

# Ha Van Luom

HoChiMinh, VietNam

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## OBJECTIVE

Passionate Software Developer with 4 years of experience delivering real-world solutions. I approach every project with discipline and a growth mindset, because well-written code has the power to change products, teams, and my own future. I chase challenges, not comfort, and I believe that consistent effort creates meaningful results.

## EDUCATION

**Sai Gon Technology University** - Major: Information Technology  
Degree: Engineer

Oct 2017 - Dec 2021

## TECHNICAL SKILLS

Programing Languages	Java, HTML, JS, C++
Frameworks & Platforms	Spring(Spring boot, MVC, JPA), Jakarta EE(Servlet/JSP), FrameOne, Microservice, Hibernate, ERP/POS system
Build & Tools	Maven, Gradle, Docker, JUnit, Git, Jira, MiPlatform, Material UI, AWS
Databases	Oracle, MySQL
Methodologies & Practices	Agile, RESTful API Design

## WORK EXPERIENCE

**CJ Olivenetwork Vina** - Java Developer

01/2022 - Present

- Maintained and enhanced POS, ERP and Back Office systems, including new feature development based on customer requirements.
- Provided end-to-end technical support for ERP users, resolving incidents and ensuring smooth daily operations.
- Supported customer data analysis and troubleshooting, identifying issues and resolving them efficiently.
- Work and support troubleshooting, improvement and operation with third parties(link api) regarding the customer loyalty program department.
- Enhanced customer satisfaction through proactive communication, ensuring clear understanding of project requirements and delivering high-quality software solutions.
- Collaborated on integrating payment methods (e.g., QR code payments) for improved customer experiences.
- Testing, ensure operation work well and deploy new features onto the system.
- Collaborated with vendors to negotiate contracts and ensure cost-effective integration of third-party APIs and services.
- Worked closely with vendors and stakeholders to negotiate service agreements, ensuring optimal pricing and high-quality software solutions.
- Support checking and analyzing inaccurate data, conduct investigations into the cause, then rectify errors.
- Supported both internal and external users by handling tickets, training sessions, and technical documentation.
- Acted as the main contact point between end users and development teams for issue escalation and resolution.
- Ensured compliance with business process requirements through continuous system testing and validation.

**POSCO DX VN** - Fullstack Developer

04/2024 - 04/2025

- Developed and maintained backend modules, ensuring efficient data processing and scalable performance.

- Participated in product development using design and specification documents from the head office.
- Implemented core data processing and CRUD functionalities, optimized reporting workflows, and enhanced UI/UX for improved system usability and user satisfaction.
- Contributed to the full software development lifecycle, from business analysis and system design to implementation, testing, and deployment, ensuring high-quality deliverables.

**FPT Software - Automation Test**

09/2021 - 12/2021

- Performed software testing and quality assurance to support ERP business processes
- Investigated and resolved system errors, providing insights and documentation to assist other teams.

## **ACHIEVEMENTS & CERTIFICATIONS**

Certified Enterprise Business Analyst

2022-2023

Team Achievement Awards - CJ Olivenetwork vina

2022 & 2023 & 2024

## **LANGUAGES**

- English: Intermediate
- Japanese: N5

## **SOFT SKILLS**

Teamwork, Disciplince, Problem-solving, Communication, Fast-learning, Open-mindness, Work under high pressure

## **HOBBIES & INTERESTS**

Exploring emerging technologies shaping the future, Sports, Traveling, Reading, Animals

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