# leon-han19.github.io leon.han2001@gmail.com

# Leon Han

#### EXPERIENCE

## Nearside · Product Management Intern

Jan. 2022 - Apr. 2022, San Francisco CA

Implemented instant account funding via debit card, driving over \$165K in deposits within first two weeks of launch. Led entire process from 0 to 1, and designed and executed growth and fraud monitoring plans post-launch

Solved operational and fraud concerns with sending checks on a new banking infrastructure, unblocking engineering and design teams

# **Hack the North** • Product Designer & UX Researcher

May 2021 - Jan. 2022, Waterloo ON

for Canada's largest hackathon

Streamlined the project submission flow by designing a visual interface and form, eliminating submission pain points and processing ~450 submissions

Designed a team formation tool which allowed 900+ hackers to find teams

Drove interviews with underrepresented groups to generate insights on making the event more inclusive, **leading to 2 major product initiatives** 

## Nearside · Product Design Intern

May 2021 - Aug. 2021, San Francisco CA

Led design of a feature for customers to add, edit, and delete payment recipients, facilitating over \$3M in ACH transfers

Spearheaded market analysis and qualitative generative research on account closures, resulting in 3 large-scale features being prioritized

## **Geotab** • Product Design Intern

Sep. 2020 - Dec. 2020, Remote

Audited a city snow-plow tracker according to the WCAG guidelines to make accessibility recommendations to the design and engineering teams

#### COMMUNITY

## Tech+ UW · User Researcher (DEI)

Aug. 2020 - Jan. 2021, Waterloo ON

Conducted generative surveys and interviews to better understand the barriers facing underrepresented groups in tech, culminating in a team-wide report on **recommendations for organizational direction** 

## SKILLS

# Design

Inclusive design, accessibility, systems thinking, strategy, user research, prototyping

## Development

SQL, HTML, CSS, JavaScript, C++, Next.js

#### Tools

Figma, Mode, Zeplin, Principle, Sketch, Webflow

## EDUCATION

## University of Waterloo

Systems Design Engineering BASc Candidate
Sep. 2019 – Apr. 2024

#### Relevant coursework:

Design, Systems & Society Human Factors Engineering Data Structures & Algorithms

#### AWARDS

## Semi-finalist (top ~3%)

KP Product Fellowship

## 3rd Place (out of 900+)

Adobe + Activision Design Jam

## 1st Place (out of 75+)

Think Privacy Design Jam