

JOEL J GARCIA RODRIGUEZ
URB EL COMANDANTE
955 CALLE CARMEN HERNANDEZ
SAN JUAN PR 00924-3516

123-338190



62756

Este estado cubre sus transacciones después del 29 de octubre de 2021 hasta el 30 de noviembre de 2021. Página 1

CHEQUES

INFORMACIÓN DE BALANCE

Balance inicial	+ Créditos	- Cheques/Débitos	- Cargos	= Balance final
47.83	0.00	47.83	0.00	0.00

OTROS DÉBITOS REGulares Y ELECTRÓNICOS

Fecha	Descripción	Cantidad
11-08	TelePago XXXXXX0116 Transferencia a Cuenta Cheques	40.00

Fecha	Descripción	Cantidad
11-08	TelePago XXXXXX0116 Transferencia a Cuenta Cheques	7.83

BALANCE MÍNIMO

Fecha	Descripción	Cantidad
11-08	Balance mínimo durante este ciclo	0.00

AVISO IMPORTANTE

EFFECTIVO EL 9 DE ENERO DE 2021 EL CARGO DE \$15 POR
CANCELACIÓN DE DÉBITO ELECTRÓNICO APLICARÁ TANTO PARA
LAS CANCELACIONES TEMPORERAS COMO PARA LAS PERMANENTES.

GOF REES, 005-000062756

In Case of Errors or Questions about your Statement of Account or Regarding Electronic Fund Transfers:

If you think your statement of account or receipt is wrong, or if you need more information about a transaction on your statement or receipt, please call **POPULAR TELEBANK** at the following telephone numbers: (787) 724-3659 (metropolitan area), 1-888-724-3659 (island); hearing impaired telephone services (TDD) (787) 753-9677 (metropolitan area), 1-800-981-9666 (island), U.S.V.I. and Tortola, 1-888-724-3659 or write us at:

Banco Popular de Puerto Rico, Customer Resolution Center, PO Box 362708, San Juan, Puerto Rico 00936-2708.

We must hear from you no later than 60 days after we sent you the First statement on which the error or problem appeared. Tell us your name and account number, transaction date and transaction number, description of the claim or doubt, and the dollar amount of the alleged error.

ELECTRONIC TRANSFERS

We will investigate your claim and will correct, any error, promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

PAYMENTS OR SPECIAL CHECKS TO THE RESERVE

The **INTEREST CHARGE** is computed by applying the **DAILY PERIODIC RATE** to the Balance Subject to Interest Rate, which is determined by adding unpaid balances to all the days included within the billing period and dividing the total by the number of days in said period. The unpaid daily balance within each billing period is figured by adding to the final balance of the previous day any advances or debits and subtracting payments and credits made during the day. For variable rate accounts only: The Periodic Rates and APR's may vary for each billing period.

What To Do If You Think You Find A Mistake On Your Statement - If you think there is an error on your statement, write to us at: BANCO POPULAR DE PUERTO RICO, Customer Resolution Center, PO Box 262708, San Juan, Puerto Rico 00926-2708. In your letter, give us the following information:

- **Account information:** Your name and account number.
- **Dollar amount:** The dollar amount of the suspected error.
- **Description of problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay we may report you as delinquent.

NOTICE

Credit for deposited checks is provisional until payment of such checks is received.
