

# Leon Han

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## EXPERIENCE

### Associate Product Manager • Vidyard

Sep 2022 – Dec 2022, Waterloo ON

Solved technical debt on the Video Analytics team by collaborating with engineers to identify 30+ possible opportunities using an OST and **prioritized the 5 most impactful, defining the team's Q1 2023 roadmap.**

**Analyzed thousands of customer data points using SQL and Heap** for a recently released feature to visualize retention, engagement and adoption.

### Product Management Intern • Nearside

Jan 2022 – Apr 2022, San Francisco CA

Implemented instant account funding via debit card, **driving over \$165K in deposits within the first two weeks of launch.** Led process from 0 to 1; created and executed data-driven growth and fraud control plans for 1 to 100.

Spearheaded **market analysis and user research** on account closures, resulting in 3 large-scale features being prioritized.

### Sponsorship Director • Hack the North

Feb 2022 – Present, Waterloo ON

**Leading a team of 6 to raise \$XXX,XXX and partner with ~50 sponsors,** helping fund the event for 1,500+ attendees and establishing new relationships with leading tech organizations like Stripe, 8VC, YCombinator, and Warp.

Managed crucial day-of-event logistics **communication to 450+ sponsor reps** and served as the primary advocate for the sponsor experience internally.

### Product Designer • Hack the North

May 2021 – Jan 2022, Waterloo ON

Streamlined the project submission flow by designing a visual interface and form, eliminating submission pain points and processing ~450 submissions.

Drove user research with underrepresented groups to generate insights on making the event more inclusive, **leading to 2 major product initiatives and the creation of a UXR team.**

### Product Design Intern • Nearside

May 2021 – Aug 2021, San Francisco CA

Led design of a feature for customers to add, edit, and delete payment recipients, **facilitating over \$3M in ACH transfers.** Worked with frontend engineers to **create 10+ new components**, focusing on reusability.

## EDUCATION

### University of Waterloo,

BASc, Systems Design

Engineering

Sep 2019 – Apr 2024

**Courses:** Human Factors Engineering, Data Structures and Algorithms (C++), Probability and Statistics, Digital Computation (C++)

## SKILLS

**Tools:** Mode, Excel, Figma, Looker, Heap, Amplitude, Jira

**Product & Design:** Systems thinking, data analysis, selling, product strategy, user empathy, user research, design systems, prototyping

**Development:** SQL, JavaScript, C++, Next.js, HTML/CSS

## AWARDS

### Semi-Finalist (top 3%)

KP Product Fellowship

### 3<sup>rd</sup> Place (out of 900+)

Activision + Adobe Design Jam