

# Leonardo Serrão

Front End Developer

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Location: Londrina-PR, BR

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## ABOUT ME

Coming from the gastronomy area, I made the decision to migrate to the technology area, I started to study programming on my own, and when I realized that was what I wanted as a career I started a course in college. Today after several courses I keep always seeking to improve myself and as a Front End developer I'm looking for my opportunity to work in the area that I enjoy the most.

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## ACADEMIC HISTORY

### System Analysis and Development

UNOPAR | 2022 - 2023

### Informatics Technician

Etec | 2014 - 2016

## SKILLS

ReactJS  
JavaScript  
NextJS  
HTML  
CSS | SASS | SCSS  
Fluent English

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## EXPERIENCE

### Bilingual Help Desk Analyst

TATA Consultancy Services | Dec 2022 - current

- Working remotely for Exelon, an energy company in the United States.
- Responsible for assistance to the company's systems.
- Assisting the end user directly with the most diverse types of problems on the system, from resetting passwords to functionality issues with applications.
- **Assistance 100% in English**, daily talking with native or foreign speakers (Indians, Chinese, etc).

### Front-End Development Intern

TATA Consultancy Services | Jun 2022 - Dec 2022

- Responsible for the technical leadership of a Front-end group.
- Development of a complete application with Back-end, Database and Front-end.
- **Languages and Tools: ReactJS, TypeScript and NextJS.**

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## TRAININGS

### AWS Educate Introduction to Cloud 101

Amazon Web Services (AWS) | 2022

### Agile Software Development

Project Management Institute | 2022

### Ignite (ReactJs, React Native, TypeScript)

RocketSeat | 2022

### Advanced Development with JavaScript ES6

Digital Innovation One | 2022

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## ADDITIONAL INFORMATION

- Experience with web development projects
- Knowledge of Relational and Non-Relational Databases
- Experience with version management system