

Leon Chike Nwankwo

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Resilient and results-driven product leader, adept in marrying human-centered design with technical prowess to exceed business goals. Spearheaded initiatives that resulted in a 30% reduction in time-to-market and a 25% increase in customer retention, cementing a reputation for operational excellence and trust.

WORK EXPERIENCE

Product Engineering Manager 06/2022 - Present
Rebuildee, Inc. (Acquired by RapidSOS)

- Led the integration of core inventory, supply chain, and payments APIs into the RapidSOS platform, overcoming complex system compatibility challenges to design a robust, scalable infrastructure.
- Engineered and oversaw a machine learning-driven recommendation and demand forecasting system, yielding a 56% surge in new user sign-ups and a 13% increase in average order value.
- Directed process improvements across engineering, design, and product, reducing time-to-market by 30%, accelerating product innovation and responsiveness.
- Transitioned to microservices architecture optimized for project teams, boosting development efficiency by 20% and cutting infrastructure costs by 23%

Manager, Management Consulting 06/2016 - 06/2022
Deloitte Consulting / Deloitte Digital, LLC

- Developed an AI/RPA solution at JP Morgan, transforming tacit operational tasks into explicit, procedural workflows, enabling broader workforce engagement. This led to an annual saving of 95,000 hours and \$2.9M, boosting operational efficiency.
- Led the human-centered design practice at Deloitte Digital, bringing together strategists, designers, and engineers to transform our clients' customer journeys.
- Oversaw 25+ high-impact projects, guiding up to 36 professionals and consistently delivering results within diverse timeframes and budgets.
- Championed a culture of innovation and collaboration through organizing events and retreats, bolstering team cohesion and creative problem-solving.

Product Manager 09/2015 - 06/2016
Capital One Innovation Labs, LLC

- Designed a data-driven risk-tolerance algorithm, offering over 500 Capital One advisors personalized investment strategies based on clients' risk profiles.
- Integrated client life updates to the financial advisor dashboard, resulting in a 65% increase in monthly client interactions and an 87% net promoter score (NPS), strengthening advisor-client connections.

Co-Founder, Software Engineering 01/2013 - 09/2015
Kivvik, Inc.

- Engineered a communication platform for financial advisors, surfacing their client's life updates and evolving risk profiles - redefining client-advisor interactions for deeper personalization.
- Led cross-functional teams to align our product vision with our mission. Implemented operational initiatives and formed strategic partnerships to optimize product-market fit and meet industry demands.

SKILLS

Technical
Javascript/Typescript, Python, ReactJS, NextJS, ExpressJS, PostgreSQL, MongoDB, AWS, Google Cloud, Git

Product Management
Product lifecycle management, market & competitive analysis, agile & scrum, UX design, Figma, BigQuery, Jira, Metabase

Leadership & Communication
Strategic planning, stakeholder management, data-driven decision making, cross-functional collaboration, team management

EDUCATION

Master of Business Administration 2022
Georgetown University, Washington, D.C.

Bachelor of Science, Finance, Accounting, and Rhetoric 2014
University of Maryland, College Park, MD

COURSES & CERTIFICATIONS

Human-Computer Interaction Graduate Certificate 2020
Stanford School of Engineering

Product Manager Certification (PMC) 2016
Product School