<b>Career History</b>		
Company Elton's Shoe Store Wyborne's Shoe Mart Debenham's Harvey's	Position held Manager Assistant Manager Sales Assistant Sales Assistant	From To June 2004 Jan. 1999–May 2004 Jan. 1996–Dec. 1998 Sept. 1993–Dec. 1995
Current duties:	Overseeing a staff of five.  Dealing with the public.  Ordering stock.	
Skills developed:	Developed communication skills.  Learnt to deal diplomatically with customers and sales representatives.  Developed tact and diplomacy when dealing with staff problems.  Developed creativity by designing window displays.	
Achievements:	Won an award for the best designed Christmas window 2005. Introduced a training scheme for new young sales assistants.	

Fig. 23. CV: career history.

customer market research.

Increased the sales potential of the store by

- practical skills
- creative skills
- mathematical skills
- analytical skills
- organisational skills
- leadership skills.