1-ljv-VodafoneZiggo-exploration

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1 VodafoneZiggo Case

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1.1 Introduction

This notebook shows how the datasets provided by the VodafoneZiggo (VZ) case were analysed and the processes used to gather the insights presented in the main document.

The VZ case provided us two tables belonging to the StackOverflow (platform) public dataset. These two tables are posts and users and are hosted on Big Query. The aim of this case is to provide the company with interesting insights on concerning these tables; in other words, we will use these table to create useful descriptions of: - User behavior on the platform. - Trends on the platform.

1.1.1 Import statements

Import general libraries

```
[2]: %matplotlib inline
import pandas as pd
import matplotlib.pyplot as plt
import missingno as msno
from pandas_profiling import ProfileReport
import seaborn as sns
#from IPython.display import HTML, display
```

Import libraries related to Big Query

```
[3]: import pandas_gbq
from google.cloud import bigquery
from google_auth_oauthlib import flow

# Load magic commands (%biguery) from gc library
%load_ext google.cloud.bigquery
```

1.1.2 Setup connection with Big Query

Enable BigQuery API for the project from the console Setting up the redirect to the application from 8080 as I am using Jupyter notebook

Please visit this URL to authorize this application: https://accounts.google.com/o/oauth2/auth?response_type=code&client_id=718593840256-13tnvboe9bsp00ar26q44j9tat1sruiu.apps.googleusercontent.com&redirect_uri=http%3A%2F%2Flocalhost%3A8080%2F&scope=https%3A%2F%2Fwww.googleapis.com%2Fauth%2Fbigquery&state=GA6304yjMaegOzSHQO2aJYQ1ij7NQ8&access_type=offline

```
[5]: # Create client
# Substitute with VZ project name
project = 'vz-assignments'
client = bigquery.Client(project=project, credentials=credentials)
```

2 Data description

The Big Query interface is used to read the schema of the StackOverflow dataset. The names and the type of the variables are used to infer meaning to the columns of each table. As an additional help, a post on StackOverflow[1] is also used to add additional information for columns that might have not clear meaning [https://meta.stackexchange.com/questions/2677/database-schema-documentation-for-the-public-data-dump-and-sede]

2.1 Table Posts

2.1.1 Connect and explore table

Explore the high-level features of the table posts

```
[6]: ref_table_posts = 'vz-assignments.stackoverflow2015.posts'
table_posts = client.get_table(ref_table_posts) # Make an API request.
print(
```

Table 'vz-assignments.stackoverflow2015.posts'.

Table has 5594392 rows Table 'posts' schema:

```
[6]: [SchemaField('id', 'INTEGER', 'NULLABLE', None, ()),
     SchemaField('title', 'STRING', 'NULLABLE', None, ()),
      SchemaField('accepted_answer_id', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('answer_count', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('comment_count', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('community_owned_date', 'TIMESTAMP', 'NULLABLE', None, ()),
     SchemaField('creation_date', 'TIMESTAMP', 'NULLABLE', None, ()),
     SchemaField('favorite_count', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('last_activity_date', 'TIMESTAMP', 'NULLABLE', None, ()),
      SchemaField('last edit date', 'TIMESTAMP', 'NULLABLE', None, ()),
      SchemaField('last_editor_display_name', 'STRING', 'NULLABLE', None, ()),
      SchemaField('last_editor_user_id', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('owner_display_name', 'STRING', 'NULLABLE', None, ()),
      SchemaField('owner_user_id', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('parent_id', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('post_type_id', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('score', 'INTEGER', 'NULLABLE', None, ()),
      SchemaField('tags', 'STRING', 'NULLABLE', None, ()),
      SchemaField('view_count', 'INTEGER', 'NULLABLE', None, ())]
```

Preview the first five lines of the "posts_answers" table, to understand the content of the table better.

```
[40]: client.list_rows(table_posts, max_results=3).to_dataframe()
[40]:
                                                                title \
               id
     0 34016263
                                Real alternative for Google Feed API
      1 28321638 Strongly Typed RedirectToAction (Futures) usin...
      2 34054617 Magento 2 installing language packs (nl_NL tra...
         accepted_answer_id answer_count comment_count community_owned_date \
      0
                        NaN
                                        0
                                                      13
                                                                          None
      1
                        NaN
                                        0
                                                                          None
```

```
2
           34055069.0
                                   1
                                                   0
                                                                      None
                      creation_date
                                     favorite_count
0 2015-12-01 08:55:53.743000+00:00
1 2015-02-04 12:38:37.197000+00:00
                                                   3
                                                   3
2 2015-12-02 22:50:38.273000+00:00
                last_activity_date
                                                       last_edit_date \
0 2015-12-04 11:52:25.647000+00:00 2015-12-04 11:52:25.647000+00:00
1 2015-02-04 12:38:37.197000+00:00
2 2015-12-17 08:06:23.237000+00:00 2015-12-11 03:52:32.467000+00:00
  last_editor_display_name
                             last_editor_user_id owner_display_name
0
                       None
                                       4671020.0
                                                                 None
1
                                                                 None
                       None
                                              NaN
2
                       None
                                       1364007.0
                                                                 None
   owner_user_id parent_id
                             post_type_id
                                           score
0
         4671020
                       None
                                         1
                                               15
          826568
                       None
                                        1
                                                4
1
2
         3215647
                                         1
                                                2
                       None
                                                  tags
                                                        view_count
             javascript|php|json|rss|google-feed-api
0
                                                               4240
   c#|asynchronous|asp.net-mvc-5|asp.net-mvc-futures
                                                                425
2
                         magento|magento2|magento-2.0
                                                               2938
```

From the schema printed above we can infer that this table provides us information concerning posts created on StackOverflow during 2015. At first glance, we can already notice few things: - Only the title is present, while the text of the question is not; - The creation_date might be useful to extract time-related information concerning the distribution of posts over hours/weekdays/months. - Answer_count, comment_count and the presence of an accepted_answer_id can provide a proxy of difficulty for the question posted. - The favourite, score, view_count, can be used to extract insights concerning which posts were the most appreciated ones. - Finally, the tags feature can be used to categorize posts and can provide interesting analyses when used in combination with all the above points.

We investigate the content of the table more in depth to check for missing values and unexpected values.

```
[116]: # Select at random rows from the complete table
query_posts = (
    """"
    SELECT *
    FROM `vz-assignments.stackoverflow2015.posts`
    ORDER BY RAND()
    LIMIT 5000
    """"
```

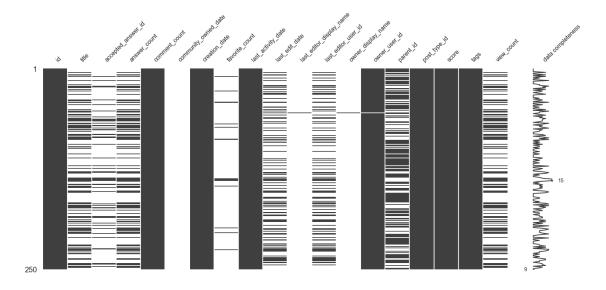
```
# Save to pandas df
      df_posts = client.query(query_posts, project="vz-assignments").to_dataframe()
[59]: df_posts.head(5)
[59]:
               id
                                                                  accepted_answer_id
                                                           title
      0
         32785818
                                                            None
                                                                                   NaN
         29677242
      1
                                                            None
                                                                                   NaN
                                                            None
        29830576
                                                                                   NaN
         30131510
                   How do I get the full name of the Xml Node
                                                                           30137374.0
         33293583
                                                            None
                                                                                   NaN
                        comment_count community_owned_date
         answer_count
      0
                   NaN
                                     0
                                                         NaT
      1
                   NaN
                                     1
                                                         NaT
                                     0
      2
                   NaN
                                                         NaT
      3
                   1.0
                                     4
                                                         NaT
                                     0
      4
                   NaN
                                                         NaT
                            creation_date
                                            favorite_count
      0 2015-09-25 15:38:30.537000+00:00
                                                        NaN
      1 2015-04-16 14:08:05.300000+00:00
                                                        NaN
      2 2015-04-23 17:34:18.923000+00:00
                                                        NaN
      3 2015-05-08 19:31:33.427000+00:00
                                                        NaN
      4 2015-10-23 01:46:09.590000+00:00
                                                        NaN
                       last_activity_date last_edit_date last_editor_display_name
      0 2015-09-25 15:38:30.537000+00:00
                                                       NaT
                                                                                 None
      1 2015-04-16 14:08:05.300000+00:00
                                                       NaT
                                                                                 None
      2 2015-04-23 17:34:18.923000+00:00
                                                       NaT
                                                                                 None
      3 2015-05-09 07:42:42.470000+00:00
                                                       NaT
                                                                                 None
      4 2015-10-23 01:46:09.590000+00:00
                                                       NaT
                                                                                 None
         last_editor_user_id owner_display_name
                                                    owner_user_id
                                                                     parent_id
      0
                          NaN
                                              None
                                                        2621557.0
                                                                    32755059.0
      1
                                             None
                                                                    29676770.0
                          NaN
                                                          11702.0
      2
                          NaN
                                             None
                                                                    29829422.0
                                                         293594.0
      3
                                             None
                                                        4812504.0
                          NaN
                                                                           NaN
      4
                          NaN
                                             None
                                                        2647530.0
                                                                   18726480.0
                                                               view_count
         post_type_id
                        score
                                                         tags
      0
                     2
                            0
                                                                       NaN
      1
                     2
                            2
                                                                       NaN
      2
                     2
                            2
                                                                       NaN
      3
                     1
                            0
                                c#|xml|xmlnode|xmltextreader
                                                                      69.0
      4
                     2
                            0
                                                                       NaN
```

As it visible in the snippet of the table above, there are many missing values as marked by None, NaN and NaT. Further, it also seems that many posts do not contain any value concerning tags (i.e. were not tagged). The missing values need to be addressed further.

We quickly use the pandas_profiling and the missingno packages to create a profile report and further explore the table.

```
[158]: # White is missing, black is present
msno.matrix(df_posts.sample(250), labels=True)
```

[158]: <matplotlib.axes._subplots.AxesSubplot at 0x126028f40>



```
[70]: profile = df_posts.profile_report(
           title="Report on posts table",
           correlations={
               "pearson": {"calculate": False},
               "spearman": {"calculate": False},
               "kendall": {"calculate": False},
               "phi_k": {"calculate": False},
               "cramers": {"calculate": False},
           },
          missing_diagrams={
              'heatmap': True,
              'dendrogram': True,
          }
       )
      #profile.to_widgets()
      profile.to_notebook_iframe()
```

```
# Save the file
profile.to_file(output_file="report_posts.html")
```

HBox(children=(FloatProgress(value=0.0, description='Summarize dataset', max=26.0, style=Progress

HBox(children=(FloatProgress(value=0.0, description='Generate report structure', max=1.0, stylength of the structure of the s

HBox(children=(FloatProgress(value=0.0, description='Render HTML', max=1.0, style=ProgressStyle

<IPython.core.display.HTML object>

HBox(children=(FloatProgress(value=0.0, description='Export report to file', max=1.0, style=Progress(value=0.0, description='Export report to file')

Clearly, the table posts contains many missing values. The variable most relevant to our analysis with many missing values are the following:

- favorite_count
- view_count
- answer_count

2.2 Table users

We carry out a similar analysis to the one carried out for the table posts

Table 'vz-assignments.stackoverflow2015.users'.

Let us preview the first five lines of the users table

```
[70]: client.list_rows(table_users, max_results=3).to_dataframe()
```

```
[70]: id display_name age location
0 431965 Damien Netherlands
1 5503898 Ravers Portugal
2 8823852 Vishnu Baliga Kochi, Kerala, India
```

Create a profile report to quickly explore the table

Clearly, the table users is a much smaller table containing only few variables associated to the users. However, two main potential insights are already noticeable:

- The number of rows of users is ~2X than the ones of posts. This might mean that these users are the sum of the users over the years *up to* 2015. We will not be able to check this hypothesis because we lack a variable referring the creation date of the account, but we can use this assumption to check how many of these users were active by connecting the posts.last_editor_user_id and posts.owner_user_id with the users.id.
- The location variable is available and can be used to group users by country/region.

Let us check once more for missing values.

```
[71]: # Select at random rows from the complete table
query_users = (
    """

    SELECT *
    FROM `vz-assignments.stackoverflow2015.users`
    ORDER BY RAND()
    LIMIT 5000
    """
)

# Save to pandas df
df_users = client.query(query_users, project="vz-assignments").to_dataframe()
```

```
[74]: profile = ProfileReport(df_users, title='Report on users table')
#profile.to_widgets()
profile.to_notebook_iframe()

# Save the file
profile.to_file(output_file="report_users.html")
```

```
HBox(children=(FloatProgress(value=0.0, description='Summarize dataset', max=11.0, style=Progress
```

HBox(children=(FloatProgress(value=0.0, description='Generate report structure', max=1.0, stylength of the structure of the structure of the stylength of the structure of the stylength of the s

HBox(children=(FloatProgress(value=0.0, description='Render HTML', max=1.0, style=ProgressStyle

```
<IPython.core.display.HTML object>
```

HBox(children=(FloatProgress(value=0.0, description='Export report to file', max=1.0, style=Progress(value=0.0, description='Export report to file')

It seems that many values in location do not contain any value.

```
[80]: df_null
```

[80]: count_nulls 0 7600342

We see that for over 7.6 Million record there is no location specified.

2.3 Summary of data description

Given the preliminary insights we discovered above and the aim of the VZ case, we can formulate some questions that will be used in the next step of the analysis:

1. Researching user behavior on the platform

- Insights on question-related behavior:
 - What is the percentage of questions that received an answer?
 - How are questions distributed across the months, weeks, day of the week?

- How are questions distributed within the hours the day?
- Insights on users:
 - What are the most common location of the users?
 - Which were the most active users in 2015?

2. Researching trends on the platform

- Insights on questions-related trends:
 - What are the most common tags?
 - What are the most common tags within the Data Science/Engineering community?
 - What are the tags with the highest/least number of view counts?

3 Researching user behavior on the platform

3.1 Insights on question-related behavior

What is the percentage of questions that received an answer?

```
[8]: df_answered
```

```
[8]: Number_of_Questions Percent_Questions_with_Answers 0 5594392 33.9
```

```
[10]: data = data.rename(columns={"Percent_Questions_with_Answers":

→"Questions_with_Answers",

"Number_of_Questions": "Questions_without_Answers"})

data['Questions_without_Answers'] = data['Questions_without_Answers'] -

→data['Questions_with_Answers']

data
```

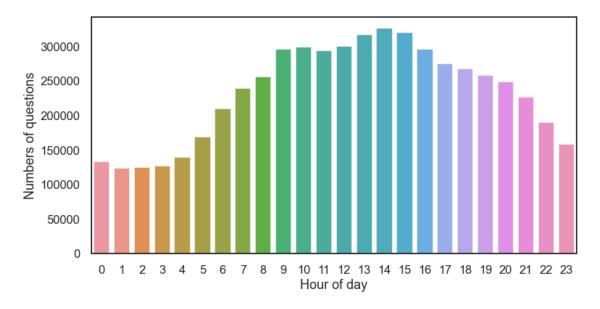
```
[10]: Questions_without_Answers Questions_with_Answers 0 3697893.112 1896498.888
```

As we do not know when an answer was posted, we will continue analysing the posts interested in investigating the time distribution of posts.

Which hour of the day has most questions posted?

```
[24]: sns.set(style="white", context="talk")
  plt.figure(figsize=(12, 6))
  test = sns.barplot(x="Hour_of_day", y="Number_Questions", data=df_hourday)
  test.set_ylabel("Numbers of questions")
  test.set_xlabel("Hour of day")
```

[24]: Text(0.5, 0, 'Hour of day')



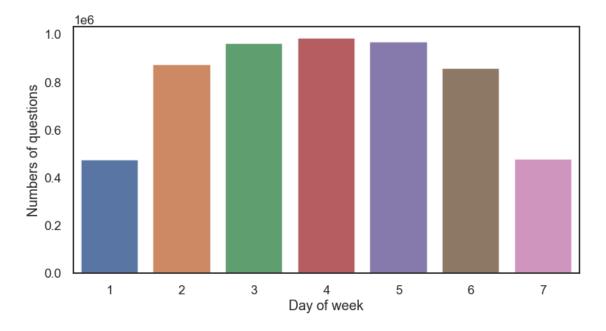
Which day of the week has most questions posted?

```
[11]: query = """

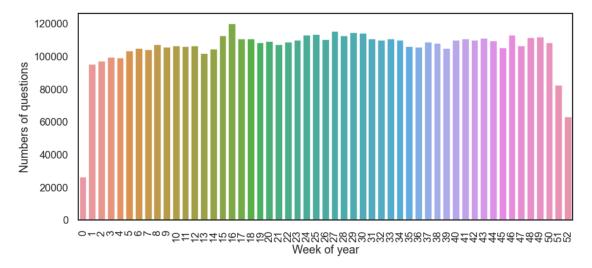
SELECT
```

```
[25]: sns.set(style="white", context="talk")
  plt.figure(figsize=(12, 6))
  test = sns.barplot(x="Day_of_Week", y="Number_Questions", data=df_dayweek)
  test.set_ylabel("Numbers of questions")
  test.set_xlabel("Day of week")
```

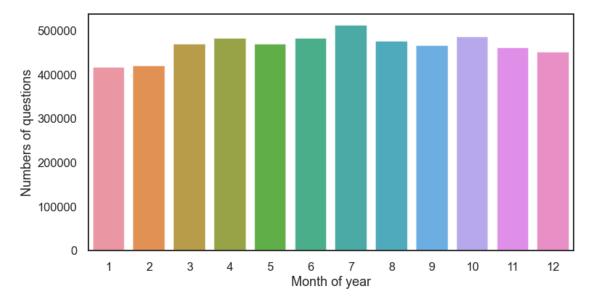
[25]: Text(0.5, 0, 'Day of week')



Which week has most questions posted?



Which month has most questions posted?



From the graphs above, we can state that: - Most questions are posted in the interval of time from 10-16, which makes sense when compared to working day (9-17). - Most questions are also posted during the week, which also validates the theory that people ask questions during their working-times. - Concerning the months and week of posting, there is less seasonality in the trend,

for exception of the last week of December and the firsts of January, where the majority of the users on StackOverflow seem to be taking holidays. - Interestingly, one can see a peak around week 15-17, which could be related to the end of the first quarter in many big organizations.

3.2 Insights on users

```
What are the most common locations of users?
```

```
[96]:
                                    Location Count
                                        India 57800
      0
                 Bangalore, Karnataka, India 41231
      1
      2
                                     Germany
                                               28234
      3
                 Hyderabad, Telangana, India 24238
      4
                    Pune, Maharashtra, India
                                               23084
      173326
                     Jamhuri, Nairobi, Kenya
                                                   1
      173327
              tunder bay, ontario, canada.
                                                   1
      173328
                         Handwara J&K, India
      173329
                         Lyon, Franciaország
                                                   1
      173330
```

[173331 rows x 2 columns]

```
[98]: df_location_gen.head(10)
```

```
[98]:
                             Location Count
      0
                                India 57800
      1
          Bangalore, Karnataka, India
                                       41231
      2
                              Germany
                                       28234
      3
          Hyderabad, Telangana, India
                                       24238
      4
             Pune, Maharashtra, India
                                      23084
      5
           Chennai, Tamil Nadu, India
                                       21337
      6
                                China 20185
      7
               London, United Kingdom 19830
      8
                        United States 17404
      9
                               France 16674
      10
           Mumbai, Maharashtra, India 14912
      11
                        Paris, France
                                      14874
```

```
12
                            USA
                                13947
13
   Bengaluru, Karnataka, India
                                13708
14
                    Philippines
                                13430
15
                United Kingdom 12923
16
                      Indonesia 12213
17
                         Canada 11623
18
                      Singapore 11604
19
                  Delhi, India 11372
```

As we see, there are many overlaps concerning users that live in India. We therefore use the top locations and fetch them individually, although the method is not very efficient (it could be done with parameters)

```
[112]: q_in = """
            SELECT
                 SUM(CASE WHEN location IS NULL OR location = "" THEN 0 ELSE 1 END) AS_{\sqcup}
        \hookrightarrowCount
            FROM `vz-assignments.stackoverflow2015.users`
            WHERE Location LIKE "%India%"
            ORDER BY Count DESC;
            0.00
       q_de = """
            SELECT
                SUM(CASE WHEN location IS NULL OR location = "" THEN O ELSE 1 END) AS
        \hookrightarrowCount
            FROM `vz-assignments.stackoverflow2015.users`
            WHERE Location LIKE "%Germany%"
            ORDER BY Count DESC;
            \Pi \Pi \Pi
       q_ch = """
            SELECT
                SUM(CASE WHEN location IS NULL OR location = "" THEN 0 ELSE 1 END) {\rm AS}_{\sqcup}
        \hookrightarrow Count
            FROM `vz-assignments.stackoverflow2015.users`
            WHERE Location LIKE "%China%"
            ORDER BY Count DESC;
            0.00
       q_us = """
            SELECT
                 SUM(CASE WHEN location IS NULL OR location = "" THEN 0 ELSE 1 END) {
m AS}_{\sqcup}
        →Count
            FROM `vz-assignments.stackoverflow2015.users`
            WHERE Location LIKE "%United States%"
            ORDER BY Count DESC;
```

```
\Pi^{\dagger}\Pi^{\dagger}\Pi
       df_loc_in = client.query(q_in, project="vz-assignments").to_dataframe()
       df_loc_ch = client.query(q_ch, project="vz-assignments").to_dataframe()
       df_loc_us = client.query(q_us, project="vz-assignments").to_dataframe()
       df_loc_de = client.query(q_de, project="vz-assignments").to_dataframe()
[113]: print("Indian users: ", df_loc_in.iloc[0]["Count"], "\n",
             "German users: ", df_loc_de.iloc[0]["Count"], "\n",
             "Chinese users: ", df_loc_ch.iloc[0]["Count"], "\n",
            "USA users: ", df_loc_us.iloc[0]["Count"])
      Indian users: 398893
       German users: 57777
       Chinese users: 48209
       USA users: 196465
      Which users posted the highest number of questions?
[138]: query = """
       SELECT
            u.id AS User_id,
            COUNT(1) AS Number_of_posts
        FROM `vz-assignments.stackoverflow2015.users` AS u
        INNER JOIN `vz-assignments.stackoverflow2015.posts` AS p
            ON u.id = p.owner_user_id
        GROUP BY User id
        ORDER BY Number of posts DESC
        LIMIT 50
       df_users_posts= client.query(query, project="vz-assignment").to_dataframe()
[145]: df_users_posts.head(3)
[145]:
          User_id Number_of_posts
       0 1144035
                              7570
       1 548225
                              4300
       2 3732271
                              3392
[143]: | query = """
           SELECT
               COUNT(1) AS Num_Users,
               ROUND(AVG(number_posts)) AS Avg_Num_Posts
           FROM (
               SELECT
                   u.id AS user_id,
                   COUNT(1) as number_posts
               FROM `vz-assignments.stackoverflow2015.posts` p
```

```
[144]: df_avg_users_posts
```

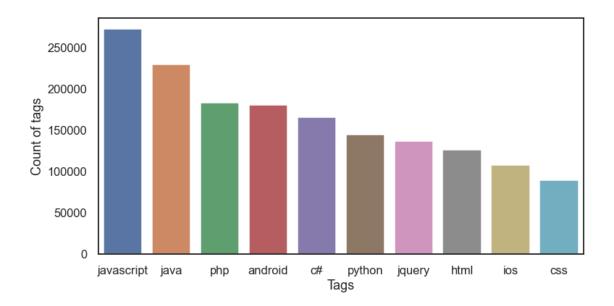
```
[144]: Num_Users Avg_Num_Posts
0 1012870 5.0
```

Using the query above, we see that among the users that posts questions, 5 questions per year were posted in 2015.

3.3 Researching trends on the platform

3.3.1 Insights on questions-related trends

What are the most common tags?

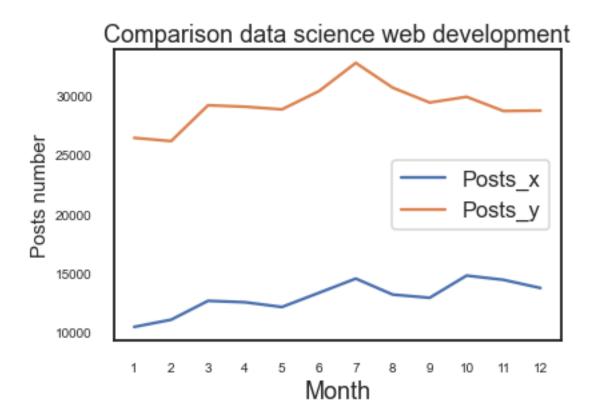


Count number of posts per user per Tag = "python" As an example, we can retrieve the user who posted the most questions containing the tag "python"

```
[155]:
      df_post_per_tag.head(5)
[155]:
          user_id Number_of_posts
       0
           651174
                                 203
           308827
                                 136
       1
       2
          1389110
                                 108
       3
           578822
                                 102
          2242044
                                  94
```

How do tags evolve in the community? Here we compare the evolution of the usage of the tags belonging to data science vs. those belonging to web development

```
[176]: q_ml = """
           SELECT
               EXTRACT (MONTH FROM creation_date) AS Month,
               COUNT(id) AS Posts
           FROM `vz-assignments.stackoverflow2015.posts`
           WHERE (
               tags like '%python%' OR
               tags like '%R%'
           GROUP BY Month
           ORDER BY Month;
       q_de = """
           SELECT
               EXTRACT (MONTH FROM creation_date) AS Month,
               COUNT(id) AS Posts
           FROM `vz-assignments.stackoverflow2015.posts`
           WHERE (
               tags like '%Javascript%' OR
               tags like '%php%' OR
               tags like '%css%' OR
               tags like '%html%'
           GROUP BY Month
           ORDER BY Month;
       df_common_dsml = client.query(q_ml, project="vz-assignment").to_dataframe()
       df_common_dsde = client.query(q_de, project="vz-assignment").to_dataframe()
[177]: dsde = pd.merge(df_common_dsml, df_common_dsde, how='inner', on = 'Month')
[181]: dsde.rename(columns = {"Posts_x": "Data_science", "Posts_y": "Web_development"})
       dsde = dsde.set_index('Month')
[188]: dsde.plot(kind='line')
       plt.xlabel('Month')
       plt.ylabel('Posts number', fontsize=15)
       y_pos=[1,2,3,4,5,6,7,8,9,10,11,12]
       plt.xticks(y_pos,fontsize=10)
       plt.yticks(fontsize=10)
       plt.title('Comparison data science web development')
       plt.show()
```



3.4 Recommendation

The company could create a system that, given a user id and a topic, enables their HR department to search whether an interviewee posted questions concerning that topic on StackOverflow. An **extremely** basic MVP of this system takes the form of the following function.

```
[218]: def interviewee_finder(user_id, topic, client):
    my_query = """
    SELECT
        p.owner_user_id AS user_id,
        COUNT(1) AS Number_of_posts
    FROM `vz-assignments.stackoverflow2015.posts` AS p
    INNER JOIN `vz-assignments.stackoverflow2015.users` AS u
        ON u.id = p.owner_user_id
    WHERE p.tags LIKE @topic AND p.owner_user_id = @user_id
    GROUP BY p.owner_user_id
    LIMIT 5
    """

    job_config = bigquery.QueryJobConfig(
    query_parameters=[
        bigquery.ScalarQueryParameter("topic", "STRING", "python"),
```

```
bigquery.ScalarQueryParameter("user_id", "STRING", "3545988"),
]
)
query_job = client.query(query, job_config=job_config)
results = query_job.to_dataframe()
return results
```