

Table 83. Common symptoms and possible causes (continued)

Symptom	Possible Causes
Different image (page segment) is printed	<ul style="list-style-type: none"> • The image is not in a library in the library list when the spooled file is created or another image resides in a library that is higher in the library list. • The image is changed before the spooled file is printed. • The image is an IM1 image and the density (usually 240 pels per inch) is different from that of the printer. • You specified a different mapping option when you created the page segment.
Text lines overlap	<ul style="list-style-type: none"> • The height of the font is not the same as the value specified for the lines per inch on the Overlay Specifications display or the PFD Specifications display.
Text in a box is not formatted correctly	<ul style="list-style-type: none"> • The font size is not the same as the value specified for the character spacing on the box element.
Font is not as expected	<ul style="list-style-type: none"> • The specified font does not exist and it was substituted by another font. • If the printer is different, the printout may somewhat vary although the same font is specified.
Character size is not as expected	<ul style="list-style-type: none"> • You specified different values for width and height of the character size, but some printers do not support different values and the smaller value is used for both width and height. • The printer does not support changing the character size. • The text uses a font of font type 2 (specified with a coded font) or font type 3 (specified with a code page and a font character set) although you cannot change the character size for these types of fonts. • The font has more spaces around the characters than you expected. (The width and height specifies the font size including spaces around characters.)
Element position is not as expected	<ul style="list-style-type: none"> • You might have misunderstood the element position. The position depends on the element type. See “Element Type and Position” on page 408 for detail. • The value of the Unit of measure is different. • You changed the measurement method. This may cause the element to move within the same row/column position even though you change the measurement method again.
Text is not as expected	<ul style="list-style-type: none"> • The field you specified for the text does not exist in the file. • You specified rotation, but the printer does not support it. (If you rotate the overlay or page, the degrees of rotation must be specified for the text element.) • You specified the vertical format, but the printer does not support it. • You specified a color that is not supported by the printer. • You specified a value too small for the <i>Character size</i> prompt on the Define Text Detail display or the Change Text Detail display and your printer is the 4224 printer, the 4234 printer, or the 4230 printer.
Text in graphics is not as expected	<ul style="list-style-type: none"> • The size you specified for the graphics element is small and your printer is the 4224 printer, the 4234 printer, or the 4230 printer.
The length of the dotted or the dashed line is not correct	<ul style="list-style-type: none"> • You specified a different printer type in the overlay specifications or the PFD specifications.