

Problems with automatic license activation

If connections problems occur with the automatic license activation procedure, the system times out after 3 minutes with an error.

Check whether the personal computer that is used to connect to the Storwize V7000 GUI and activate the license can access the internet. If you cannot complete the automatic activation procedure, use the manual activation procedure that is described in 12.3.5, “Activate the license manually” on page 617.

Although authorization codes and encryption license keys use the same format (four groups of four hexadecimal digits), you can only use each of them in the appropriate activation process. If you use a license key when the system expects an authorization code, the system displays an error message, as shown in Figure 12-16.

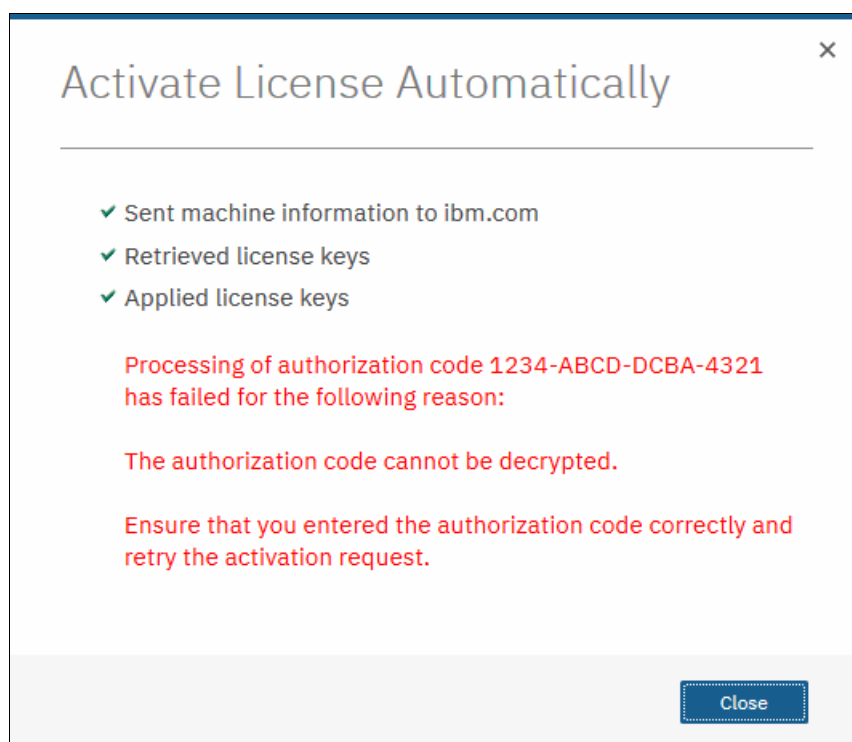


Figure 12-16 Authorization code failure