

# Rate limiting

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HappyFox employs a number of safeguards against bursts of incoming traffic to help maximise its stability.

One among them is a global rate limiter for the Helpdesk Developer API requests. Users who send many requests in quick succession may see error responses that show up as HTTPS status code 429 .

HappyFox allows up to

- 500 GET requests / minute
- 300 POST requests / minute

This is applicable for all public Developer API endpoints published in our documentation.

When the above threshold is exceeded, client would receive a “429” error response for the next 10 mins.

Please note - above limits take precedence over the limits defined under each API key.



