

# Bryce Lennard

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## Education

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**Bowling Green State University (BGSU)** –Bowling Green, OH

Expected: May 2019

**Bachelor of Science, Computer Science**

**Minor General Science, GPA 4.0**

## Relevant Courses

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Object Oriented Programming

Operating Systems and Networks

Introduction to Software Engineering

Calculus I & II

Data Structures and Algorithms

Introduction to Computer Security

## Computer Skills

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- Proficient in C++
- Experienced in Microsoft Word and Excel
- Competent in Microsoft Access
- Some experience in Java and JavaScript
- Experimented in JRuby

## Experience

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### Service Desk Technician

**Cooper Tire & Rubber Company** – Findlay, OH

January 2017-May 2017

- Focused on customer support and metrics analysis
- Gathered information, analyzed that information, and then troubleshoot in the correct direction.
- Was present and available to all clients requiring technical assistance.
- Directed any unresolved issues to the appropriate technical department.
- Became proficient in the use of ticket systems such as CA and ServiceNow.

### Application Developer

**Nationwide Insurance** – Columbus, OH

May 2017-August 2017

- Focused mainly on the development of production software and web applications.
- Pair programmed with one or two other employees to achieve better results more rapidly.
- Performed unit and integration testing before a new version launch.

## Accomplishments and Activities

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**Phi Eta Sigma**

**Honor Society** – BGSU

**Member of Association for Computing Machinery (ACM)**

