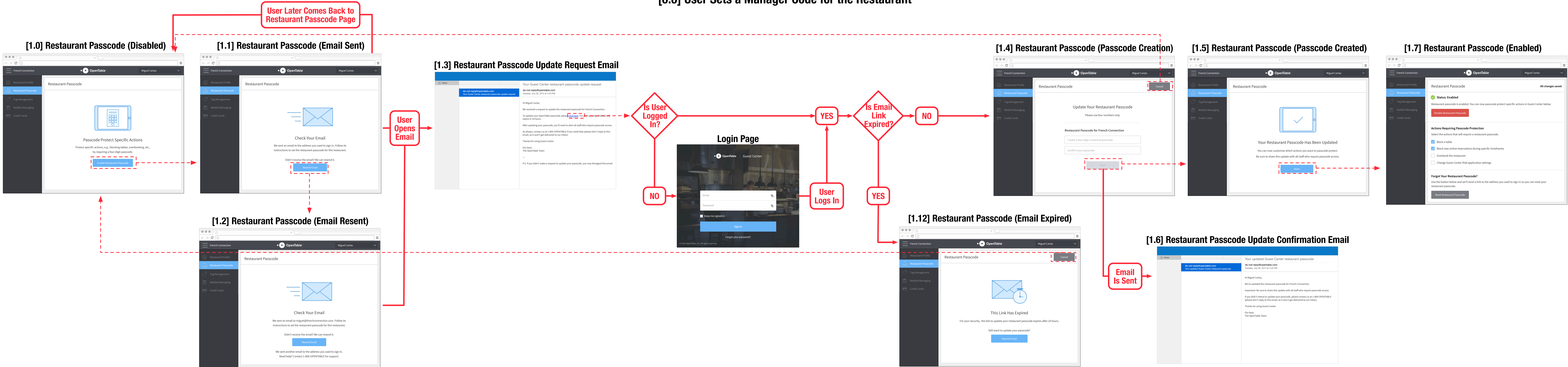
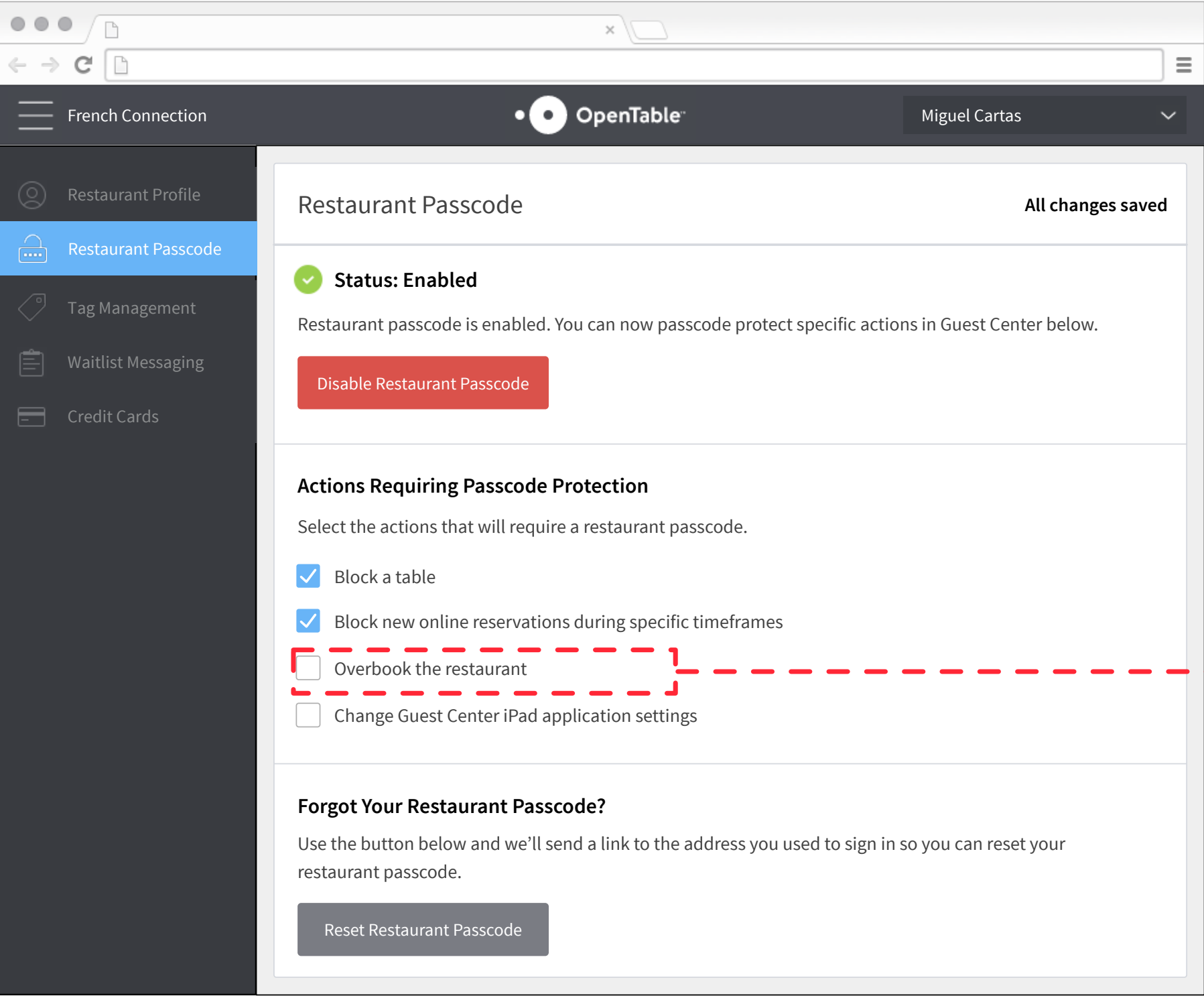


[1.7] Restaurant Passcode (Enabled)



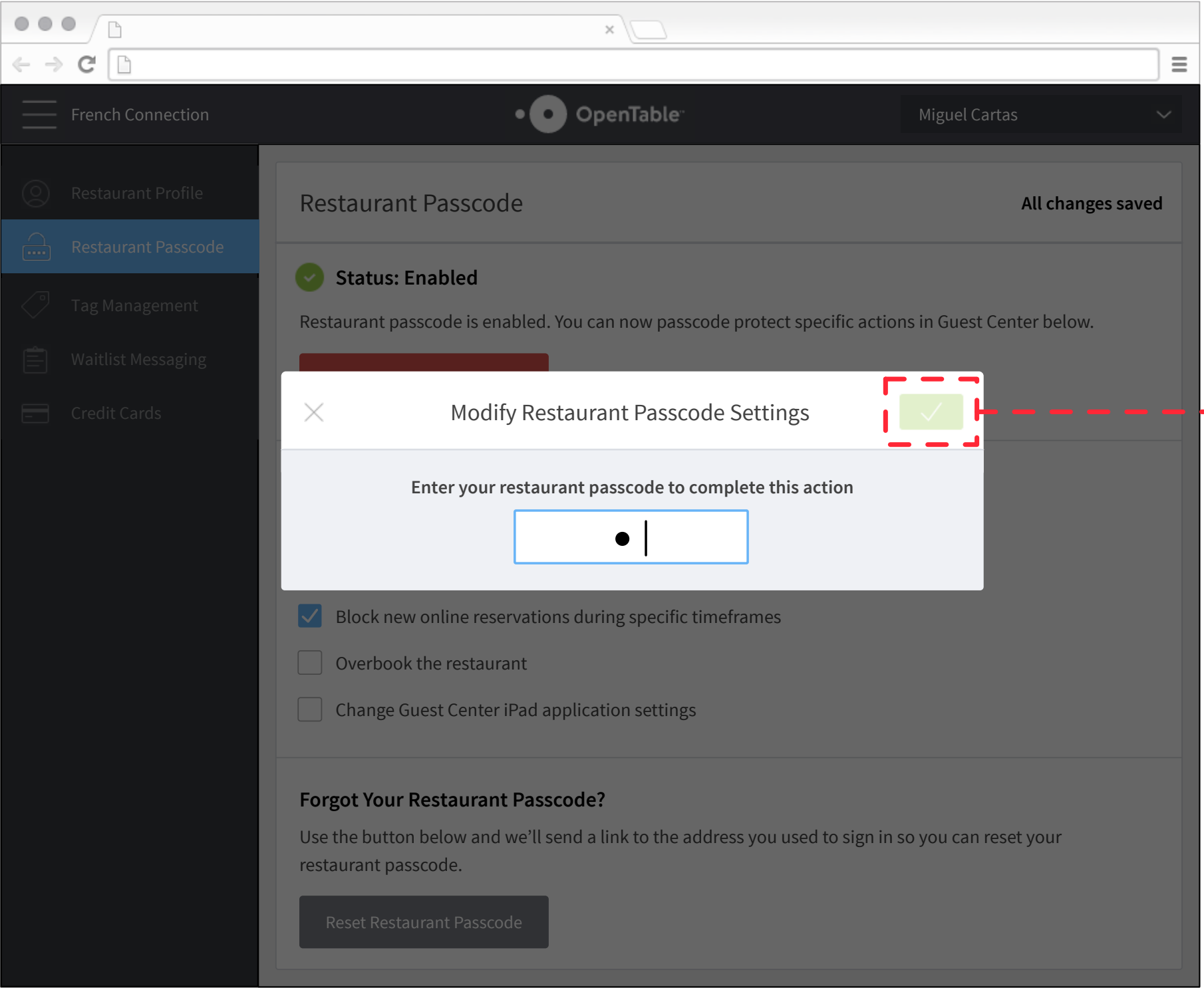
[0.1] User Selects Features to Be Restricted Behind the Manager Code

[1.7] Restaurant Passcode (Enabled)



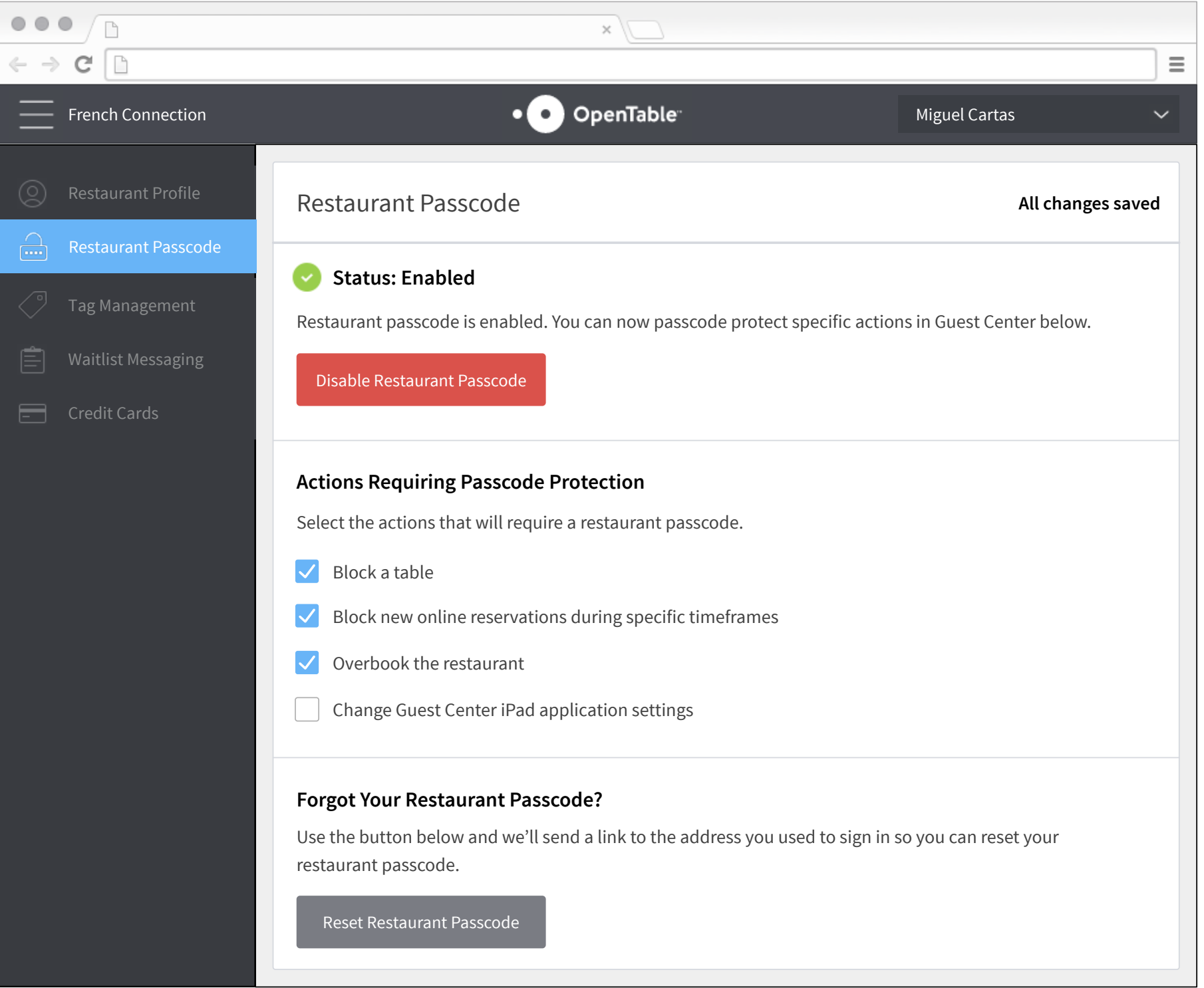
Checkboxes
Not Yet
Unlocked

[1.9] Restaurant Passcode (Unlock Modal)



Checkbox
Changed,
Others Now
Unlocked
Until User
Revisits Page

[1.7] Restaurant Passcode (Enabled)



[1.0] Restaurant Passcode (Disabled)

1
Navigating to Restaurant Passcode
Access this page via left nav in Setup.

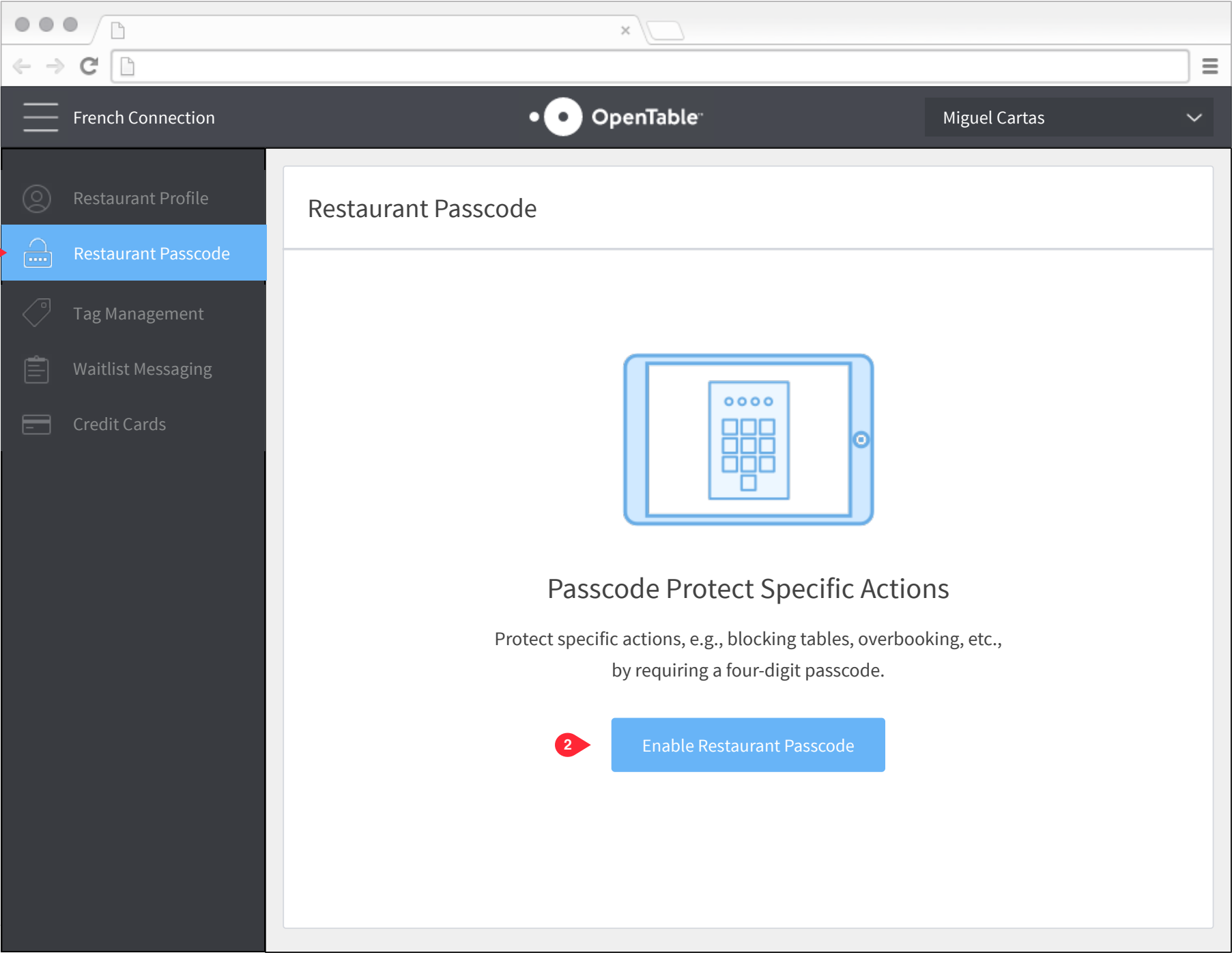
2
'Enable Restaurant Passcode' Button
Goes to [1.1].

While loading, show loading spinner:



Display the generic internal server error modal if there is a loading difficulty.

768px-----



[1.1] Restaurant Passcode (Email Sent)

NOTE
If user revisits Restaurant Passcode and the restaurant passcode isn't enabled yet, they go to [1.0], not [1.1].

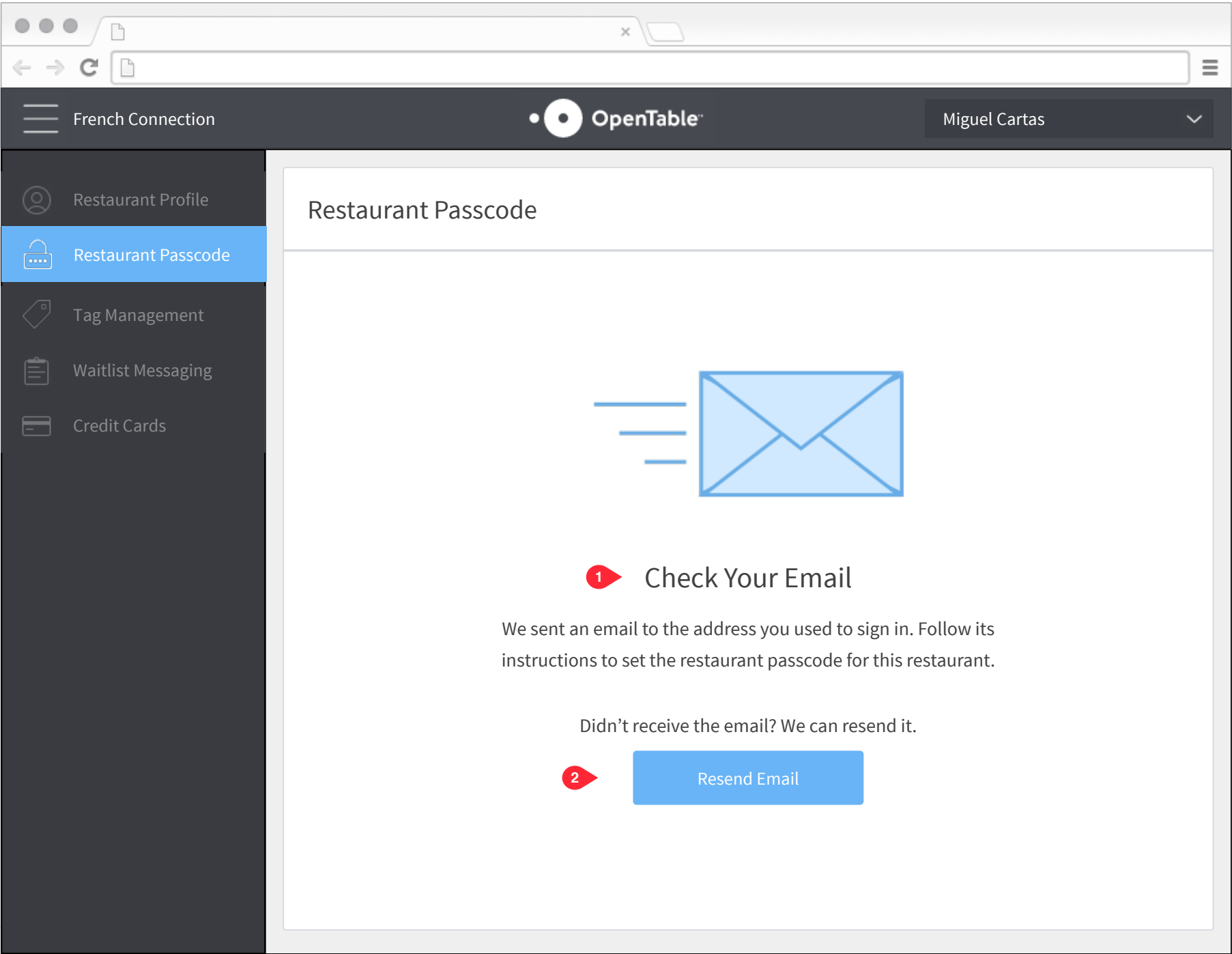
1
Passcode Update Request Email Sent
Request email sent to account that is logged in (see [1.3]).

2
Resend Email
Request email is resent to account that is logged in (see [1.3]).

Fade in confirmation message (see [1.2]).

Display the generic internal server error modal if there is a loading difficulty.

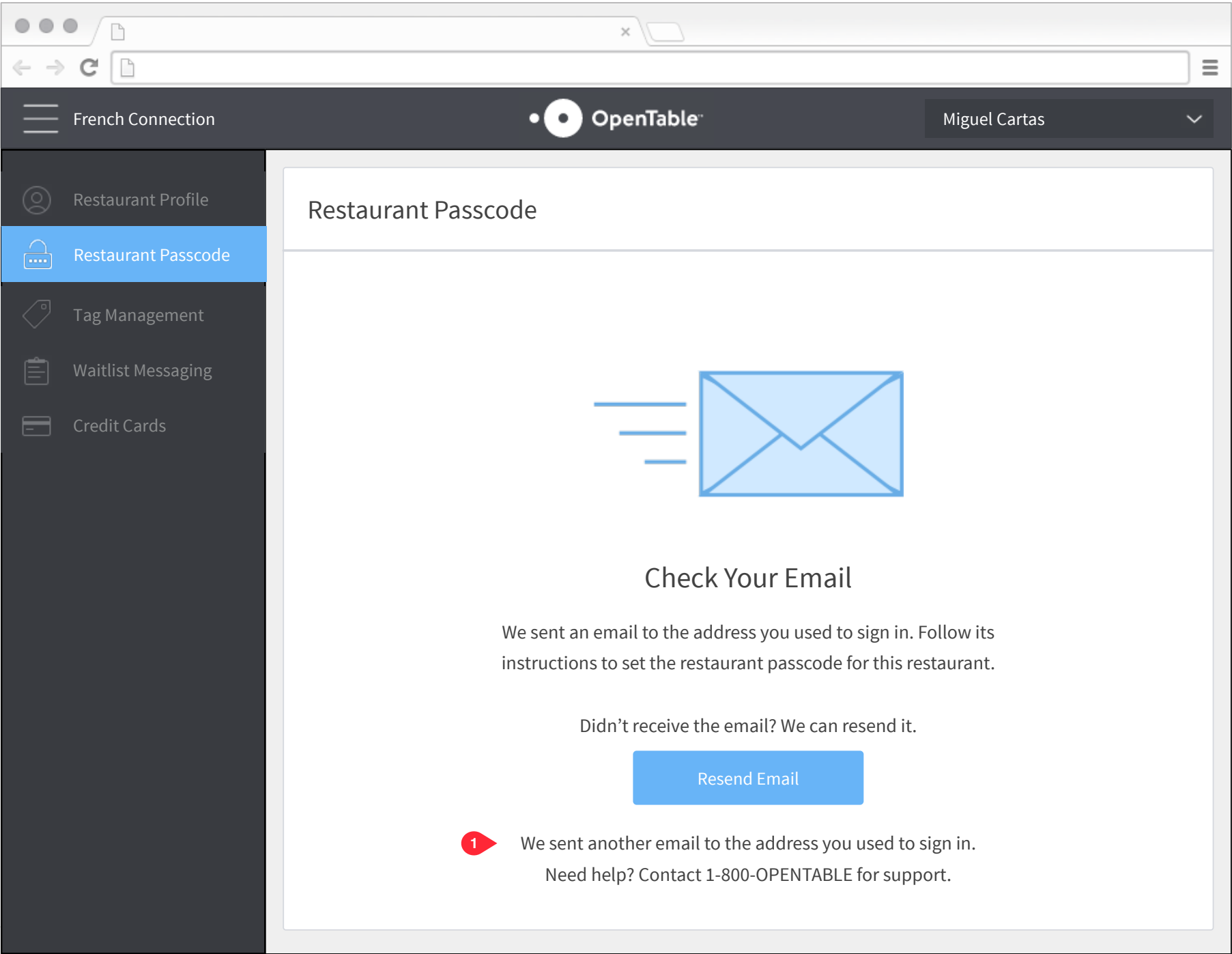
768px-----



[1.2] Restaurant Passcode
(Email Resent)

1
Message to Fade In
Please note that the support number
needs to be swapped based on locale.

768px-----



[1.3] Restaurant Passcode Update Request Email

NOTE

- This email gets sent when:
- Restaurant passcode is enabled on [1.0].
 - When a resend is requested in [1.1].
 - When a reset is requested in [1.7].

NOTE

For localization, we need to swap the support number depending on locale.

1

Link to Update Restaurant Passcode

Goes to [1.4].

The link should expire in 24 hours.
After 24 hours, the link should redirect to [1.12].

Inbox

do-not-reply@opentable.com

Your Guest Center restaurant passcode update request

Your Guest Center restaurant passcode update request

do-not-reply@opentable.com

Tuesday, July 28, 2015 at 4:43 PM

Hi Miguel Cartas,

We received a request to update the restaurant passcode for French Connection.

1

To update your OpenTable passcode, please [click here](#). For your security, this link will expire in 24 hours.

After updating your passcode, you'll need to alert all staff who require passcode access.

As always, contact us at 1-800-OPENTABLE if you need help (please don't reply to this email, as it won't get delivered to our inbox).

Thanks for using Guest Center.

Our best,
The OpenTable Team

—

P.S. If you didn't make a request to update your passcode, you may disregard this email.

[1.4] Restaurant Passcode (Passcode Creation)

NOTE
User gets here via email link in [1.3].

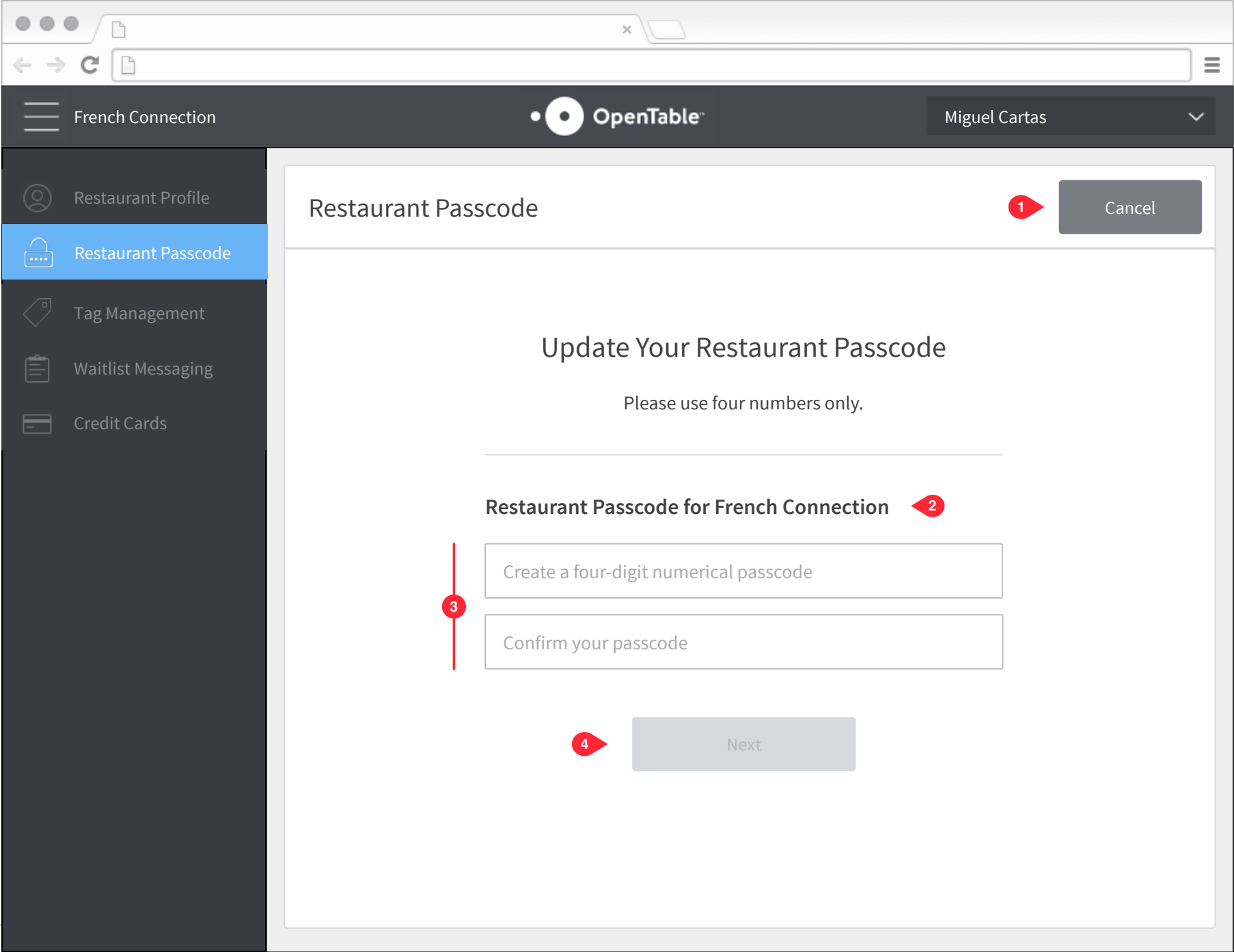
- 1
- 'Cancel' Button**
Goes to:
 - [1.0] if restaurant passcode is disabled.
 - [1.7] if restaurant passcode is enabled.

- 2
- Restaurant Name Appears Here**

- 3
- 4-Digit Passcode Password Fields**
Characters appear as “•” and the character limit is 4. The characters must be numbers.

- 4
- 'Next' Button**
Goes to [1.5]. The button is only enabled after both form fields have four number characters.

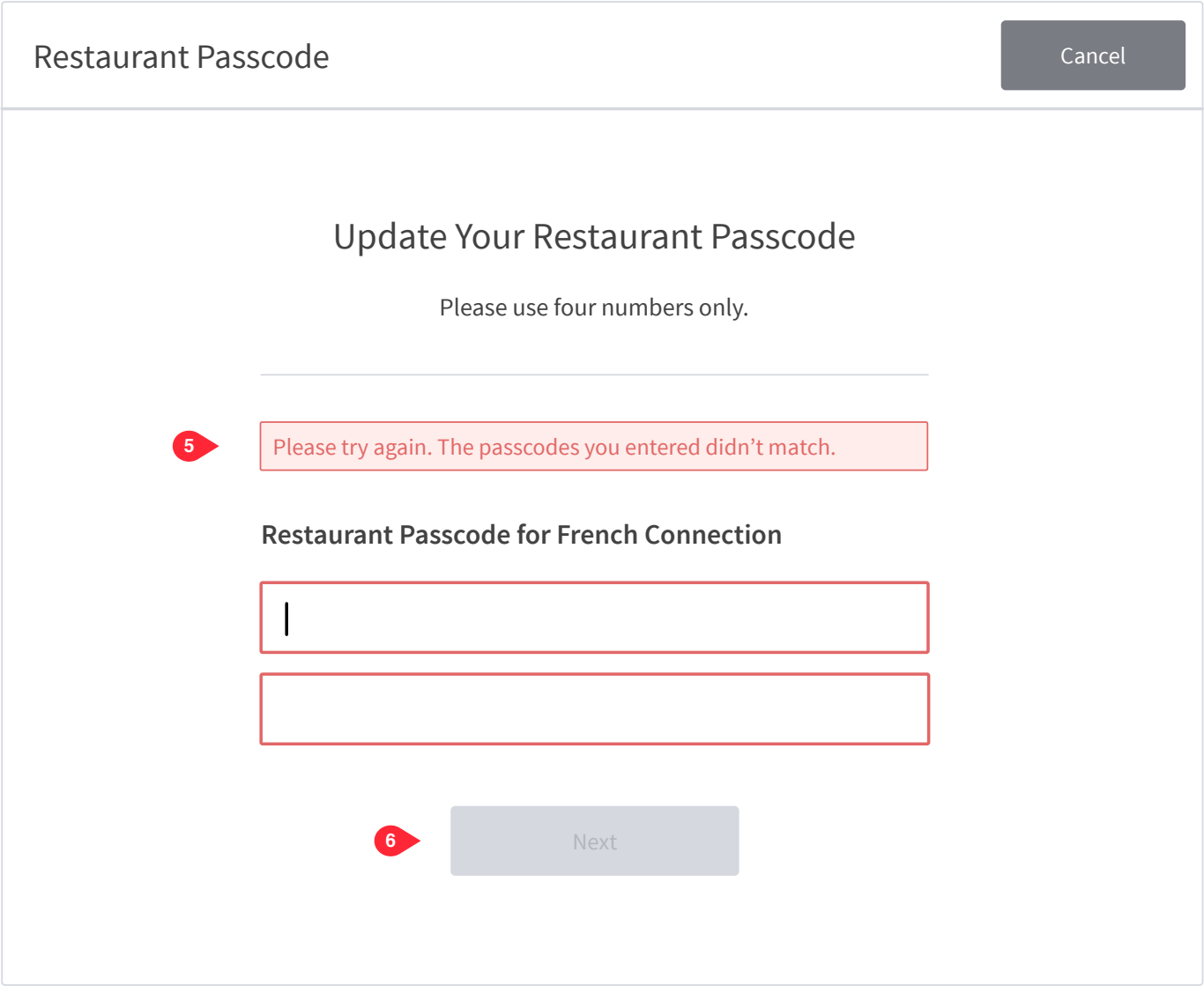
768px



- 5
- Error Messaging**
If the two passcodes don't match, clear both form fields, outline them red, and show this message.

Display the generic internal server error modal if there is a loading difficulty.

- 6
- Error State Triggers Disabled Button Until Both Fields Are Filled Again**



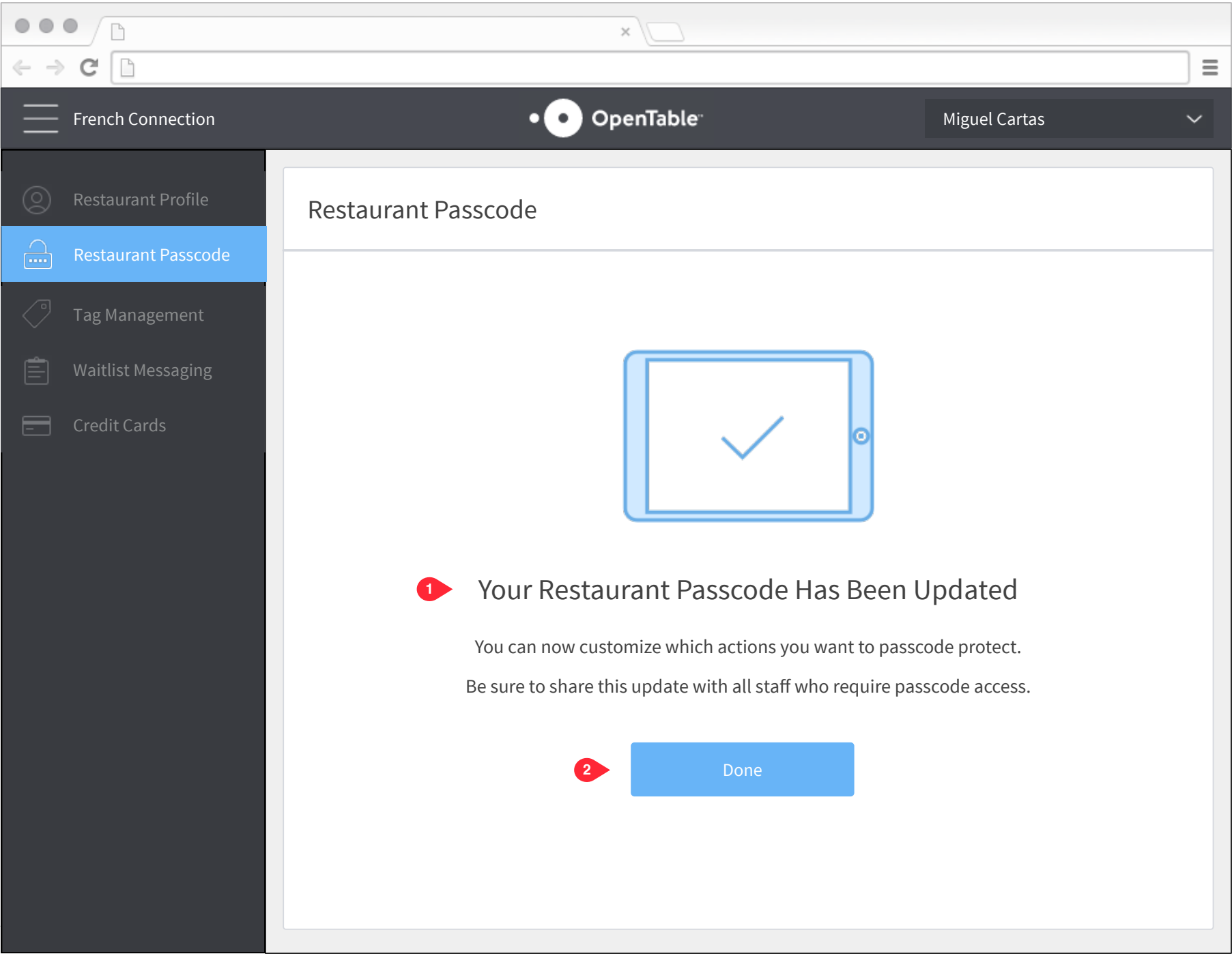
[1.5] Restaurant Passcode
(Passcode Created)

1
Passcode Update Confirmation Email
Sent

Confirmation email sent to account
that is logged in (see [1.6]).

2
'Done' Button
Goes to [1.7].

768px-----



[1.6] Restaurant Passcode Update Confirmation Email

NOTE
This email gets sent when:
• A 4-digit passcode is set in [1.4].

NOTE
For localization, we need to swap the support number depending on locale.

Inbox

do-not-reply@opentable.com

Your updated Guest Center restaurant passcode

Your updated Guest Center restaurant passcode

do-not-reply@opentable.com

Tuesday, July 28, 2015 at 4:43 PM

Hi Miguel Cartas,

We've updated the restaurant passcode for French Connection.

Important: Be sure to share this update with all staff who require passcode access.

If you didn't intend to update your passcode, please contact us at 1-800-OPENTABLE (please don't reply to this email, as it won't get delivered to our inbox).

Thanks for using Guest Center.

Our best,
The OpenTable Team

[1.7] Restaurant Passcode (Enabled)

NOTE
If user revisits Restaurant Passcode and the restaurant passcode is set, they go to this page.

1
“Saving...” and “All changes saved” Messaging
This is an existing behavior on the “Waitlist Messaging” setup page.

2
‘Disable Restaurant Passcode’ Button
Shows modal in [1.10].

3
Feature Checkboxes
By default, all checkboxes are on.

When initially activating any checkbox, fade in unlock modal in [1.9].

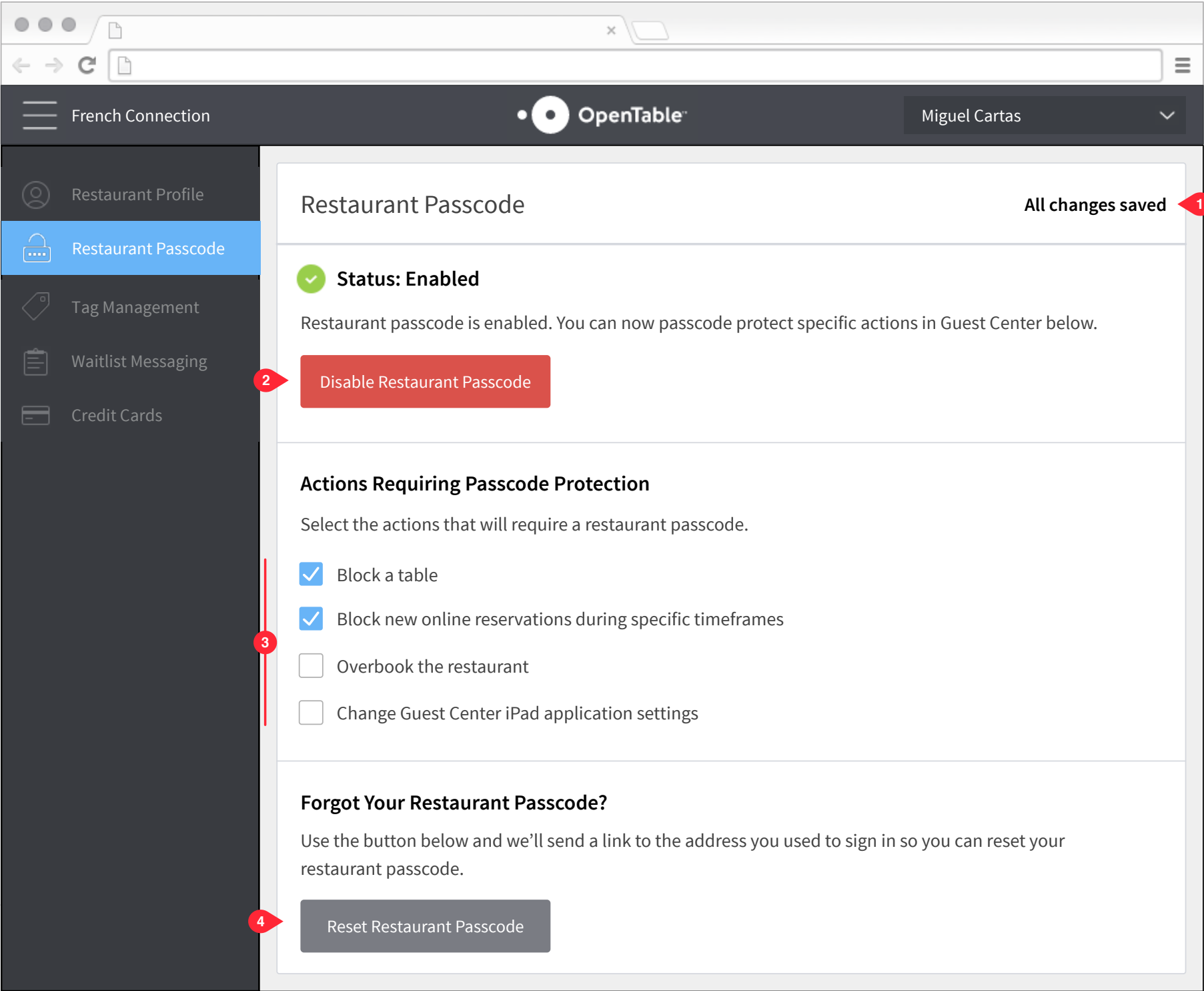
After unlocking, the checkbox that was activated changes and all other checkboxes are changeable until the user leaves the page. When revisiting the page, the user must re-enter the passcode to modify the checkboxes.

After a box is checked or unchecked, show messaging that the changes are being saved or are saved (see #1).

4
‘Reset Restaurant Passcode’ Button
Change request email is sent to account that is logged in (see [1.3]).

After loading, animate in and out a confirmation message (see [1.8]).

5
Error Messaging
Display the generic internal server error modal if there is a loading difficulty.



[1.9] Restaurant Passcode (Unlock Modal)

NOTE
See [2.0] for more details and considerations toward how this could be componentized and reused in other situations in the future.

1
Close, Click/Tap Outside Modal, and ‘Escape’ Key

Closes the modal without completing the action that triggered the modal.

2
OK/Confirm Button and ‘Enter’ Key

- Validates entered passcode.
- Disable until four digits entered.
 - With successful entry, fade out.
 - With failed entry, show error.

3
Passcode Input Field

When modal appears, auto-focus on this input field. Characters appear as “•” and the character limit is 4.

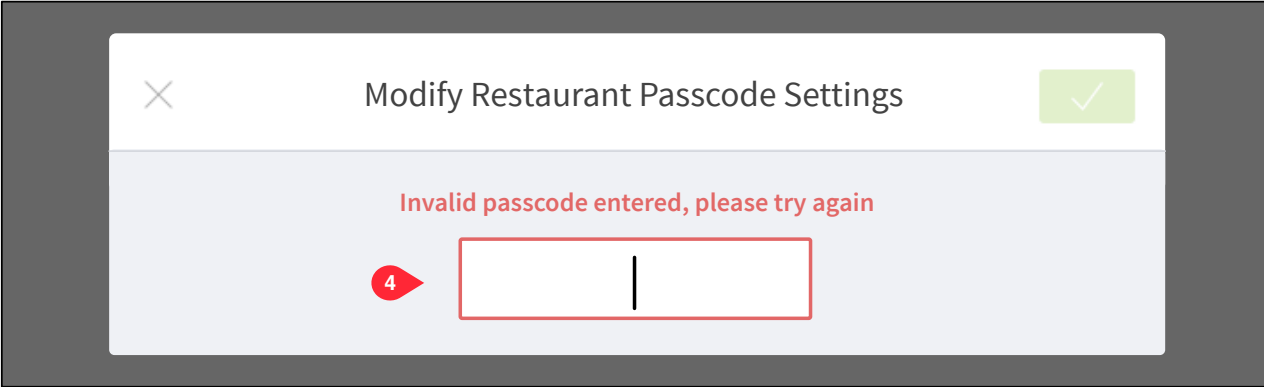
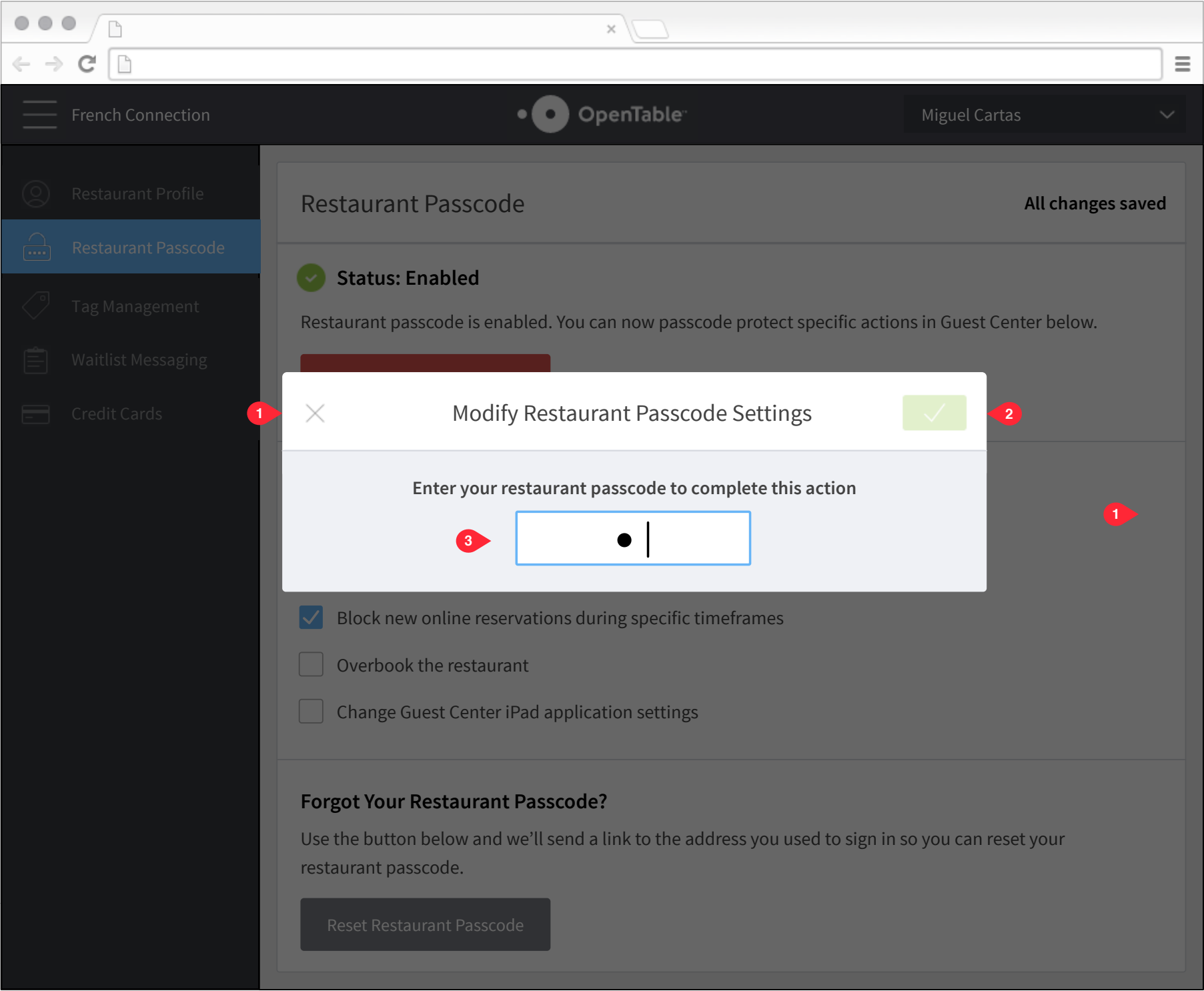
768px-----

4
Error Messaging

If there is a server/database/API error, show that error in-context to where the modal is triggered and do not open up the modal.

If an invalid passcode is entered, clear the text form field, outline it red, and show:

Invalid passcode entered, please try again



[1.12] Restaurant Passcode (Email Expired)

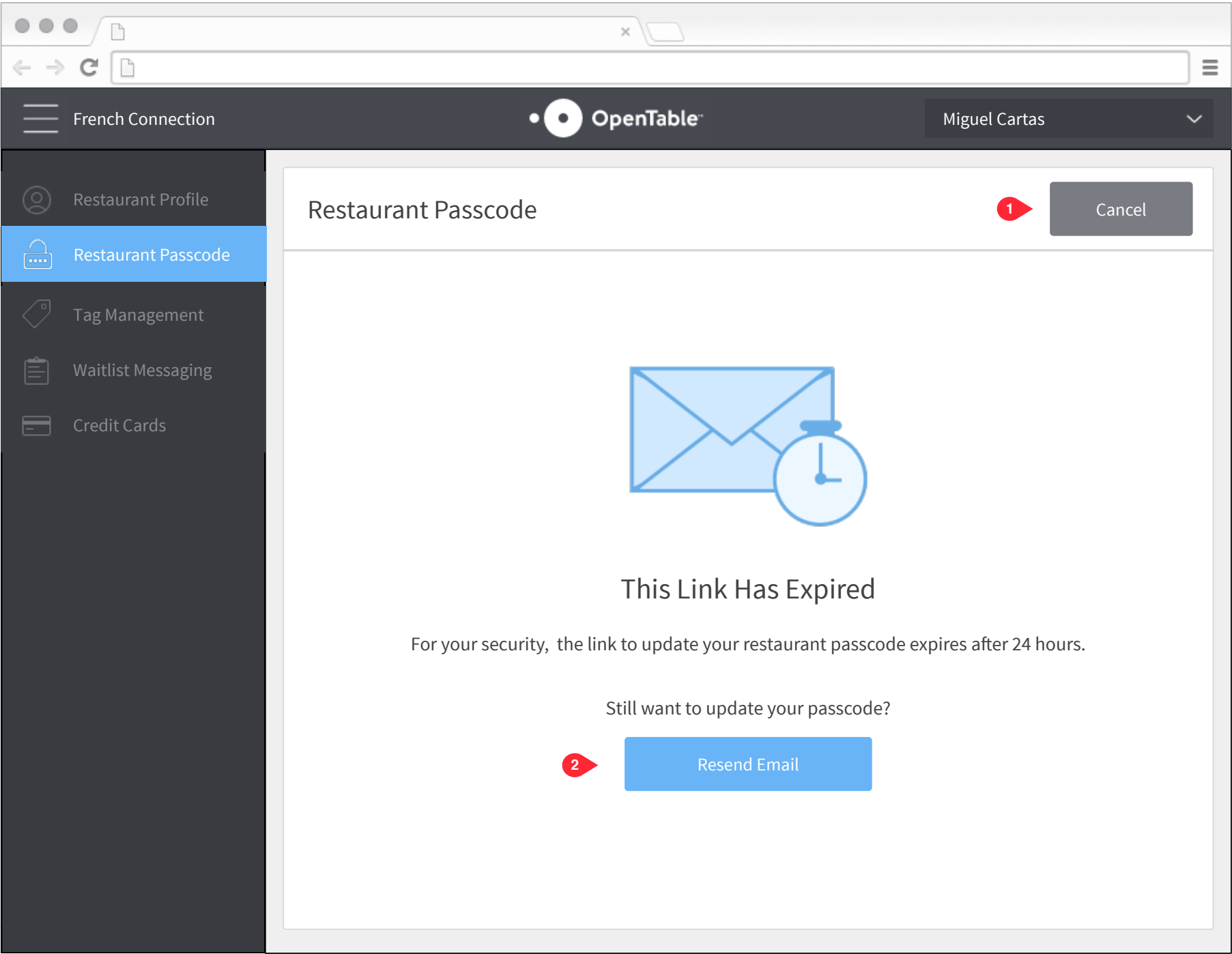
1
'Cancel' Button
Goes to:
• [1.0] if restaurant passcode is disabled.
• [1.7] if restaurant passcode is enabled.

2
Receive New Email Link
Request email is resent to account that is logged in (see [1.3]).

Animate in and out a confirmation message (same as [1.2]).

3
Loading Error
Display the generic internal server error modal if there is a loading difficulty.

768px-----



[2.0] Passcode Modal Considerations

COMPONENT NAME (?)
gc-passcode-modal (?)

1 Built on Existing Modal Component?

2 Title
Descriptive of the action that will be allowed by entering the passcode.

3 Consistent Instructional Language
Written same in all passcode modals.

4 Optional Description
Optional explanatory text.

5 Close, Click/Tap Outside Modal, and 'Escape' Key
Closes the modal without completing the action that triggered the modal.

6 OK/Confirm Button and 'Enter' Key
Validates entered passcode.

- Disable until four digits entered.
- With successful entry, fade out.
- With failed entry, show error.

On the BOH Setup pages, this OK/Confirm button and Enter key interaction will exist.

However, if used on the FOH Web, the OK/Confirm button and Enter key interaction will not exist and the passcode validation will occur immediately after entry of the 4th digit.

7 Passcode Input Field
When modal appears, auto-focus on this input field. Characters appear as "•" and the character limit is 4.

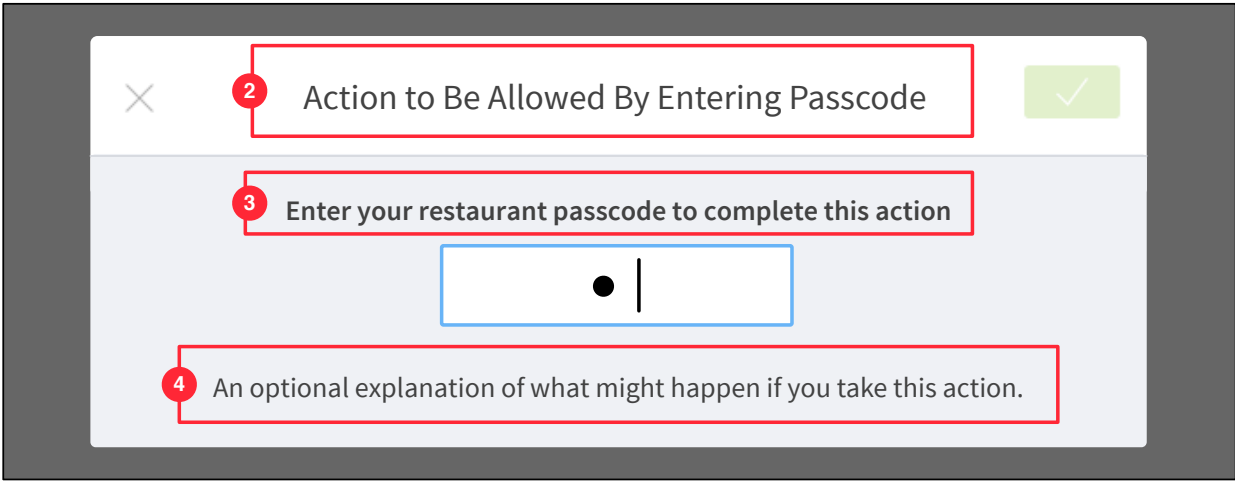
8 Error Messaging
If there is a server/database/API error, show that error in-context to where the modal is triggered and do not open up the modal.

If an invalid passcode is entered, clear the text form field, outline it red, and show:

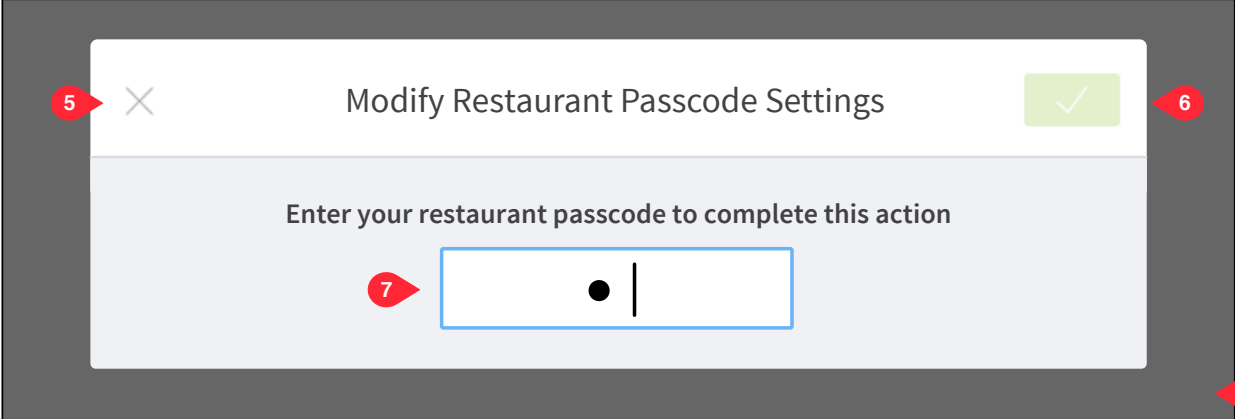
Invalid passcode entered, please try again

9 Appearance on Touch Devices
On regular-sized tablet touch devices, after auto-focusing on the text field, the OS keyboard's numpad should appear below the modal.

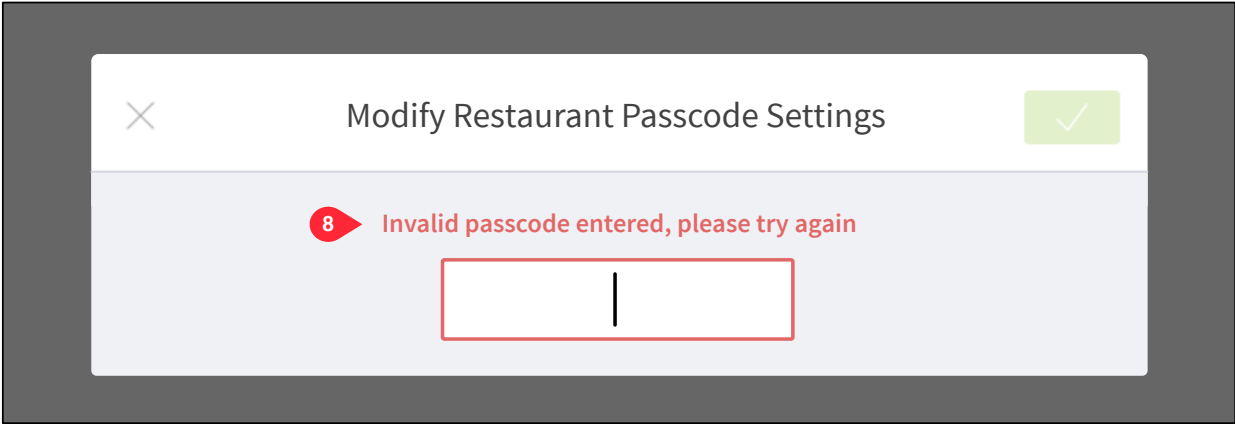
STRUCTURE



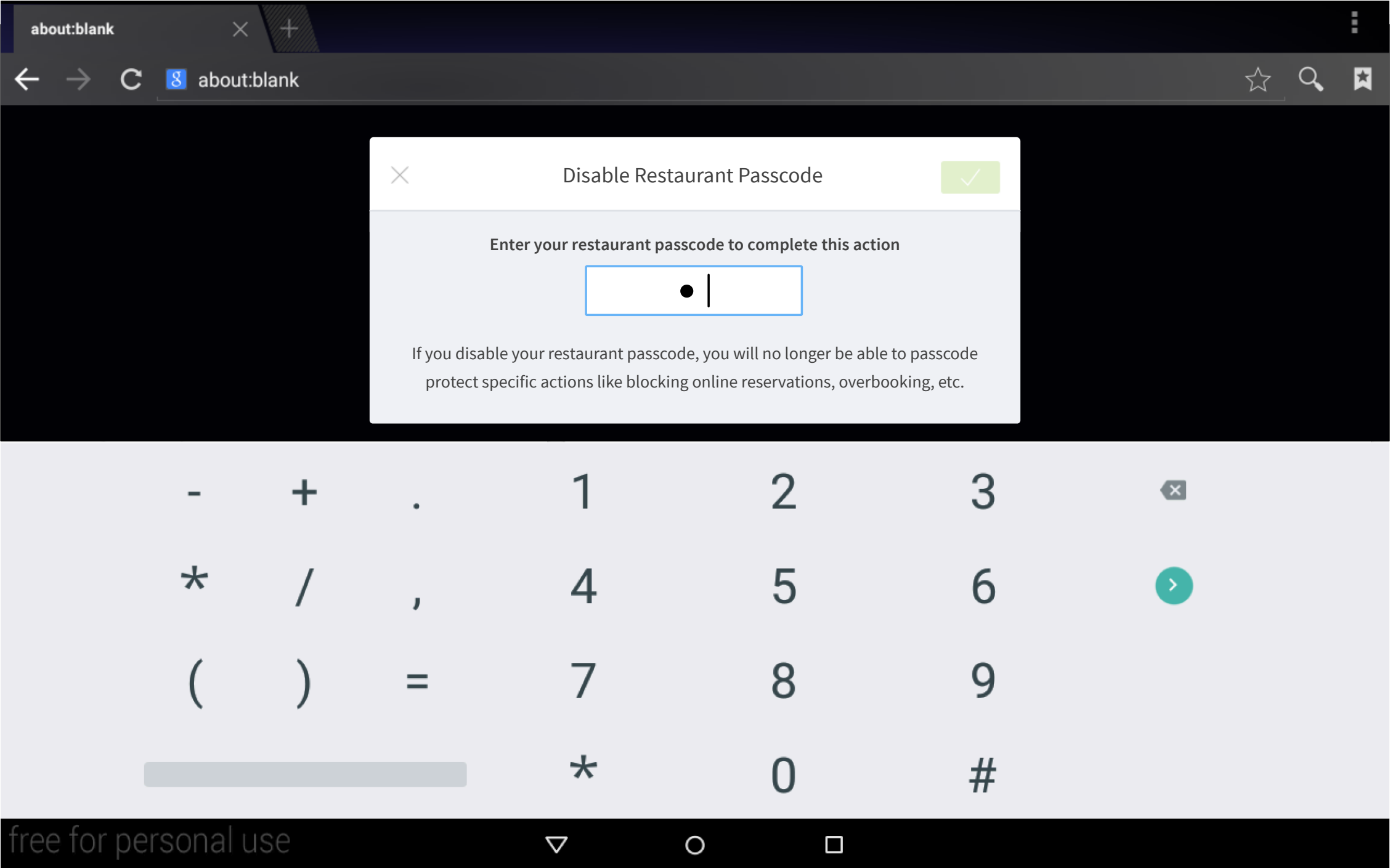
INTERACTIONS



INLINE ERRORS



Appearance in Regular-Sized Android Tablet (Google Nexus 10 @ 1280dp x 800dp), w/ default 5.1 OS keypad in generic 'Browser' app



Appearance in Regular-Sized Windows Tablet (Microsoft Surface 1 @ 1366x768 px), w/ Windows 8 keypad

