

LEONARDO FAN

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Education

University of New South Wales

Jan 2019 – Dec 2023

Bachelor of Commerce (Information Systems) & Computer Science

High Distinction WAM (87) | Co-op Scholarship for Information Systems | 1st in Co-op academic stream | Business School Dean's List | 1st in UNIT Stock Pitch | Top 10 in 6 Commerce/Computer Science courses

Skills

Languages: Java, JavaScript, C, Python, HTML, CSS, SQL

Technologies: React, Redux, Express.js, Node.js, MongoDB, SQL Server Management Studio, Microsoft Azure Apps, Bash, PowerShell, Git, Docker, Jira, Confluence

Professional Experience

Bank of Queensland Specialist

Jul 2021 – Dec 2021

Technical Business Analyst Intern – *Operational Excellence Team*

- Led a system project, iterating on 20+ requirements with stakeholders, developing backend SQL logic and managing changes with the approval board to meet new regulations for 10+ products.
- Established a new tool covering 70+ workflows to reduce user pain points from obscure messages in the Loan Operations system. This was distributed to and is now being used by the wider team.
- Automated frontend testing, creating 30+ cases by inspecting HTML and using Tricentis Tosca.
- Taught multiple non-technical team members and other new interns about making backend and frontend system changes.

PwC Australia

Jan 2021 – Jul 2021

Technology Consultant Intern – *Microsoft & Customer Experience Team*

- Overhauled a government department's legacy database to Dynamics 365, using SQL and Server Integration Services in a team of 2 to perform a data migration, finishing 2 weeks ahead of schedule.
- Collaborated on a \$3.5 million digital transformation project by creating a User Acceptance Testing plan as well as working with technical teams and the client to resolve bugs using Azure DevOps.
- Assisted a \$350k analysis project for a government agency by understanding business and technical needs through 16 interviews, 3 ideation/review workshops and requirements design.

QBE Insurance

Feb 2020 – Jul 2020

Business Analyst Intern – *Business Optimisation Team*

- Facilitated a nationally recognised claims digitisation project by building user requirements with the technical team, running weekly workshops, assessing 7 current tools and modelling business processes.
- Managed the gap analysis of 48 data flow diagrams by planning work and onboarding new joiners.
- Evaluated the performance of robotic process automation by creating a dashboard and presenting the bots with the most time savings.

Projects

Computer Science and Engineering Society Circles

Feb 2022 – Present

- Developed the frontend of a new degree planner for UNSW in a team of 13 students, utilising Git, Jira, Docker, and Confluence to operate using CI/CD in an agile environment.
- Employed React combined with a variety of libraries like Redux and Ant Design to program the frontend. This was connected to a MongoDB database and Python/FastAPI backend.

Employee Database Web Application

Feb 2022 – Present

- Built a full stack web application to simulate an employee database through the 3-tier architecture.
- Used MongoDB to store employee data, React/Bootstrap for the client frontend and Express.js/Node.js to serve client requests to the database.
- Deployed the application online with Azure App Service to allow public access.

Extracurricular

University Network for Investing and Trading

Mar 2021 – Nov 2021

Publications Team

- Communicated curated and current financial knowledge through weekly market wraps and newsletters to 2k+ students, utilising email campaign (Mailchimp) and design tools (Canva).

Business Information Technology Students Association

Nov 2019 – Nov 2020

Careers Director

- Led a team of 10 members and ran weekly meetings to ideate, plan and execute careers initiatives.
- Orchestrated 9 student and company events in the technology space, enabled by liaising with industry sponsors and guiding team members. Achieved an average attendance of 100 people per event.
- Innovated a new video initiative to engage the student community despite the cancellation of in-person events. This was implemented by coordinating with 2 other teams within the society, amassing 2.8k+ overall views overall.