

RHYTHM
24 GREENWAY PLAZA, SUITE 610
HOUSTON, TX 77046

Hello again, Vernon Watson!
We hope your month was electric!

Total Amount Due
\$297.71
Your bill is due
on **Sep 23, 2024**

VERNON WATSON
1713 CHESTERFIELD DR
CARROLLTON, TX 75007

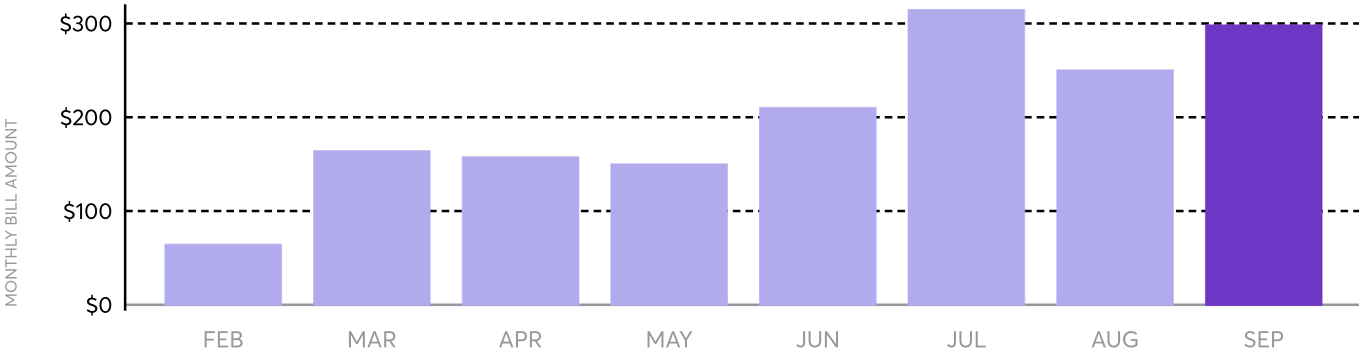
Account Overview

SERVICE ADDRESS
1713 CHESTERFIELD DR
CARROLLTON, TX 75007

ESI ID
ACCOUNT NUMBER
10443720001549847
RH-3214142

Usage History

SERVICE ADDRESS USAGE	METER	MULTIPLIER	CURRENT METER READ:	58,739 kWh
1,929 kWh	112789868LG	1	PREVIOUS METER READ:	56,810 kWh



Did you know?

1,929 kWh of renewable energy is equivalent to the CO₂ processed by 1.7 acres of trees.
That's 34% of the size of the Alamo!



Your Environmental Impact

Rhythm believes in a renewable energy future. Your 1,929 kWh of renewable energy is equivalent to 3,086 pounds of CO₂ reduced. That's like



1.7
CO₂ ABSORBED ANNUALLY BY 1.7
ACRES OF TREES



58
BAGS OF TRASH RECYCLED



3,472
MILES WALKED INSTEAD OF DRIVEN

Your Rewards

0
AVAILABLE POINTS

0
LIFETIME POINTS EARNED

Go to www.gotrhythm.com/rewards for more
rewards opportunities

Agreement Details

01/26/2024 to 07/26/2025 Contract Valid	Simply Green 18 Product Type	9.022 (¢/kWh) Contract Rate	15.0 (¢/kWh) Contract Rate + TDU Delivery Charges The average price you paid for electric service this month
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Payment Breakdown

Electrical Service

Rhythm Base Charge		\$9.95
Rhythm Energy Charge	1,929 kWh x 9.022 ¢/kWh	\$174.03
Oncor - Delivery charge per kWh		\$100.31
Oncor - Delivery charge per month		\$4.23
Sales & Gross Receipt Taxes		
City Sales Tax		\$2.94
PUC Assessment		\$0.49
Misc Gross Receipts Tax Reimbursement		\$5.76
Total Electrical Charges		\$297.71

Payments and Adjustments

Previous Balance	\$249.73
Payment -- Aug 28, 2024	-\$249.73
Total Payments and Adjustments	\$0.00

Total Amount Due **\$297.71**

Forward Balance **\$0.00**
Bill credits that carry-over to your next invoice

Customer Care Information

Hours:
Chat: Mon - Fri: 8am to 8pm | Sat - Sun: 9am to 3pm
Phone: Mon - Fri: 8am to 8pm | Sat: 9am to 3pm

Call:
[+1-888-7RHYTHM](tel:+18887RHYTHM) | [+1-888-774-9846](tel:+1888-774-9846)

Email: support@gotrhythm.com
Chat: support.gotrhythm.com

Rhythm
P.O. Box 735903
Dallas, TX 75373-5903

License No. 10279

Outages and Emergencies
Call Oncor (24 hours a day, 7 days a week):
[+1-888-313-4747](tel:+1888-313-4747)

If you believe this bill includes unauthorized charges, contact Rhythm to dispute such charges. If you are not satisfied with Rhythm's review or the actions taken on your behalf, you may choose to file a complaint with the Public Utility Commission of Texas:

Public Utility Commission of Texas
P.O. Box 13326, Austin, TX 78711-3326
(512) 936-7120
Toll-free in Texas at (888) 782-8477

Hearing and speech-impaired individuals with text telephones (TTY) may contact the Commission at (512) 936-7136.

Health & Hardship Plans:
If you are seriously ill, you may qualify for assistance. Please call 1-888-7RHYTHM to discuss your situation. You can also call 1-888-7RHYTHM to donate money to Rhythm's Health and Hardship Program. This initiative is made possible thanks to customer, corporate and employee contributions.

Hurricane Preparedness Guidelines

IF YOU ARE UNDER A HURRICANE WARNING, FIND SAFE SHELTER RIGHT AWAY.

When a hurricane is 36 hours from arriving

- Turn on your TV or radio in order to get the latest weather updates and emergency instructions.
- Restock your emergency preparedness kit. Include food and water sufficient for at least three days, medications, a flashlight, batteries, cash, and first aid supplies. <https://www.ready.gov/build-a-kit>

When a hurricane is 18-36 hours from arriving

- Bookmark your city or county website for quick access to storm updates and emergency instructions.
- Bring loose, lightweight objects inside that could become projectiles in high winds (e.g., patio furniture, garbage cans); anchor objects that would be unsafe to bring inside (e.g., propane tanks); and trim or remove trees close enough to fall on the building.

When a hurricane is 6-18 hours from arriving

- Turn on your TV/radio, or check your city/county website every 30 minutes in order to get the latest weather updates and emergency instructions.
- Charge your cell phone now so you will have a full battery in case you lose power.

When a hurricane is 6 hours from arriving

- If you're not in an area that is recommended for evacuation, plan to stay at home or where you are and let friends and family know where you are.
- Close storm shutters, and stay away from windows. Flying glass from broken windows could injure you.
- Turn your refrigerator or freezer to the coldest setting and open only when necessary. If you lose power, food will last longer. Keep a thermometer in the refrigerator to be able to check the food temperature when the power is restored.

Survive DURING

- If told to evacuate, do so immediately. Do not drive around barricades.
- If sheltering during high winds, go to a FEMA safe room, ICC 500 storm shelter, or a small, interior, windowless room or hallway on the lowest floor that is not subject to flooding.
- If trapped in a building by flooding, go to the highest level of the building. Do not climb into a closed attic. You may become trapped by rising flood water.

Be Safe AFTER

- Listen to authorities for information and special instructions.
- Do not touch electrical equipment if it is wet or if you are standing in water. If it is safe to do so, turn off electricity at the main breaker or fuse box to prevent electric shock.
- Avoid wading in flood water, which can contain dangerous debris. Underground or downed power lines can also electrically charge the water.



Guía para la Preparación de Huracanes

SI ESTÁ BAJO UN AVISO DE HURACÁN, ENCUENTRE REFUGIO SEGURO DE INMEDIATO.

Cuando un huracán está a 36 horas de llegar

- Encienda su televisor o radio para obtener las últimas actualizaciones meteorológicas e instrucciones de emergencia.
- Reponga su equipo de preparación para emergencias. Incluya alimentos y agua suficientes para al menos tres días, medicamentos, una linterna, pilas, dinero en efectivo y suministros de primeros auxilios.
<https://www.ready.gov/build-a-kit>.

Cuando un huracán está a 18-36 horas de llegar

- Marque el sitio web de su ciudad o condado para el acceso rápido de las actualizaciones de tormentas e instrucciones de emergencia.
- Traiga adentro objetos sueltos y ligeros que puedan convertirse en proyectiles con vientos fuertes (por ejemplo, muebles de patio, botes de basura); sujete objetos que no son seguros para llevar adentro (por ejemplo, tanques de propano), y recorte o retire los árboles que están lo suficientemente cerca como para caer en el edificio.

Cuando un huracán está a 6-18 horas de llegar

- Encienda su televisor / radio, o visite el sitio web de su ciudad / condado cada 30 minutos para obtener las últimas actualizaciones meteorológicas e instrucciones de emergencia.
- Cargue su teléfono celular ahora para que tenga una batería llena en caso de que pierda energía.

Cuando un huracán está a 6 horas de llegar

- Si no se encuentra en un área recomendada para la evacuación, planifique quedarse en su casa o donde se encuentra y avise a sus amigos y familiares dónde se encuentra.
- Cierre las contraventanas y manténgase alejado de las ventanas. Los vidrios que vuelan de las ventanas rotas podrían dañarlo.
- Gire su refrigerador o congelador a la posición más fría y ábralos solo cuando sea necesario. Si pierde la energía, la comida durará más tiempo. Mantenga un termómetro en el refrigerador para poder verificar la temperatura de los alimentos cuando se restaure la energía.

Sobrevivir DURANTE

- Si se le indica que evacue, hágalo inmediatamente. No maneje alrededor de las barricadas.
- Si se refugia durante vientos fuertes, vaya a una habitación segura de FEMA, refugio contra tormentas ICC 500 o una habitación o pasillo pequeño e interior sin ventanas en el piso más bajo que no esté sujeto a inundaciones.
- Si queda atrapado en un edificio por inundación, vaya al nivel más alto del edificio. No suba a un ático cerrado. Usted puede quedar atrapado por las crecientes inundaciones.

Sea Seguro DESPUÉS

- Escuche a las autoridades para obtener información e instrucciones especiales.
- No toque el equipo eléctrico si está mojado o si está parado en el agua. Si es seguro hacerlo, apague la electricidad en el interruptor principal o en la caja de fusibles para evitar una descarga eléctrica.
- Evite vadearse en el agua de la inundación, que puede contener desechos peligrosos. Las líneas eléctricas subterráneas o caídas también pueden cargar el agua eléctricamente.

