

### 1.3 Lots: is this call for tenders divided into lots?

This call for tenders is divided into two lots:

**Lot 1:** Primary channel for TRANSFORM initiatives, primarily covering IT services on project-based activities for the construction of new products and other specialised services.

**Lot 2:** Primary channel for RUN and GROW initiatives, primarily covering IT services on project-based activities covering the enhancement of existing products and delivery of established services such as keeping the products up and running, address changes, fixes and user support activities.

Tenders may be submitted for both lots. Each lot will be assessed independently of the other lot. Tenders which cover only part of one lot or are declared as being conditional on the award of the other lot are not permitted.

Economic operators may submit only one tender per lot (as sole tenderer and/or as part of a group of tenderers as defined in section 2.4 below).

### 1.4 Description: what do we want to buy through this call for tenders?

The scope of the call for tenders covers services for existing and new IT systems of ECHA, as follows:

The services that are the subject of this call for tenders, the specific requirements concerning their performance, as well as the minimum service levels required and the applicable liquidated damages in case of their non-fulfilment are described in detail in the "Technical Specifications" in Annex 1 and the Service Level Agreement (Annex 16 to the Technical Specifications).

Variants (alternatives to the model solution described in the "Technical Specifications" in Annex 1) are not allowed. The *Contracting Authority* will disregard any variants described in a tender.

#### Product names and trademarks

With the exception of ECHA's specific tools in scope of this framework contract, as described in the Technical Specifications (Annex 1), whenever the tender documentation mentions a specific product name or trademark and a sufficiently precise and fully intelligible description is not possible, such mention should be understood as referring to that product or its equivalent.

#### 1.4.1 Background and objectives

Please refer to section 1 of Annex 1 "Technical Specifications".