



University
of Glasgow | School of
Computing Science

Level 3 Project Case Study Dissertation

CS01 PSD Project

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Abstract

This is a placeholder template for our project!

Education Use Consent

We hereby give our permission for this project to be shown to other University of Glasgow students and to be distributed in an electronic format.

1 Introduction

Software Engineering

This paper will present our outline for our project.

2 Case Study Background

The project we chose to develop is a **virtual assistant/chatbot** for the **University of Glasgow's External Relations Directorate**.

This file will soon include:

- *The customer organisation and background.*
- *The rationale and initial objectives for the project.*
- *The final software that was delivered for the customer.*

3 Conclusions

In here we will explain the wider lessons that we have learned about software engineering, We should:

- Reflect on the extent to which these lessons could be generalised to other types of software project.
- Relate the wider lessons to others reported in case studies in the software engineering literature.

References