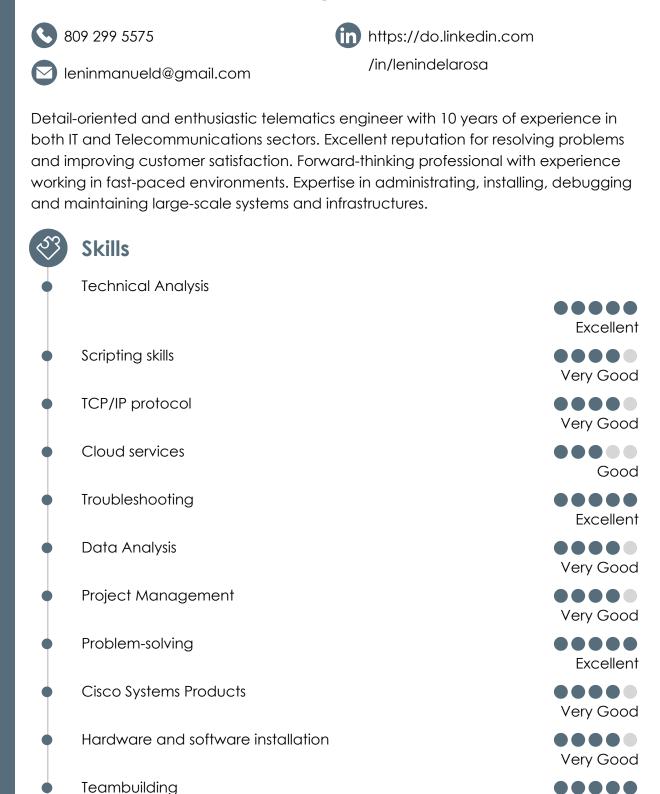
# Lenin Manuel De La Rosa Ramirez

IT & Telecommunications Engineer



Excellent

Switches and routers Very Good Network infrastructure administration Good Network administration Good Software Development Good Windows Servers Very Good Technical Support Excellent



## **Work History**

Altice Dominicana, Distrito Nacional, Santo Domingo

Systems Engineer, VAS (Value Added Services)

- Maintained and administered computer networks and environments, including computer hardware, software and applications that provide mobile services (voice, data, SMS) over mobile technologies (2G, 3G, 4G, LTE)
- Wrote and maintained custom scripts to increase system efficiency and performance time.
- Participated in all phases of system development life cycle, from requirements analysis through system implementation.
- Deployed in production environment new software solutions according to business requirements.
- Debugged and fixed incidents in production environment.
- Monitored and tested application performance to identify potential bottlenecks, develop solutions, and collaborate with developers on solution implementation.
- Led projects as technical implementor, such as:
- · Hardware implementation for new Online Charging System (OCS) in 2016.
- · Hardware and software integration for new OTA (Over the Air) in 2017.
- · Hardware and software integration of new Network Steering platform in 2018.
- · Hardware and software integration of new Online Charging System (OCS) for B2B segment in 2019-2020. Excellence award received in H1-2020.

### 2013-07 - 2013-09 Software Configuration Manager

Newtech SRL, Distrito Nacional, Santo Domingo

- Published new software versions in their corresponding environments (Production, QA, Dev).
- Documented and kept records of version changes in the environments.
- Detected and fixed issues related with configuration.
- Worked alongside QA team in identifying new issues in the new publishes.
- Roll backed to previous version when developing problems are found.
- Prepared and configured new environments for software deployments.

2015-03 - Current

2013-09 - 2015-09

2007-09 - 2011-03

2006-09 - 2007-09

2020-07 - 2020-10

## Systems Analyst, IT

Banco Multiple León, Distrito Nacional, Santo Domingo

- Diagnosed, troubleshot and resolved network and system problems.
- Defined business goals to determine systems requirements.
- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Investigated and addressed bank's system issues to enhance usability and improve functionality.
- Gathered requirements and performed gap analysis through design workshops with users.
- Evaluated and adopted new technologies to address changing industry
- Resolved or escalated problem tickets to resolve user issues.
- Established specifications and coordinated production with software programmers.



## Education

Master of Science: Telecommunications Engineering

Universidad Politécnica De Cataluña - Barcelona, Cataluña, España

Bachelor of Science: Telematics Engineering

Pontificia Universidad Católica Madre Y Maestra - Santo Domingo, Dominican Republic

Associate of Science: Cisco Certified Network Associate Las Americas Institute Of Technology - Santo Domingo, Dominican Republic

Certificate: Internal Quality Auditor ISO 9001:2015 Quality GB - Online



PL-SQL  Very Good  Shell scripting  Very Good  Very Good  Very Good  Very Good  Linux/Unix based systems			
PL-SQL Very Good C# Good Shell scripting Very Good Java Good Linux/Unix based systems		Software	
C#  Shell scripting  Very Good  Very Good  Very Good  Java  Good  Linux/Unix based systems	•	Python	Good
Shell scripting  Java  Java  JavaScript  Good  Linux/Unix based systems	•	PL-SQL	Very Good
Java  JavaScript  Linux/Unix based systems	•	C#	Good
JavaScript  Good  Linux/Unix based systems	•	Shell scripting	Very Good
■ Linux/Unix based systems ■ ■ ■ ■ ■	•	Java	Good
· ·	•	JavaScript	Good
	•	Linux/Unix based systems	Very Good



Excellent

Excellent

(A) Interests

English

- Networking
- CampingPhotography
- Dogs and Birds
- Working out