

# LEADERSHIP

## 1 What you are learning

You are beginning to:

- ✓ Organize group activities, though you sometimes need guidance to set clear objectives.
- ✓ Practice decision-making, even if the process isn't yet fully refined.
- ✓ Show an interest in leading teams, but may struggle with managing diverse personalities and complex challenges.

## 2 Where to find opportunities for growth

### Social & Human Service Assistant:

In this role, you support community programs by working alongside experienced professionals. You learn to coordinate tasks, communicate with clients, and assist in service delivery—an ideal way to begin developing basic leadership skills in a structured, supportive setting.

### Customer Service Representative:

As a Customer Service Representative, you work within a team to handle customer inquiries and resolve issues. Under guidance, you learn to manage conflicts, share responsibilities, and communicate clearly—essential early steps in building leadership abilities.

### Teaching Assistants (Preschool/Elementary/Middle/Secondary):

As a Teaching Assistant, you support classroom activities and assist the teacher in managing student groups. This role offers a gentle introduction to leadership by gradually increasing your responsibilities and helping you learn to guide and support others in a structured educational environment.

## 3 Try this next

- 1. Take on Small Leadership Roles:**  
Volunteer to lead a minor project or a small team task in your school, community, or workplace. This hands-on experience will help you practice setting clear objectives and delegating tasks in a low-risk setting.
- 2. Observe and Learn from Experienced Leaders:**  
Identify mentors or supervisors whose leadership you admire. Watch how they handle team meetings, solve conflicts, and make decisions. Reflect on their methods and consider how you can adopt similar strategies in your own role.
- 3. Attend Introductory Leadership Workshops:**  
Enroll in beginner-level courses that cover basic leadership principles such as effective communication, conflict resolution, and decision-making. These workshops offer structured guidance and practical tools to help you grow.
- 4. Practice Leading Small Group Meetings:**  
Organize and run short meetings or discussion sessions with a small group. Focus on setting an agenda, encouraging participation, and summarizing outcomes. This exercise builds your confidence in guiding group conversations.
- 5. Request Regular, Constructive Feedback:**  
Ask mentors, teachers, or supervisors for specific, supportive feedback on your leadership efforts. Use their insights to identify one or two key areas for improvement and work on them consistently over time.

