

Useful Contacts

<u>Party</u>	<u>Phone Number</u>	<u>Fax Number</u>
Portnet.com Pte Ltd	6321 2980 Email: csc@portnet.com	-
Portnet Customer Service Centre	6771 7711 or 6321 1173 Email: csc@portnet.com	-
Portnet Registration	6321 1073	-

Ship Planning Operations

KT/BT. PPT & Tuas	6771 7564 Email: pptsp@globalpsa.com	-
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Yard Planning

CT (BT/KT)	6277 8973 / 6277 8975 Email: psac-ctyp-planner@globalpsa.com	-
PPT (PPT1/PPT2/PPT3) Berth: P01 to P26	6771 7687 / 6771 7563 / 6771 7825 Email: pptyardplanning@globalpsa.com	-
	6771 7334 (MTs) Email: psac-ppt-mt@globalpsa.com	-
(PPT4/PPT5/PPT6) Berth: P27 to P41	6771 6602 / 6771 6513 6771 6510 (Export) 6771 6513 (Import) 6771 6602 (Yard In-Charge) 6771 6605 (MTs) Email: PSAC-AYPD-YP@globalpsa.com	-

Brani Terminal & Keppel Terminal

Control Centre Officer	6277 8691 Email: psac-ct-cc-officers@globalpsa.com	-
Control Centre Supervisor	6277 8613 Email: psac-ct-ccs@globalpsa.com	-

Pasir Panjang Terminal

Control Centre	6771 7721 (PPT1) 6771 7722 (PPT2) 6771 7723 (PPT3) 6771 6450 (PPT4) 6771 6500 (PPT5) 6771 6777 (PPT6) 6771 6503 / 6771 6738 (AYOPD)	-
Operational Service Centre	6771 7574 Email: ct2_service_centre@psa.com.sg	-

Tuas Terminal

<u>Party</u>	<u>Phone Number</u>	<u>Fax Number</u>
Control Centre	6321 2200 (Yard) 6321 2100 (Wharf)	-
Customer Service Coordinator	6321 2001 Email: psac-t2se-csc@globalpsa.com	-

Berth Planning

Berth Planning Control Centre	6771 6717 / 6771 6718	6771 6701
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Haulier Services Gate Operations

PSA Haulier Services Centre (CT/PPT/TUAS) Operations Enquiry	6771 6355 9638 3744 (WhatsApp) Email: psac-hsc-ops@globalpsa.com	6321 1932 / 6771 7689
Documentation Services	6771 7848 9046 6182 (WhatsApp) Email: psac-hsc-ops@globalpsa.com	6321 1932 / 6771 7689

Container Services

CT Depot (TPT/KT/BT)	Gate (Haulier): 6321 1585 Email: box_care@globalpsa.com Operations: 6277 8941 Email: Boxcare_rpts@globalpsa.com	- -
PPT Depot	Gate (Haulier): 6771 7580 Email: box_care@globalpsa.com Operations: 6771 7763 Email: Boxcare_rpts@globalpsa.com	- -
Depot Billing	Billing Enquiries: 6277 8979 Email: Boxcare_billeng@globalpsa.com	-
Chemcare - DG	6771 6422 Email: chemcare@globalpsa.com	-
- ChemFLO Hub	6771 6021 / 6771 6034 Email: psac-chemflo@globalpsa.com	-
ReeferCare (TPT/KT/BT)	6277 8986	-
(PPT1/PPT2/PPT3/PPT5)	6771 7560 Email: reefercare@psa.com.sg	6771 7770

Keppel Distripark

Management Office	6321 1522 Email: kd_enquiry@psa.com.sg	6321 2261
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Pasir Panjang Automobile Terminal

<u>Party</u>	<u>Phone Number</u>	<u>Fax Number</u>
Contact Centre	6771 6063	6771 6010
Berth Planning Unit	6771 6012	6771 6010
Car Planning Unit	6771 6014 / 6771 6015	6771 6010
Customer Service	6771 6013 / 6771 6016	6771 6010

Sembawang Wharves

Operations Service Centre	6757 7123 / 6757 7125	6757 7121
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PSA Bills Enquiries

Container Bills Enquiries	Email: psac_billquery@globalpsa.com	-
Cargo Bills Enquiries	Email: psac_billquery@globalpsa.com	-

PSA Pass Centre

PSA Pass Centre	6321 1809 / 6321 1975 Email: psac_passcentre1@globalpsa.com	6321 1562
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PSA Marine

Mission Command Centre	6379 9808 Email: imosystem@psa.com.sg	6379 9812 6379 9813
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MPA (DG Declarations)

MPA Call Centre	6272 7777 Email: digitalport@mpa.gov.sg	6272 7502
Port Marine Safety Control Centre	6325 2488 / 6325 2489	6325 2484