- Lab Results
- Birth Plan

Each document, although still belonging to the case, has properties that describe itself as a stand-alone document. Within the context of the solution, some documents are system-generated and stored within the core ECM repository, and some are stored within IBM Content Manager OnDemand because they are a report-generated type of document. The rest of the documents come from sources external to the system, and must be captured accordingly.

Case tasks

The tasks or business activities associated with the case are what give it life or action. These help the case reach its end state, complete its goal, and achieve the wanted outcome. Tasks come into play after the case has been identified, after the data for the case has been determined, and after the goals and outcomes have been set.

To determine the business activities, look for Verbs associated to the case Noun. The patient needs activities to be completed in some manner for her to deliver the baby, as one possible outcome. Here is a list of some activities that would occur in this possible outcome:

- Check into Hospital
- Order epidural
- Order test - glucose, strep B, and so on
- Order prescription
- Check out of hospital
- Schedule review of results
- Schedule sonograms
- Setup C-section procedure
- Schedule class - Lamaze, breast feeding, and so on
- Order labs - disorders, blood panel, and so on
- Complete hospital pre-registration
- Determine room assignment
- Complete birth plan
- Complete medical release
- Complete consent of medical treatment
- Complete blood transfusion procedure
- Order amnesties

It is important to note that there are some activities that do not warrant an actual process task. Events like *schedule an appointment*, while they are a Verb in context, are something that are done immediately at the case level. They do not need a workflow or task to complete them.