

MENU ›  › ŠKODA Connect (Online Services) › Service management › infotainment online.

Switch online services on/off

It is possible to have the online services switched off/on exclusively by a ŠKODA service partner.

After turning off the online services, **none of the ŠKODA Connect online services, including the emergency calls** are functioning.



To inform the vehicle user that the ŠKODA Connect online services are **out of order**, the service partner applies the sticker at a visible

point in the vehicle (e.g. on the roof cladding).

This sticker **must not be removed** as long as the online services are off.

① NOTICE

It should be noted that the emergency, information and breakdown calls are not available after switching off the online services.

For this reason, **no** automatic emergency call is made in the event of a serious car accident.

Information call

Usage

The info call can be used if there are problems with the ŠKODA Connect services or for information regarding the products and services of the ŠKODA brand.

Conditions

- ✓ The ŠKODA Connect services are active.
- ✓ The ŠKODA Connect services are available.

Operation




› Press the **i** key.

Breakdown call

Usage

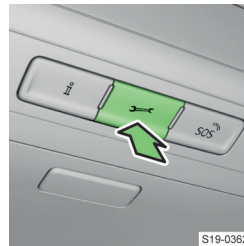
The breakdown call can be used in the event of a breakdown.

By pressing the key  a connection is established with the ŠKODABreakdown Service. At the same time, the vehicle sends information about the vehicle condition and the vehicle position.

Conditions

- ✓ The ŠKODA Connect Services are active.
- ✓ The ŠKODA Connect Services are available.

Operation



› Press  the button.

Service schedules

Usage

If the vehicle detects that a service visit is necessary, it will automatically send this information to the service partner of your choice.

The service partner will then contact you and schedule the service visit with you.

Requirements

The service and the coupled functions are available depending on the following conditions:

- ✓ The service partner is chosen on the ŠKODA Connect Portal website or in the ŠKODA Connect application.
- ✓ The vehicle type, vehicle equipment and Infotainment type are supported.
- ✓ The ŠKODA Connect services are active.
- ✓ The ŠKODA Connect services are available.
- ✓ The Care Connect services are switched on.
- ✓ The private mode function is switched off.