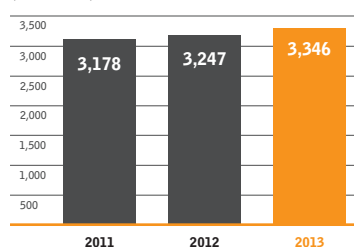


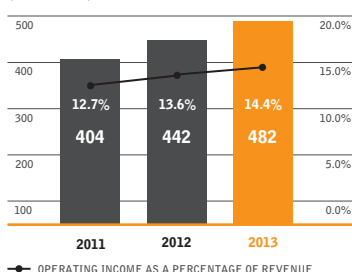
FINANCIAL HIGHLIGHTS

(ALL DATA IN \$ MILLIONS, EXCEPT PER SHARE DATA)	2013	2012	2011
TOTAL REVENUE	3,346	3,247	3,178
OPERATING INCOME ⁽¹⁾	482	442	404
OPERATING INCOME FROM TOTAL REVENUE	14.4%	13.6%	12.7%
NET INCOME ⁽¹⁾⁽²⁾	412	391	347
FREE CASH FLOW ⁽³⁾	563	391	425
DILUTED EARNINGS PER SHARE ⁽¹⁾⁽²⁾	2.53	2.31	1.86
CASH BALANCES NET OF SHORT TERM DEBT ⁽⁴⁾	1,126	918	923

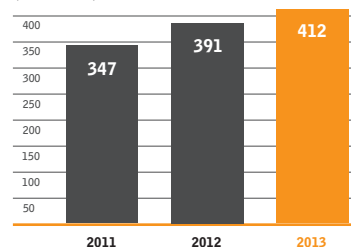
REVENUE (\$ MILLIONS)



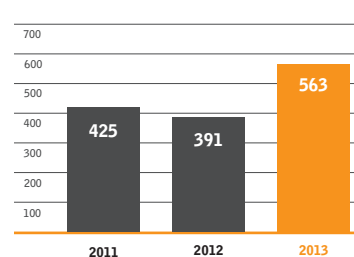
OPERATING INCOME⁽¹⁾ (\$ MILLIONS)



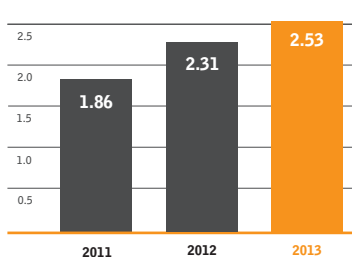
NET INCOME⁽¹⁾⁽²⁾ (\$ MILLIONS)



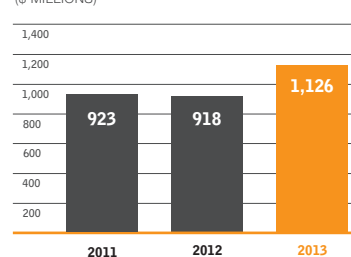
FREE CASH FLOW⁽³⁾ (\$ MILLIONS)



DILUTED EPS⁽¹⁾⁽²⁾

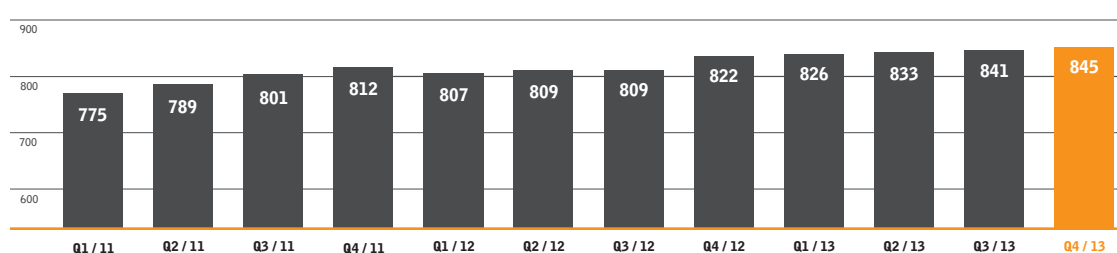


CASH BALANCES NET OF SHORT-TERM DEBT⁽⁴⁾ (\$ MILLIONS)



SELECTED QUARTERLY DATA⁽⁵⁾

QUARTERLY REVENUE (\$ MILLIONS)



(1) INCLUDES AMORTIZATION OF PURCHASED INTANGIBLE ASSETS AND OTHER AND EQUITY-BASED COMPENSATION EXPENSE.

(2) INCLUDES ALL RELATED TAX EFFECTS AND GAIN FROM SALE OF INVESTMENT IN 2012.

(3) FREE CASH FLOW IS NOT DEFINED UNDER UNITED STATES GENERALLY ACCEPTED ACCOUNTING PRINCIPLES (U.S. GAAP) AND IS CALCULATED AS CASH FLOWS FROM OPERATIONS LESS NET CAPITAL EXPENDITURES AND OTHER. THE COMPANY USES FREE CASH FLOW TO ASSESS ITS FINANCIAL PERFORMANCE.

(4) INCLUDES SHORT-TERM INTEREST-BEARING INVESTMENTS.

(5) DUE TO ROUNDING, THE SUM OF THE QUARTERS MAY NOT MATCH THE FULL YEAR AMOUNT.