

Leon Chike Nwankwo

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A resilient product leader merging human-centered design principles with technical expertise. I work with focused intentionality - fostering agile, empathetic teams that drive customer-centric solutions to delight customers and earn and maintain broader community trust.

WORK EXPERIENCE

Product Engineering Manager 2022 - Present
Rebuildee, Inc. (Acquired by RapidSOS)

- Integrated the core inventory, supply chain, and payments API into the RapidSOS platform, designing robust infrastructure as part of their Rebuildee acquisition.
- Employed human-centered design principles to redesign the user experience, resulting in 5x user growth and 17x API usage growth within 9 months.
- Directed process improvements in engineering-design collaboration, product experimentation, and release management, reducing time-to-market by 30%.
- Managed the transition to a microservices architecture and optimized project teams, resulting in a 40% increase in system efficiency and a 35% reduction in server costs.

Manager, Management Consulting 2016 - 2022
Deloitte Consulting / Deloitte Digital, LLC

- Created a reinforced learning (AI / RPA) application to improve JP Morgan's document processing capabilities, annually saving 95,000 work hours (\$2.9M).
- Led the human-centered design practice at Deloitte Digital, bringing together strategists, designers, and engineers to transform our clients' customer journeys.
- Managed 25+ projects, leading teams of up to 6 senior consultants and 30 consultants/analysts on engagements ranging from a few weeks to 9-months.
- Spearheaded the recruitment and selection of top-tier talent, scaling the practice's team from 11 to 60 members within two years.
- Fostered internal culture by organizing internal innovation events and retreats, encouraging stronger relationships, and creating space for creativity.

Product Manager 2015 - 2016
Capital One Innovation Labs, LLC

- Designed a data-driven risk-tolerance algorithm, offering over 500 Capital One advisors personalized investment strategies based on clients' risk profiles.
- Integrated client life updates to the financial advisor dashboard, resulting in a 65% increase in monthly client interactions and an 87% net promoter score (NPS), strengthening advisor-client connections.

Co-Founder, Software Engineering 2013 - 2015
Kivvik, Inc.

- Engineered a communication platform for financial advisors, surfacing their client's life updates and evolving risk profiles - redefining client-advisor interactions for deeper personalization.
- Led cross-functional teams to align our product vision with our mission. Implemented operational initiatives and formed strategic partnerships to optimize product-market fit and meet industry demands.

SKILLS

Technical

Javascript/Typescript, Python, ReactJS, NextJS, ExpressJS, PostgreSQL, MongoDB, AWS, Google Cloud, Git

Product Management

Product lifecycle management, market & competitive analysis, agile & scrum, UX design, Figma, BigQuery, Jira, Metabase

Leadership & Communication

Strategic planning, stakeholder management, data-driven decision making, cross-functional collaboration, team management

EDUCATION

Master of Business Administration 2022
Georgetown University, Washington, D.C.

Bachelor of Science, Finance, Accounting, and Rhetoric 2014
University of Maryland, College Park, MD

COURSES & CERTIFICATIONS

Human-Computer Interaction Graduate Certificate 2020
Stanford School of Engineering

Product Manager Certification (PMC) 2016
Product School