

Lennon King

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EDUCATION

Bachelor of Science in Computer Science, Minor in Digital Arts & Sciences

May 2026

University of Florida — The College of Liberal Arts and Sciences

Gainesville, FL

- GPA: 3.82/4.0
- Dean's List, 5 semesters
- Relevant Coursework: Operating Systems, Info and Database Systems, Natural Language Processing, Software Engineering, Data Structures and Algorithms, Computational Linear Algebra, Computer Organization

EXPERIENCE

Information Technology Account Specialist

August 2024 – Present

University of Florida Information Technology Help Desk

Gainesville, FL

- Provided comprehensive technical support to a diverse community of 60,000+ students, faculty, and staff, diagnosing and resolving computer issues to improve user experience and satisfaction.
- Handled 30+ technical support tickets per week, efficiently troubleshooting hardware, software, and network-related issues to minimize downtime.
- Enhanced workflow efficiency by documenting client interactions and issue resolutions in TeamDynamix, improving departmental organization and response times.

Lead UI/UX Director

January 2024 – Present

Society of Hispanic Professional Engineers (SHPE) at the University of Florida

Gainesville, FL

- Created a collaborative design process for SHPE UF's official mobile application, leading a team of six using Figma to draft wireframes and prototypes that meet the needs of our over 850 users, including real-time event updates.
- Redesigned the SHPE UF website based on user feedback to attract sponsors, applying UI/UX principles like Jakob's Law and the Aesthetic Usability Effect to enhance accessibility and user experience.
- Utilized accessibility guidelines as defined by W3C and conducted usability testing based on WCAG standards to ensure an inclusive and user-friendly experience.

Verizon's 2024 Full Stack Developer Boot Camp Participant

May 2024 – August 2024

Verizon

Remote

- Completed an extensive 10-week boot camp focusing on modern development practices and technologies, including full-stack development, containers, cloud computing, DevOps, databases, security, and Generative AI.
- Enhanced team connectivity and familiarity by actively engaging in discussions and presentations during weekly meetings to learn about modern development techniques.
- Gained valuable industry insights by attending guest lectures from a variety of Verizon industry experts, exploring the latest trends and best practices in full-stack development and self-improvement.

PROJECTS

Loan Shark Enterprise | *JavaScript, HTML/CSS, Figma, React, Node, MongoDB*

January 2024 – May 2024

- Crafted an intuitive user interface for a full-stack web application, transforming design prototypes from Figma into a mock car rental service using React and HTML/CSS, focusing on clear navigation and format familiarity.
- Implemented user authentication and role-based access, securely managing user profiles and vehicle listings in a dynamic database powered by MongoDB and Node.js, ensuring smooth data transfer and storage.
- Led Agile/Scrum methodologies as Project Manager using Jira, fostering a collaborative team environment through structured sprint planning and retrospectives, which significantly improved project delivery timelines and team synergy.

TECHNICAL SKILLS

Languages: C++, Python, TypeScript, HTML/CSS, JavaScript, SQL

Developer Tools: Git, JetBrains Suite, Visual Studio Code, Visual Studio, Node.js

Libraries/Frameworks: Figma, Adobe Creative Suite, React.js, Express.js, SFML, Tkinter, Microsoft Office

Certifications: Verizon's 2024 Full Stack Developer Boot Camp