

Caleb Osborne

Graduate Engineer - Billing & Convergence Systems

✉ kelepifj@gmail.com

☎ 7372887

📍 Suva, Fiji

🌐 <https://www.linkedin.com/in/lepifiji/>

WORK EXPERIENCE

VODAFONE FIJI

Graduate Engineer - Billing & Convergence Systems

Jun 2024 - Present

- Administered Prepay systems including CVBS, MCCM, and PCRF databases, extracting information as needed.
- Created, tested, and deployed new price plans, tariffs, services, and marketing campaigns.
- Maintained and provisioned the CVBS system, handling SIM provisioning and number management.
- Provided first level support to customer queries and issues/ tickets raised by customer care and retail team, and supported team in responding to call-outs 24x7x365.

DUCO CONSULTANCY

Graduate Technology Consultant

Jun 2023 - Jun 2024

- Spearheaded a Master Data Management Project with STIBO Systems for a New Zealand-based client, focusing on enhancing product information quality through data enrichment.
- Led efforts in managing and enriching client data to optimize product information quality for improved sales performance.
- Engaged in comprehensive training to become a Microsoft consultant, specializing in Microsoft CRM & Power Platform solutions.
- Collaborated with the Creative Digital team to broaden expertise in Digital Marketing and Design, contributing to a diverse skill set.

INFINITY PLUSONE LTD

Intern Software Engineer

Feb 2023 - Jun 2023

- Attained the foundation to develop web applications and solutions for regional companies and organizations in the Pacific to enhance productivity and time efficiency.
- Successfully grasped basic knowledge of using .NET programming and developing web applications in Visual Studio, using resources such as Entity Framework, SQL Server Reporting Services, MVC and C#.
- Collaborated on a Customer Relations Management System (CRMS) project for an organization, that enabled them to easily handle all customer records. Developed using C#, MVC, Entity Framework, and Visual Studio.
- Achieved a foundation of knowledge on important aspects of Full-Stack Software Development in a short span of time, demonstrating fast-paced learning capabilities and willingness to learn.

EDUCATION

University of the South Pacific

Bachelor of Science - 3.21 GPA

Feb 2020 - Mar 2023

- Relevant Coursework: Majoring in Computer Science and Information Systems

SKILLS

- Technical Skills: C++ - Python - C# - Java - JavaScript - HTML - CSS - ASP.NET (MVC, Entity Framework, Blazor, etc) - Microsoft CRM (Sales, Customer Service) - Microsoft Power Platform - Microsoft Power Apps
- Creative Skills: - Adobe Premiere Pro - Adobe Photoshop - Adobe Illustrator - Adobe Audition - Adobe After Effects

INTERESTS

- I'm a curious individual with a wide range of interests both in and out of my field. Skilled in various programming languages and aspects, I've dabbled in full-stack development. But beyond coding, I'm passionate about video editing, graphic design, and creating music. I've honed my skills through self-teaching and love performing live for enthusiastic crowds. In my downtime, you'll find me exploring new creative avenues, whether it's making videos, creating music, or experimenting with design.