



Leonardo Castro Barrantes

Data Analyst | Business Analyst

I am a creative, curious and detail-oriented analyst with a strong international and multidisciplinary background. I have 2+ years of experience contributing to leverage data into actionable insights used by business stakeholders to drive decision making. I am passionate about learning and my big curiosity give me aptitude to dive deep into business processes in order to identify improvement areas, quality gaps and any insight aimed to make smarter decisions.



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SKILLS

Data Analysis

SQL

R Programming

Power BI

Excel

Statistics and Modeling

Data Visualization

Process Improvement

Project Management

Teamwork

Reporting & Documentation

Decision-Making

Critical Thinking

Effective Communication

LANGUAGES

Spanish

Native Language

English

Full Professional Proficiency

Portuguese

Full Professional Proficiency

German

Basic Proficiency

EDUCATION

Master's Degree: Data Analytics, Process Improvement & Decision Making Engineering

Universitat Politècnica de València (UPV)

09/2021 - Present

Associate's Degree: Data Analytics

Tecnológico de Costa Rica (TEC)

07/2020 - 08/2021

Bachelor's Degree: Timber Engineering

Tecnológico de Costa Rica (TEC)

02/2015 - 05/2020

WORK EXPERIENCE

Sr. Product Compliance, Compliance Operations

Amazon

07/2020 - 09/2021

Tasks

- Analyze products in order to assure compliance in conformity with CPSC and FDA regulations.
- Perform root cause analysis on processes in order to identify quality gaps and product safety investigations aimed to enhance customer safety and experience.
- Lead mentorship program and act as a POC for new associates.

Fraud Investigation Analyst, Payment Risk Operations

Amazon

08/2019 - 07/2020

Tasks

- Evaluate customers' accounts and identify fraud patterns.
- Gather and analyze data to identify new trends and determine root cause on emerging issues.
- Discover new modus operandi trends and take actions to minimize risks ensuring high quality decision making and strong critical thinking.

Geographic Information Systems Analyst, Faculty of Civil Engineering

Tecnológico de Costa Rica (TEC)

02/2019 - 08/2019

Tasks

- Extracted, pre-processed and analyzed geographic data from multiple governmental sources in order to evaluate the spatial access of public education services on Costarican cities.
- Created dashboards and visualization maps with QGIS tools.
- Research on sustainable development and urban planning.

COURSES & CERTIFICATIONS

SQL for Business Analysts (02/2022)

Data Camp

Analyzing and Visualizing Data with Microsoft Power BI (12/2020)

Fundacion Omar Dengo

Database Fundamentals (10/2020)

Platzi