Leonardo Serrão
Front End Developer

Contact: (17) 99182-3655
Email: leoserraom@gmail.com
WebSite: leoserraodev.vercel.app
Location: Londrina-PR, BR

ABOUT ME

Coming from the gastronomy area, I made the decision to migrate to the technology area, I started to study programming on my own, and when I realized that was what I wanted as a career I started a course in college. Today after several courses I keep always seeking to improve myself and as a Front End developer I'm looking for my opportunity to work in the area that I enjoy the most.

ACADEMIC HISTORY

System Analysis and Development
UNOPAR | 2022 - 2023

Informatics Technitian
ETEC | 2014 - 2016

SKILLS

ReactJS
JavaScript
NextJS
HTML
CSS | SASS | SCSS
Fluent English

EXPERIENCE

Bilingual Help Desk Analyst
TATA Consultancy Services | Dez 2022 - current

- Working remotely for Exelon, an energy company in the United States.
- Responsible for assitance to the company's systems.
- Assisting the end user directly with the most diverse types of problems on the system, from resetting passwords to functionality issues with applications.
- **Assistance 100% in English,** daily talking with native or foreign speakers (Indians, Chinese, etc).

Front-End Development Intern
TATA Consultancy Services | Jun 2022 - Dez 2022

- Responsible for the technical leadership of a Front-end group.
- Development of a complete application with Back-end, Database and Front-end.
- **Languages and Tools: ReactJS, TypeScript and NextJS.**

TRAININGS

AWS Educate Introduction to Cloud 101
Amazon Web Services (AWS) | 2022

Agile Software Development
Project Management Institute | 2022

Ignite (ReactJs, React Native, TypeScript)
RocketSeat | 2022

Advanced Development with JavaScript ES6
Digital Innovation One | 2022

ADDITIONAL INFORMATION

- Experience with web development projects
- Knowledge of Relational and Non-Relational Databases
- Experience with version management system