

2002 was a great year for Expeditors in the Americas. Our continued focus on the basics combined with our consistent message of cost containment were keys to a successful year. By retaining our customers while we add new customers, improving our productivity standards and never compromising the level of service we deliver, our staff puts our values into practice every day. As a result, our productivity continues to improve even as we develop new business, and grow our depth of knowledge. We believe that when we do what we say, we will continue to have the best staff in the industry, delivering the best customer service in the industry.