

Leo Strong

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Education

- University of Colorado Boulder, Boulder, CO 80309
- Bachelor of Science | December 2022
- Information Science

Experience

November 2021 – Present

Barista | Starbucks Coffee | Lakewood, CO

Fostered solid relationships with regulars, listened to customers' needs and offered suggestions and recommendations based on specifications and guidelines.

November 2021 – December 2021

Undergraduate Researcher | University of Colorado Boulder | Boulder, CO

Conducted a survey of CU Boulder students on the usability and effectiveness of Buff Portal, an integral platform for student resources, and presented findings from gathering student feedback with recommendations for design changes.

September 2021 – December 2021

Undergraduate Researcher | University of Colorado Boulder | Boulder, CO

Engaged in research on career outcomes for Information Science (INFO) majors and minors by analyzing labor statistics, surveying INFO graduates, and interviewing select participants. Collaborated on research with and presented findings to INFO faculty members.

Keywords

- Creative, communicative, collaborative, customer service, usability, user research