version changes in the environments.
- Detected and fixed issues related with configuration.
- Worked alongside QA team in identifying new issues in the new publishes.
- Roll backed to previous version when developing problems are found.
- Prepared and configured new environments for software deployments.

2012-06 - 2013-06

Systems Analyst, IT

Banco Multiple León, Distrito Nacional, Santo Domingo

- Diagnosed, troubleshoot and resolved network and system problems.
- Defined business goals to determine systems requirements.
- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Investigated and addressed bank's system issues to enhance usability and improve functionality.
- Gathered requirements and performed gap analysis through design workshops with users.
- Evaluated and adopted new technologies to address changing industry needs.
- Resolved or escalated problem tickets to resolve user issues.
- Established specifications and coordinated production with software programmers.



Education

2013-09 - 2015-09

Master of Science: Telecommunications Engineering

Universidad Politécnica De Cataluña - Barcelona, Cataluña, España

2007-09 - 2011-03

Bachelor of Science: Telematics Engineering

Pontificia Universidad Católica Madre Y Maestra - Santo Domingo, Dominican Republic

2006-09 - 2007-09

Associate of Science: Cisco Certified Network Associate

Las Americas Institute Of Technology - Santo Domingo, Dominican Republic

2020-07 - 2020-10

Certificate: Internal Quality Auditor ISO 9001:2015

Quality GB - Online



Software

Python



PL-SQL



C#



Shell scripting



Java



JavaScript



Linux/Unix based systems



● Amazon Web Services

●●●●●
Good

● Microsoft Azure

●●●●●
Good



Languages

● Spanish

●●●●●
Excellent

● English

●●●●●
Excellent



Interests

● Networking

● Camping

● Photography

● Dogs and Birds

● Working out