The worst user interface experience for me is Macintosh OSX or any other Macintosh OS out there. To me Macintosh OS is pursuing simplicity, good looking and top level security comparing to Windows OS, but that made Macintosh OS so hard to use, and a very bad user experience.

It's undeniable that Macintosh OS have a lot of advantages compare to windows when doing non-Microsoft programing, since it's a Unix based system. But it is not a very pleasant experience for normal first time user.

Macintosh OS tend to hide everything behind the desktop, so you basically have to do make 10 times of effort to find anything you want. And it is basically have to option to do any sort of customization. This is due to the security feature of the Macintosh system, they give user a very limited access to the system in exchange of a higher level of security, similar to the iPhone.

But to me I rather gain full control of the computer that I bought, than a safe box that I cannot even open for myself.

The way to improve is to give user more access to the system, so people can customize the system they like. Also try to make everything more intuitive rather than hide everything behind a bar.