

»»»» CUSTOMER **SUCCESS**

At RAYTHEON, everything begins with the customer. Our customers are men and women in uniform, pilots and their passengers, and our partners, in government and industry. Our customers' success demands our best performance. That means meeting our commitments and being dependable. It's also forging strong bonds based on the highest ethical behavior. And it's working as one company to create solutions – the best and most innovative solutions, now and in the future. *Customer Success Is Our Mission* – and the basis for our growth.

ON THE COVER ►►►

An F-15 fighter pilot prepares to take off. In 2003, F-15C Eagles flew with two improved combat capabilities provided by Raytheon: the first operational airborne Active Electronically Scanned Array radar and the AIM-9X next generation Sidewinder air-to-air missile.