

# Leona Motyer

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## *Platform Engineer / Software Developer*

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Motyer.ca

### Experience

#### Platform Engineer, Collective i - 2024 – Present

- ❖ Cut Datadog ingestion costs by more than my own salary via log tuning, dashboards, grok parsing filters, and retention strategies. Built Datadog dashboards, composite alerts, and noise-reduced monitors.
- ❖ Deployed AWS cost monitoring replicable via Terraform — tagged, consolidated, and automated multi-account visibility.
- ❖ Managed IaC with reusable Terraform modules (IAM, EC2, S3, billing, VPC).
- ❖ Supported MacBook encryption and configuration with Jamf, creating a repeatable, compliant onboarding experience for new hires.
- ❖ Supported cross-functional teams during AWS data migration, ensuring smooth onboarding and access control for users
- ❖ Assisted SIEM integration across cloud/SaaS providers enhancing visibility and user trust.
- ❖ Built a Snyc-to-Google Sheets API pipeline for weekly vulnerability trend reports and charts to communicate vulnerability trends to non-technical stakeholders.

### Projects

#### Motyer.ca

- ❖ React + Tailwind for a personal portfolio Tech: next.js, typescript

#### YYC Food Trucks

- ❖ Designed and deployed a scheduling/tracking platform by gathering user requirements and translating them into functional features. Tech: next.js, typescript, supabase

#### Rollin' in Dough

- ❖ E-commerce site for a local bakery with product listings and custom checkout.

### Technical Skills

**Customer Success & Support:** Technical troubleshooting, SaaS onboarding, client training & documentation, problem resolution, stakeholder communication.

**Cloud & Automation:** AWS (IAM, EC2, S3, Lambda, VPC, billing), Terraform (IaC, cost monitoring), Docker.

**Monitoring & Security:** Datadog (dashboards, logs, APM, cost tuning), SIEM integrations, Snyc, Jamf.

**Languages & Development:** Python, C#, JavaScript/TypeScript, SQL, Bash, React, Next.js, Tailwind, MAUI, Blazor.

**Databases:** PostgreSQL, MySQL, Oracle (PL/SQL), Firestore, Supabase.

**Collaboration & Tools:** Jira, Git/GitHub, Agile practices, cross-team communication.

### Education

Software Development Diploma, Southern Alberta Institute of Technology (SAIT) 2023 – 2025