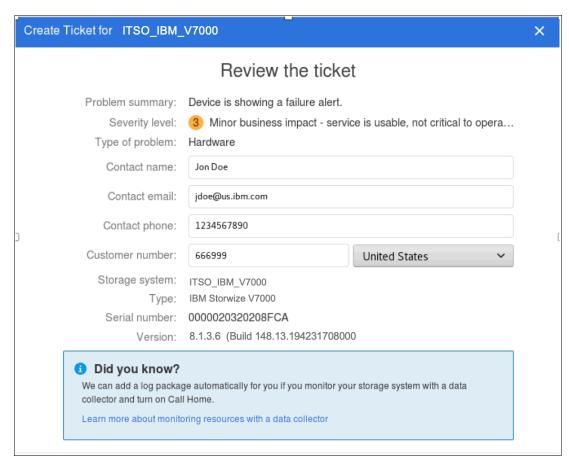6. Figure 10-18 gives you a summary of the data that will be used to create the ticket.

Figure 10-18   Review the ticket information