System Overview

Online furniture mart is a furniture manufacturer and retailer of handmade furniture, offering both product and fabric customisation. This project system is the automation of the offline furniture shops. You can do this by the feature of filtering and searching them on given certain choices. The main aim of this project is to manage the details of Customers, Furniture, Order etc. The store consist of various furniture categories including sofa, chair, table, dining table etc.. There are two types of users in this project first one is Admin second one is Customer. User may browse for various category of Furniture. Then they select desired products to their shopping cart. The shopping cart is updated accordingly. After the users may pay through credit cards as demo verification and then a confirmation mail is sent to the user and transaction is recorded. Admin can manage category, customer, furniture, order etc. User can track their orders. Customer can register complants about their products and only the admin can view the complaints and further details. Customer can add feedback about their products.

ADVANTAGES

- Users can view details of the Furniture without going anywhere.
- It is convenient for users as the system provides accurate cost and description of the items.
- The website is flexible to be used and for e-shopping.
- User can view different categories of product of different brands at a single place.
- The products are delivered to the customer in his/her house so this becomes more convenient for them.
- The system calculate bill instantly and user can pay online.
- Hence, the system save time, efforts and costs.

System Study

At present there are existing system which may divorce as retail furniture shops and online shopping sites to ensure distribution but the quality of products are not ensured. The proposed system assures the quality of the product by selecting branded and highly tested items to the shop. We make ensure that all the ingredients of the products that are sold in our shop are of high quality.

Types of Users

1.Admin

2.User

ADMIN

Admin can have unique registration id to maintain their details in database. The site admin have an overall control on the website which includes functionalities like,

- The admin module can used to add products.
- View the added products.
- Admin can delete the products.
- Admin can update added items.
- Admin can manage category.
- Admin manage the orders.
- View Registered profile owners.
- Admin can view users selected items.
- Admin can view feedback of users.
- Admin can see the list of all orders.
- Admin can see complaints.
- Admin can view feadback.

USER

The main purpose of this module is provide all the functionality related to customers. The customer will be able to view only his/her data, so access level restrictions has only been implemented on the project and customer will be able to update his details.

- User can view the available products price and its details in their home page.
- User able to purchase product in their own interest.
- Search for a particular product.
- Customer can add selected items to his cart.
- Customer can contact admin for product details.
- Customer can select any payment option that he wishes to like credit card or cash on delivery.
- Customer receives a copy of shopping receipt.
- Customer can see his orders.
- Customer can reister complaints about their products.
- Customer can add feadback.