Socio-Economic Factors in the Consumption of Online News

Leo Ferres

UDD & Telefónica R+D, Chile lferres@udd.cl FB, IG, Tw, GH: @leoferres (with S Vilella, G Ruffo, and D Paolotti)

SECS19 (!It's so hard to explain this to funders...) Lipari, Italy, July 13-18 2019

s:2019-06-16 13:13:53 -0400 - e:2019-07-16 04:37:25 -0400

Intro

Goal: studying geo-located accesses to news media websites at finer levels of granularity from areas of different socio-demographic features.

Research question: Does reading grow linearly with HDI?

Intro

Goal: studying geo-located accesses to news media websites at finer levels of granularity from areas of different socio-demographic features.

Research question:

- ▶ Does reading grow linearly with socio-economic status?
- ▶ Do people of different socio-econ read varied content?

WHY: To fight misinformation (systemic pov)

(Some) grounding in theory



VOL. CL. . No. 26,000

MANUFACTURING CONSENT

The Political Economy of the Mass Media

By EDWARD S. HERMAN and NOAM CHOMSKY

With a new introduction by the authors

V YORK—Contrary to the usual image of the p ankerous, obstinate, and ubiquitous in its search for

Geo

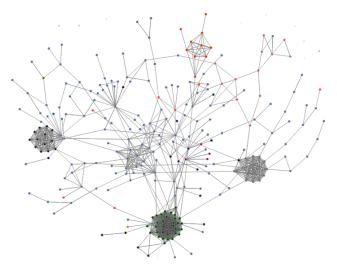
► Santiago de Chile, founded in 1541, ~7M people, ~840Km2



Figure 1: SCL panorama (pic by https://bit.ly/2zkSgl5)

The Chilean news system

Concentrated ownership¹



 $^{^{\}rm 1}$ Bahamonde, Bollen, Elejalde, Ferres, Poblete (2018) Power structure in Chilean news media. PLoS ONE 13(6): e0197150.

The Chilean news system

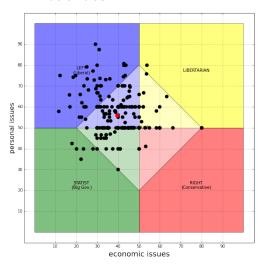
Low diversity²

Index	Type = Outlets	Type = Owner	Ref. values
ShDI	1.3455	0.1408	High status: 4 < x
ShDI _{MAX}	1.3484	0.1526	Good status: 3 < x < 4 Moderate status: 2 < x < 3
ShDl _{OPT}	5.4337	4.4426	Poor status: 1 < x < 2 Bad status: 0 < x < 1
PEI	0.9971	0.1887	0 < x < 1
PEI'	0.2400	0.0310	0 < x < 1
SiDI	0.9884	0.1778	0 < x < 1
ATxDI	4.0800	0.7100	2 < x
ATxDI'		3.4800	2 < x
ATxDI _{RAND}	7.6000	13.0400	2 < x

 $^{^2}$ Elejalde, Ferres, Herder, Bollen. (2018). Quantifying the ecological diversity and health of online news. Journal of Computational Science 27, 218–226

The Chilean news system

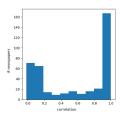
► Liberal bias³

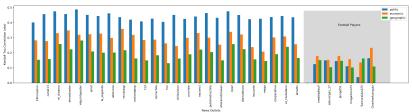


 $^{^3}$ Elejalde, Ferres, Herder (2018) On the nature of real and perceived bias in the mainstream media. PLoS ONE 13(3): e0193765

All focusing on the *contents* of tweets, except:

► Some target socio-econ groups⁴





⁴ Elejalde, Ferres, Schifanella. (2019). Understanding News Outlets' Audience-Targeting Patterns. EPJ Data Science, 8: 16. - !A feeble attempt at self-promotion

However...

▶ tweeters hard to locate (\sim 1%) -> too coarse (comuna)

But then...

I moved jobs to Telefónica... >:)

Mobile data

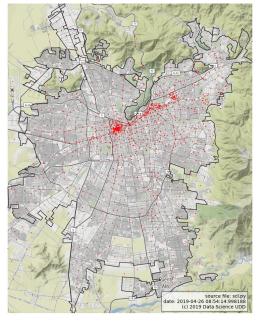
Given

- \gt 52% of web traffic generated by mobile phones (2018),
- ▶ high penetration of cellphones in Chile (1.3/person),
- computational power for analysis of VLDBs (1TB, 2B rows/3 months only calls),
- no rough IPs anymore... geoloc at the level of tower,
- real-time, large-scale, fine-grained datasets

resulted in

- renewed interest in "individual" human behavior,
- using pings to tackle important social issues, e.g.
 - gender
 - segregation and poverty
 - use of public spaces
 - information consumption

Prelims: geo & towers





Prelims: geo & partitioning space

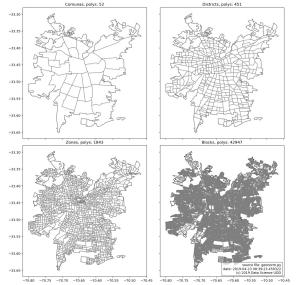


Figure 2: Political (admin) grids over SCL

Prelims: telephony

- ▶ CDR (Call Detail Record) a tuple $\langle n_a, n_b, t_a, t_b, d, r \rangle$ (used mainly for billing minutes, sparse in time, coarse in space)⁵
- ▶ **XDR** (e**X**tended **D**etail **R**ecord) a tuple $\langle n_a, t_a, d, k \rangle$ (used mainly for billing data usage, dense(r) in time, coarse in space)^{6,7}
- ▶ **DPI** (**D**eep **P**acket **I**nspection, or User Control Plane) a tuple $\langle n_a, t_a, d, k, p \rangle$, used for data bandwidth allocation
- ► CP (Control Plane), used for network "health" monitoring, not persisted, network events like handovers, shakes, etc.

⁵Tizzoni et al. Gender gaps in urban mobility. https://arxiv.org/abs/1906.09092

 $^{^6}$ Graells-Garrido, Ferres, Caro and Bravo. (2017) The effect of Pokémon Go on the pulse of the city: a natural experiment. EPJ Data Science2017 6:23

⁷Beiró, Bravo, Caro, Cattuto, Ferres and Graells-Garrido. (2018). Shopping mall attraction and social mixing at a city scale. EPJ Data Science2018 7:28

Datasets

- DPI:
 - ▶ July 2016
 - ▶ IP addresses of 27 news media outlets, for most of which we know their political alignment and ownership structure

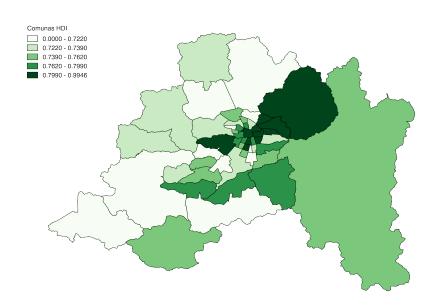
	antenna	date	hour	ip	usrs
1	00000000	20160706	11	200.12.26.117	1
2	00000000	20160706	14	190.153.242.131	1
3	00000000	20160706	14	200.12.20.11	1
4	00000000	20160706	15	190.110.123.219	1

► The 2017 census (17m people, blocks)

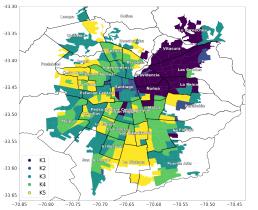
Outlets

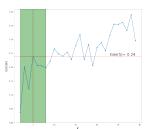
BioBioChile
El Mercurio editorial group
Cooperativa
AdnRadioChile
The Clinic
Tele 13
Publimetro Chile
Diario Financiero

HDI



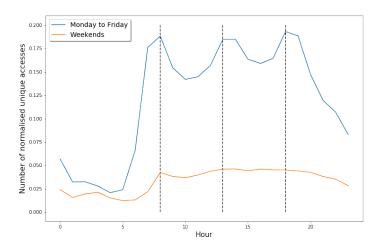
Clustering census districts





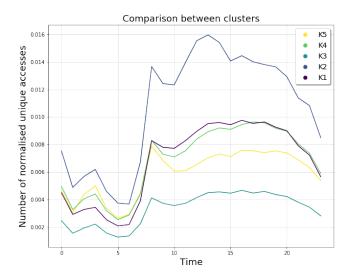
Cluster	Mean age	Avg years of schooling	% of students	% of people of indigenous ethnicity
K1	46.25	16.91	0.15	0.05
K2	38.78	16.50	0.18	0.07
K3	42.05	14.65	0.14	0.10
K4	46.36	14.30	0.12	0.10
K5	44.62	12.86	0.11	0.13

General results



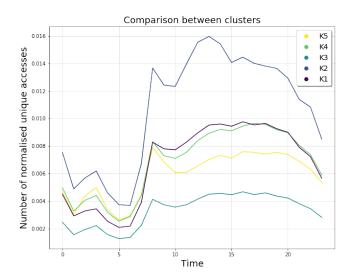
Connections during the weekend

General results



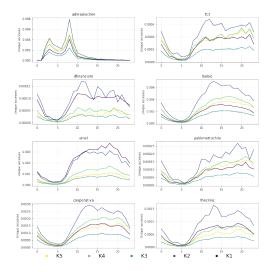
▶ Young and educated read significantly more than other groups

General results



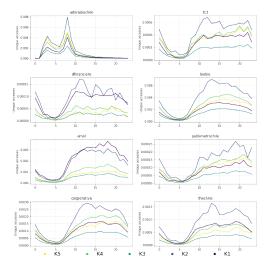
▶ K3 more educated than K4, K5 (lot more!), but read less

Specific results



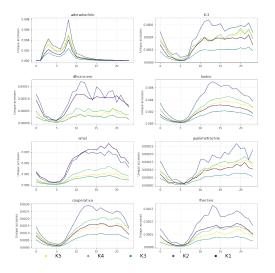
Young and educated read more varied content

Specific results



▶ K1 is restricted to particular (conservative, !capitalist) outlets

Specific results



K3 still at the bottom

General conclusions

- ▶ News consumption follows the the rhythms of daily life
- Socio-demographics play a key role (education and age)

In particular, going back to the hypothesis:

Linearity between K does not hold

Future work

- ► A DPI dataset of "hits" (!Talk to Salvatore :)
- Cross CDR/XDR data?
- ► Biasing factors
 - ► Non-traditional datasets

Thank you!

Collaborators

Loreto Bravo (IDS, UDD & Telefonica), Eduardo Graells (IDS, UDD & Telefonica), Diego Caro (IDS, UDD & Telefonica), Daniela Opitz (IDS, UDD & Telefonica), Fran Varela (IDS, UDD & Telefonica), Pablo García (BCI), Eric Ancelovici (Telefónica), Manuel Sacasa (Telefónica), Andrés Leiva (Telefónica), Ciro Cattuto (ISI Foundation), Daniela Paolotti (ISI Foundation), Laetitia Gauvin (ISI Foundation), Michele Tizzoni (ISI Foundation), Johan Bollen (Indiana University), Rossano Schifanella (U Torino), Giancarlo Ruffo (U Torino), Erick Elejalde (L3S, Germany), Markus Strohmeier (Aachen, Germany), Eelco Herder (Radboud, The Netherlands), Bruno Goncalves (JP Morgan, USA), Stefaan Verhulst (NYU, USA), Natalia Adler (UNICEF, USA), Ricardo Baeza-Yates (Northeastern@Silicon Valley), Salvatore Vilella (ISI, UTorino), Meng He (Dalhousie, Canada), Travis Gagie (Dalhousie, Canada), Norbert Zhe (Dalhousie, Canada), Mariano Beiró (UBA, Argentina), André Panisson (ISI Foundation), Michel Dumontier (Maastricht, The Netherlands), Karim Touma (Falabella)

Privacy considerations

It's a common question:

- ► No users,
- aggregated by hour,
- towers are aggregated at the 1Km2 level,
- data do not leave TEF servers (except at very high levels of aggregation),
- We do not report on (or care about, really) individuals (only aggregations).

BUT...

Privacy considerations

The uncommon question is the following:

what are the social costs of **not** doing these studies?