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# Assessment of Anxiety, Depression and Stress using Machine Learning Models

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## Abstract

Over the last few decades, psychological health issues have become very common in people worldwide. In this paper, prediction of the occurrence of psychological problems such as anxiety, depression and stress has been made by applying eight machine learning algorithms to data taken from the online DASS42 tool. Five different severity levels of anxiety, depression and stress have been predicted using eight algorithms. The algorithms are grouped into four categories: probabilistic, nearest neighbor, neural network and tree based. A hybrid classification algorithm was also applied for prediction of different severity level anxiety, depression and stress. The same methods were also applied to another dataset, DASS21 collected by authors. The prediction accuracy found by using the hybrid algorithm was greater than by using single algorithms, but the highest accuracy was found by use of the radial basis function network, which comes under the category of neural network.

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**Keywords:** DASS42, DASS21, J48, MLP, RBFN

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## 1. Introduction

Modern lifestyles are causing different types of psychological health problems in many people. Psychological problems like anxiety, depression and stress have some overlapping features, for example, a person feels low and

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lonely in all three. Generally, psychiatrists assess anxiety, depression and stress through questionnaires such as DASS42 and DASS21[1] because people suffering with anxiety, depression and stress are often not open to sharing their feelings with doctors, relatives or friends.

Therefore, in current work, the author has attempted to assess levels of anxiety, depression and stress by using computers without the help of any medical experts or face to face interaction. The data has been taken from [https://openpsychometrics.org/\\_rawdata/](https://openpsychometrics.org/_rawdata/), collected by online questionnaires filled in by different users between 2017 and 2019. A sample snapshot of the online questionnaire [2] is shown in figure 1.

In the past week...

I felt that I had nothing to look forward to.

☐ Did not apply to me at all

☐ Applied to me to some degree, or some of the time

☐ Applied to me to a considerable degree, or a good part of the time

☐ Applied to me very much, or most of the time

↶ redo last question
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Fig.1. Sample snapshot of online questionnaire

Then, eight machine learning algorithms along with hybrid techniques were applied to classify data into five different Likert scales. Supervised machine learning algorithms were applied here as our data can be labelled by calculating scores of DASS42. Many researchers [3,4,5,6,7] applied machine learning (ML) for diabetes prediction. But the classification of diabetes is easier than that of psychological health because it has only two classes of outcome, whereas the prediction of anxiety, depression and stress has different severity levels for each psychological condition. Thus, this study comes under multiclass classification; five classes have been found in this work corresponding to five severity levels. A meta-analysis and review of machine learning techniques applied to depression is demonstrated in [8].

Mary, in [9] undertook the assessment of depression, stress and anxiety using different ML methods and logistic regression was found to be the most efficient with the highest accuracy: 90.33 percent for depression, 92 percent for anxiety and 90.33 percent for stress. The DASS21 questionnaire was used for data collection. Kessler et. al., in [10] surveyed 5,877 English speaking residents of the USA and assessed the severity of depression using ML and conventional methods. They found that ML methods performed better than conventional techniques.

Anxiety and depression were also screened among seafarers in [11]. Boosting, along with traditional ML methods, were applied to interviewed seafarer data and boosting was found to be better than other approaches. Multiple kernels of support vector machine (SVM) along with other ML methods were applied to classify depression on twitter data are shown in [12]. Multi kernel SVM was found to be the best method, with accuracy of 83.46 percent. Different levels of anxiety, depression and stress were further assessed through ML in [13] from the DASS21 questionnaire. The shortcoming of this work arises from the dataset having a small number of data items. The actual performance of ML methods can be more successfully assessed on large data. Persistent depression among elderly adults was assessed by extreme gradient boosting in [14]. Data was collected through the PHQ-9 questionnaire.

All of the work mentioned above suffers from the problems associated with a small number of data items. Another problem with interviews or questionnaire-based studies is that participants are not willing to respond to many of the questions. As previously noted, people suffering with anxiety, depression and stress are often not open to close relatives, friends or medical experts and they generally share their feelings by anonymous means. So, the

The organization of the remaining sections of this paper is as follows: Section 2 consists of a brief description of the dataset and methods used. The results and discussions are shown in section 3. Section 4 describes the conclusions of this work.

### 2.1 Data Collection

A snapshot of the score calculation sheet is shown in figure 2.

#### (a) Score Calculation of Anxiety

[illegible]

## (b) Score Calculation of Depression

Q1	Q6	Q8	Q11	Q12	Q14	Q18	Q22	Q27	Q29	Q32	Q33	Q35	Q39	Score	Stress
3	2	3	0	3	3	0	2	3	1	3	3	3	3	32	SEVERE
3	2	1	3	3	1	1	3	0	1	1	0	1	2	22	MODERATE
2	0	0	2	0	0	0	1	0	3	2	3	1	1	15	MILD
2	3	0	0	1	2	0	0	0	0	1	0	0	0	9	NORMAL
3	1	3	3	3	3	3	3	3	2	3	3	3	3	39	EXTREMELY SEVERE

## (c) Score Calculation of Stress

Fig.2. Score calculation sheet for Anxiety, Depression and Stress

## 2.2 Classification

Five different severity level have been predicted using eight ML algorithms. The algorithms applied here are naïve Bayes (NB), Bayes network (BN), k-star, local nearest neighbor (LNN), multilayer perceptron (MLP), radial basis function network (RBFN), random forest (RF) and J48. All eight algorithms belong to four broad categories. The description of each category is explained in the following subsections:

### 2.2.1 Bayes classification

The naïve Bayes classifier calculates conditional probability using Bayes theorem to divide into different classes. This theorem depends on the naïve assumption, in which input factors are independent of each other. A detail description of this method is available in [16]. Another method applied to this category was Bayesian network, a neural network which updates weights based on conditional probability. The method description is available in [17].

### 2.2.3 K-Nearest Neighbor

This algorithm finds similarity between predefined classes and the classes to be classified using Euclidean distance. Another algorithm used in this category is K-star, uses similarity measure as entropy distance. The detailed description of this method is available in [18].

### 2.2.4 Neural network

The neural network classifier works on the principle of error correction learning. The networks learn from the training dataset and the networks evolve until an acceptable error is not found. The neural networks used in this work are multilayer perceptron (MLP) and radial basis function network (RBFN). The RBFN is more efficient because it used gaussian kernel for the separation of patterns. The description of these methods is found in [19].

### 2.2.5 Tree-based classification

Two tree-based classifiers are used here: J48 and random forest. J48 constructs a decision tree using information gain. Random forest creates a forest of multiple decision trees. J48 and random forest are described in [20].

### 3. Results and Discussions

The eight method of ML were applied using the WEKA data mining tool to classify three psychological disorders of five different severity levels. The dataset is divided by a ratio of 75:25 to create, train and test cases. A five-fold cross validation has been applied after training to improve accuracy.

Table 1 Confusion Matrix obtained by different ML methods on Anxiety, Depression and Stress

Method Name	Anxiety					Depression					Stress				
<b>BayesNet</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4249	612	0	0	0	2044	331	0	0	0	1754	150	0	0	37
	26	1535	56	0	0	34	2003	1340	0	0	72	2193	44	0	0
	0	128	1425	0	0	0	103	2074	26	0	0	203	1067	9	0
	0	0	1	1245	122	0	0	178	1005	15	0	0	429	2986	0
	0	0	388	29	128	0	0	0	208	1789	151	0	0	0	849
<b>NaiveBayes</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	3381	497	0	0	0	1630	271	0	0	0	1404	128	0	0	24
	19	1236	52	0	0	28	1604	93	0	0	62	1762	41	0	0
	0	93	1129	0	0	0	84	1682	26	0	0	167	848	5	0
	0	0	1	984	102	0	0	143	793	11	0	0	348	2373	0
	0	0	332	27	102	0	0	0	167	1423	115	0	0	0	678
<b>Multilayer Perceptron</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4861	0	0	0	0	2375	0	0	0	0	0	1941	0	0	0
	0	1617	0	0	0	0	2171	0	0	0	0	2309	0	0	0
	0	0	313	1240	0	0	0	2203	0	0	0	0	1279	0	0
	0	0	0	1368	0	0	0	622	0	576	0	0	0	3415	0
	0	0	0	545	0	0	0	0	0	1997	0	1000	0	0	0
<b>RBFN</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4810	51	0	0	0	2330	45	0	0	0	1853	63	0	0	25
	83	1512	22	0	0	87	2018	66	0	0	88	2183	38	0	0
	0	20	1507	0	26	0	73	2092	38	0	0	36	1174	69	0
	0	0	0	1355	13	0	0	54	1132	12	0	0	30	3385	0
	0	0	19	16	510	0	0	0	20	1977	31	0	0	0	969
<b>K-Star</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4610	237	14	0	0	2302	73	0	0	0	1286	132	0	0	523
	251	806	494	46	20	550	1280	340	1	0	491	1475	263	75	5
	2	91	904	382	174	3	203	1512	313	172	0	154	433	692	0
	0	0	0	1342	26	0	0	71	489	638	0	1	46	3368	0
	0	0	66	355	124	0	0	0	31	1966	17	0	0	0	983
<b>K-nearest neighbour</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4587	257	17	0	0	2282	93	0	0	0	1404	138	0	0	399
	339	831	408	13	26	585	1272	313	1	0	598	1390	277	44	0
	4	169	894	277	209	9	319	1418	359	98	3	259	516	501	0
	0	0	3	1326	39	0	0	128	567	503	0	6	143	3266	0
	0	0	92	308	145	0	0	0	64	1933	57	0	0	0	943
<b>J48</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4459	333	64	3	2	1981	360	34	0	0	1251	484	26	6	174
	603	693	286	11	24	441	1160	549	19	2	485	1337	325	157	5
	111	362	816	139	125	45	530	1312	245	71	44	431	381	423	0
	3	7	117	1137	104	2	38	414	445	299	3	121	261	3030	0
	4	30	210	164	137	0	0	73	229	1695	240	5	0	0	755
<b>RandomForest</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4806	55	0	0	0	2254	121	0	0	0	1705	169	0	0	67
	497	955	165	0	0	203	1713	255	0	0	230	2010	63	6	0
	4	224	1235	48	42	0	216	1919	66	2	0	406	429	444	0
	0	0	5	1334	29	0	0	339	618	241	0	7	38	3370	0
	0	1	196	214	134	0	0	0	51	1946	121	0	0	0	879
<b>K-Star with Random Forest</b>	a	b	c	d	e	a	b	c	d	e	a	b	c	d	e
	4753	108	0	0	0	2280	95	0	0	0	1728	134	0	0	79
	200	1340	77	0	0	132	1909	130	0	0	144	2020	145	0	0
	0	127	1361	1	64	0	152	1983	68	0	0	125	994	160	0
	0	0	0	1309	59	0	0	102	999	97	0	0	111	3304	0
	0	0	81	63	401	0	0	0	81	1916	56	0	0	0	944

a, b, c, d and e in the confusion matrix represent the normal, mild, moderate, severe and extremely severe classes respectively. After deriving the confusion matrix for anxiety, depression and stress shown in table 1, equations 1 to 6 were used to calculate the efficiency of different algorithms.

$$\text{AccuracyRate} = \frac{\text{Sum of diagonals (TP)}}{\text{Total number of instances to classify}} \quad (1)$$

$$\text{ErrorRate} = 1 - \text{AccuracyRate} \quad (2)$$

$$\text{Precision} = \frac{TP}{TP + FP} \quad (3)$$

$$\text{Recall} = \frac{TP}{TP + FN} \quad (4)$$

$$\text{Kappa} = \frac{\text{Total Accuracy} - \text{random Accuracy}}{1 - \text{random Accuracy}} \quad (5)$$

$$\text{F1 Measure} = 2 * \text{Precision} * \text{Recall} / (\text{Precision} + \text{Recall}) \quad (6)$$

Where,

TP (True positive) = Diagonals of matrix

FN (False Negative) = Sum of the corresponding row for class (excluding TP of that class)

FP (False Positive) = Sum of the corresponding column for class (excluding TP of that class)

TN (True Negative) = Sum of the all row and column (excluding row and column of that class)

Table 2. Statistical measures of different classification methods for DASS42

Classifier	Mental illness	Accuracy	Error Rate	Precision	Recall	Kappa	F-Measure	ROC Area
Bayes Net	Anxiety	86.3	13.7	0.877	0.863	0.8055	0.860	0.990
	Depression	89.6	10.4	0.904	0.897	0.8693	0.898	0.992
	Stress	88.9	11.1	0.901	0.890	0.8569	0.892	0.992
Naïve Bayes	Anxiety	78.64	21.36	0.779	0.786	0.6877	0.781	0.973
	Depression	74.89	25.11	0.747	0.749	0.6818	0.747	0.966
	Stress	75.73	24.27	0.752	0.757	0.6799	0.753	0.967
Multilayer Perceptron	Anxiety	82.04	17.96	0.858	0.820	0.7384	0.735	0.993
	Depression	87.95	12.05	0.889	0.880	0.8456	0.937	0.955
	Stress	70.42	29.58	0.813	0.704	0.6019	0.870	0.964
RBFN	Anxiety	97.48	2.52	0.975	0.975	0.9634	0.975	0.999
	Depression	96.02	3.98	0.960	0.960	0.9498	0.960	0.998
	Stress	96.17	3.83	0.962	0.962	0.9499	0.962	0.999
K-Star	Anxiety	78.2	21.8	0.781	0.783	0.6845	0.773	0.966
	Depression	75.9	24.1	0.759	0.759	0.6945	0.746	0.963
	Stress	75.87	24.13	0.755	0.759	0.6809	0.743	0.964
K-nearest neighbour	Anxiety	78.26	21.74	0.775	0.783	0.6832	0.773	0.930
	Depression	75.14	24.86	0.746	0.751	0.6851	0.740	0.926
	Stress	75.61	24.39	0.749	0.756	0.6793	0.746	0.926
J48	Anxiety	72.82	27.18	0.712	0.728	0.5982	0.719	0.861
	Depression	66.30	33.7	0.657	0.663	0.5727	0.659	0.847
	Stress	67.92	32.08	0.670	0.679	0.5766	0.673	0.854
Random Forest	Anxiety	85.11	14.89	0.840	0.851	0.778	0.837	0.982
	Depression	84.97	15.03	0.851	0.850	0.809	0.844	0.979
	Stress	84.40	15.6	0.842	0.844	0.792	0.829	0.978
K-star with Random Forest	Anxiety	92.15	7.85	0.920	0.922	0.885	0.921	0.994
	Depression	91.38	8.62	0.913	0.914	0.891	0.914	0.993
	Stress	90.40	9.6	0.90	0.904	0.874	0.904	0.992

Table 2 shows the different statistical measures calculated from the confusion matrix obtained after applying different ML classification techniques. It is very much evident from table 1 that Bayes net performed better than naïve Bayes in the Bayes group. As Bayes net is a neural network, the network evolved over different iterations, so its performance was better than normal classifiers. RBFN performed best in the neural network category, because RBFN uses kernels which separate classes in higher dimensions. The performance of K-Star and KNN was almost equal. Both work on the same principle with different distance metrics. Among tree classifiers, the performance of random forest was better than J48 because it searched deeper than the decision tree. And last, the hybrid method, that

is, a combination of K-star and random forest, increased the accuracy of random forest, which is greater among random forest and k-star. But the hybrid method is very much time consuming. Although the hybrid method increased accuracy, it was not greater than RBFN. The capacity for learning makes neural networks better than other classification methods. Among all classification methods, the performance of RBFN was best and the worst performance was given by J48, as shown in figure 3.

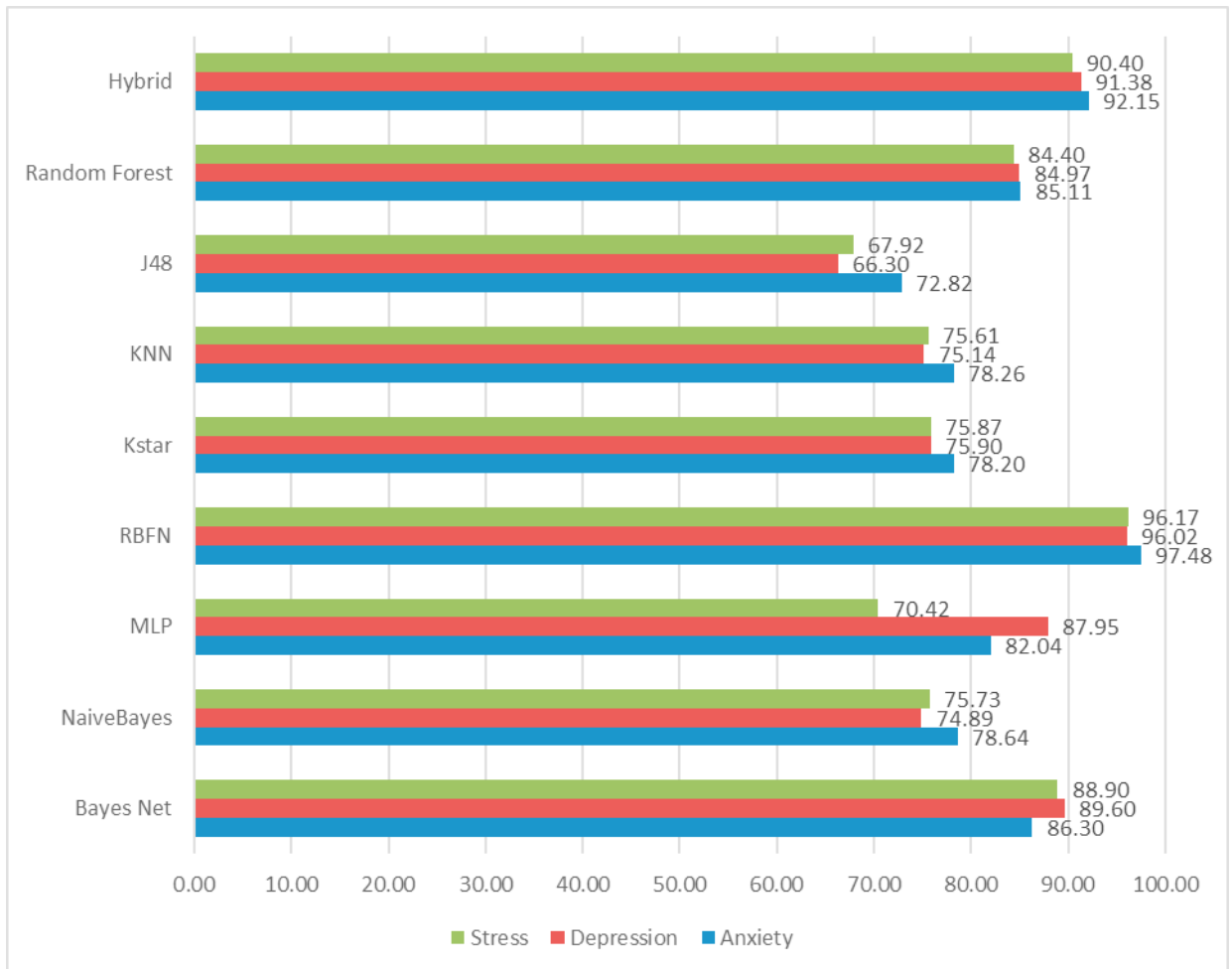


Fig.3. Accuracy of classification for different ML algorithm for DASS42

The same classification techniques were also applied on a different dataset from DASS21. This data was collected through Google forms completed by 349 participants from various parts of north India. The dataset consisted of 349 adults aged between 18 and 60 years with five severity levels of anxiety, depression and stress. The DASS21 score was calculated in same manner as DASS42. This score needed to be multiplied by two for each condition: anxiety, depression and stress because DASS21 consisted of only 21 items, with seven questions in each category i.e. anxiety, depression and stress. The results of the application of eight different ML methods on DASS21 is shown in table 3.

The results in table 3 show that MLP gives best performance for anxiety, depression and stress and RBFN gives the best performance for depression in DASS21. The accuracy is 100 percent and the precision is one for anxiety in random forest. These fluctuations may have arisen because there was only a small number of instances in dataset. Otherwise RBFN outperformed for this dataset also. Figure 4 shows the accuracy of classification of different ML methods for DASS21.

Table 3. Statistical measures of different classification methods for DASS21

Classifier	Mental illness	Accuracy	Error Rate	Precision	Recall	Kappa	F-Measure	ROC Area
<b>Bayes Net</b>	Anxiety	80.45	19.55	0.856	0.805	0.725	0.782	0.955
	Depression	83.90	16.1	0.834	0.839	0.770	0.831	0.975
	Stress	79.31	20.69	0.818	0.793	0.695	0.794	0.970
<b>Naïve Bayes</b>	Anxiety	83.90	16.1	0.835	0.839	0.781	0.826	0.975
	Depression	85.05	14.95	0.783	0.863	0.851	0.835	0.974
	Stress	79.31	20.69	0.818	0.793	0.695	0.794	0.970
<b>Multilayer Perceptron</b>	Anxiety	98.85	1.15	0.989	0.989	0.984	0.988	0.992
	Depression	93.10	6.9	0.942	0.931	0.921	0.927	0.999
	Stress	96.55	3.45	0.972	0.966	0.948	0.966	0.999
<b>RBFN</b>	Anxiety	82.75	17.25	0.847	0.828	0.771	0.834	0.954
	Depression	96.55	3.45	0.974	0.966	0.951	0.964	0.995
	Stress	89.65	10.35	0.916	0.897	0.846	0.896	0.976
<b>K-Star</b>	Anxiety	89.65	10.35	0.904	0.897	0.860	0.898	0.984
	Depression	93.10	6.9	0.942	0.931	0.901	0.927	0.995
	Stress	93.10	6.9	0.956	0.931	0.897	0.934	0.992
<b>K-nearest neighbour</b>	Anxiety	89.65	10.35	0.912	0.897	0.861	0.899	0.951
	Depression	95.40	4.6	0.952	0.954	0.934	0.952	0.973
	Stress	93.10	6.9	0.956	0.931	0.897	0.934	0.974
<b>J48</b>	Anxiety	91.66	8.34	0.916	0.917	0.889	0.915	0.989
	Depression	87.35	12.65	0.879	0.874	0.816	0.864	0.960
	Stress	87.35	12.65	0.892	0.874	0.813	0.877	0.962
<b>Random Forest</b>	Anxiety	100	0	1	1	1	1	1
	Depression	93.10	6.9	0.942	0.931	0.901	0.927	0.995
	Stress	91.95	8.05	0.935	0.920	0.88	0.918	0.994
<b>K-Star with Random Forest</b>	Anxiety	90.80	9.2	0.908	0.908	0.875	0.906	0.989
	Depression	91.95	8.05	0.933	0.920	0.884	0.913	0.998
	Stress	94.25	5.75	0.955	0.943	0.913	0.942	0.994



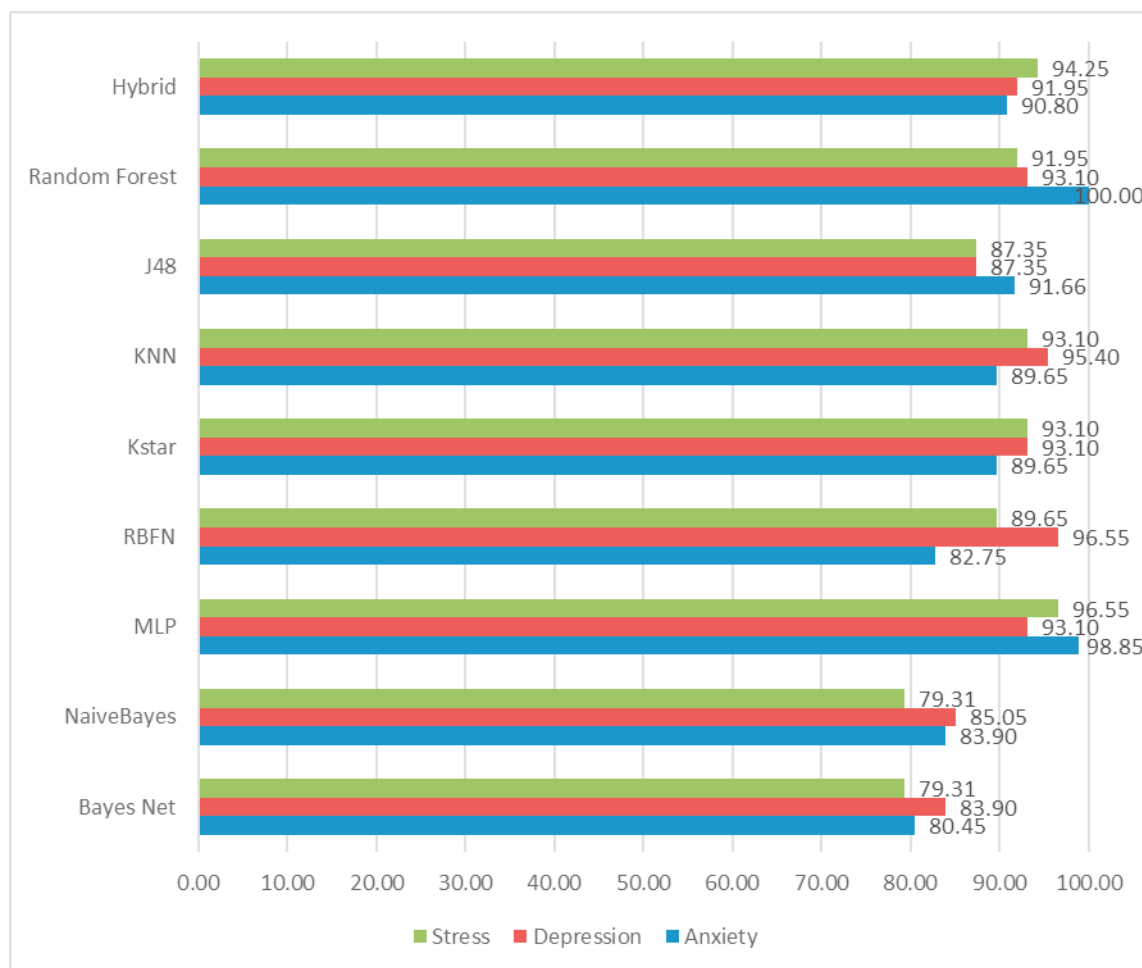


Fig.4. Accuracy of classification for different ML algorithm for DASS21

#### 4. Conclusions

This research focused on the prediction of five severity levels of anxiety, depression and stress using eight different machine learning models. These methods fall in to four different categories: Bayes, neural network, lazy and tree. Last is a hybrid technique of K-star and random forest method. The hybrid approach improved the accuracy of single algorithm, but it took 30 to 45 minutes to execute, whereas single algorithms were executed in a maximum of five minutes. All the methods were applied to two different databases, DASS42 and DASS21, collected from different sources. After application of all the techniques, the results showed that neural networks performed better than all the others. Among the category of neural networks, RBFN performed the best for depression in both the datasets. However, the result of random forest is 100 percent for anxiety in DASS21. This occurred because of using a small number of instances in the dataset, also the dataset was imbalanced.

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