

# Leon Chike Nwankwo

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Strategic product leader driving enterprise growth, transformation, and operational excellence. Reduced time-to-market 30% and boosted customer retention 25% across fintech and healthtech products.

## EXPERIENCE

**Product Engineering Manager** 06/2022 - Present  
Rebuildee, Inc. (Acquired by RapidSOS)

- Drove 47% increase in new sign-ups and 23% lift in order value post-acquisition through engineering and overseeing a machine learning-driven recommendation and demand forecasting system
- Led integration of inventory, supply chain and payments APIs between Rebuildee and RapidSOS, our parent company
- Spearheaded transition to optimized microservices architecture, accelerating teams by 20% and cutting infrastructure costs 8%
- Directed cross-functional process improvements, reducing time-to-market 30%
- Improved disaster zone delivery cost efficiency by 17% with a logistics API, enhancing responsiveness and satisfaction

**Manager, Management Consulting** 06/2016 - 06/2022  
Deloitte Consulting / Deloitte Digital, LLC

- Generated \$2.9M in savings and 95K hours recaptured annually through developing AI/RPA solution at JP Morgan Chase & Co.
- Led a human-centered design practice encompassing 25+ cross-functional teams of strategists, designers and engineers to elevate client customer journeys
- Oversaw 25+ high-impact projects, guiding up to 36 professionals and consistently delivering results within diverse timeframes and budgets
- Championed culture of innovation by organizing hackathons, workshops, bolstering team cohesion

**Product Manager** 09/2015 - 06/2016  
Capital One Innovation Labs, LLC

- Designed data-driven risk algorithm providing 500+ advisors personalized client investment plans
- Integrated client life updates into advisor dashboard, driving 65% more interactions and 87 NPS, strengthening advisor-client connections

**Co-Founder, Software Engineering** 01/2013 - 09/2015  
Kivvik, Inc.

- Engineered personalized client communication platform, surfacing critical updates to redefine advisor engagement
- Led cross-functional product and engineering teams to optimize product-market fit, driving platform vision, setting strategy, and leading operational initiatives
- Established key partnerships to align with industry demands and to accelerate growth

## SKILLS

**Technical**  
Typescript, Python, Django, ReactJS, NextJS, ExpressJS, PostgreSQL, MongoDB, AWS, Google Cloud, Git, Office 365, Power BI

**Product Management**  
Product lifecycle management, market & competitive analysis, agile & scrum, UX design, BigQuery, Jira, Metabase

**Leadership & Communication**  
Strategic planning, stakeholder management, cross-functional collaboration, team management

## EDUCATION

**Master of Business Administration** 2022  
Georgetown University, Washington, D.C.

**Bachelor of Science, Finance, Accounting, and Rhetoric** 2014  
University of Maryland, College Park, MD

## CERTIFICATIONS

**Human-Computer Interaction Graduate Certificate** 2020  
Stanford School of Engineering

**Product Manager Certification (PMC)** 2016  
Product School