Count of Call Id by Month



Call Center Solutions

Agent	~
All	~
Tania	
Topic	V
All	~

Agent Statistics

Agent	Avg. Duration	# of Answered	Avg. Satisfaction
Dan	231.19	523	3.45
Jim	228.11	536	3.39
Greg	226.80	502	3.40
Stewart	226.21	477	3.40
Joe	224.10	484	3.33
Martha	223.73	514	3.47
Becky	220.01	517	3.37
Total	224.92	4054	3.40







