▸ Unfixed Messages and Alerts

This option lists unfixed events. This option is useful to find events that must be handled, but no actions are required or recommended. For each entry that is selected, you can perform the following tasks:

– Run a fix procedure on any alert with an error code
– Mark an event as fixed
– Filter the entries to show them by specific minutes, hours, or dates
– Reset the date filter
– View the properties

▸ Show All

This option lists all available events. For each entry that is selected, you can perform the following tasks:

– Run a fix procedure on any alert with an error code
– Mark an event as fixed
– Filter the entries to show them by specific minutes, hours, or dates
– Reset the date filter
– View the properties

Some events require a specific number of occurrences in 25 hours before they are displayed as unfixed. If they do not reach this threshold in 25 hours, they are flagged as expired. Monitoring events are below the coalesce threshold and are usually transient.

You can also sort events by time or error code. When you sort by error code, the most serious events (those with the lowest numbers) are displayed first. You can select any event that is listed and select **Actions** →**Properties** to view details about the event.

> **Important:** Check for this filter option if no event is listed. Events might exist that are not associated with recommended actions.

Figure 12-88 shows an event log with no items when the Recommended Actions filter was selected, which does not necessarily mean that the event log is clear. To check whether the log is clear, click **Show All**.
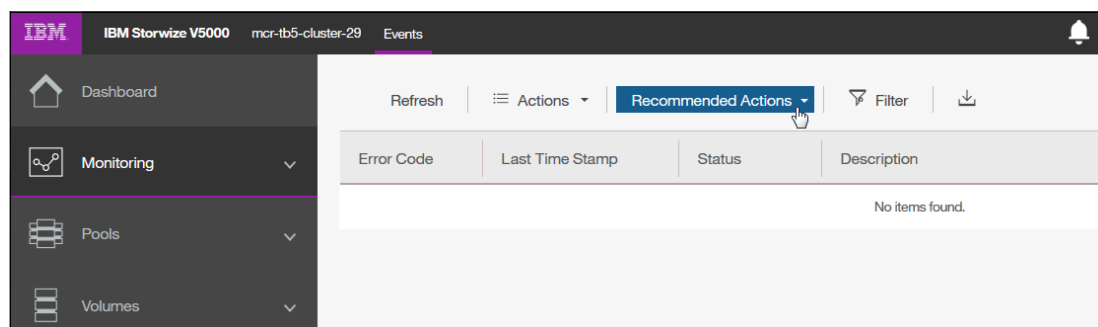

Figure 12-88   Event log with no recommended actions