

**RODEL CALANOC**  
**5251 Vineland Ave., Apt 606, North Hollywood, CA. 91601**  
**CONTACT #: (818) 288-8568**  
**EMAIL ADDRESS: lerodcalanoc@gmail.com**

## **RECENT PROJECT:**

**In Or Out** - A nutrition app for deciding how to eat!

This application uses JS/jQuery and multiple API interactions to:

- query a recipe based on a given ingredient
- display nutritional values for that recipe, based on its ingredients
- query a similar food product, available for purchase at a nearby restaurant
- display nutritional values for that product for comparison

This app does currently use testing plans for all APIs involved, so keys used do have a call limit.

## **LANGUAGES AND TECHNOLOGIES:**

- |  |             |
|--|-------------|
| • HTML5  | • MySQL     |
| • CSS3   | • Bootstrap |
| • JavaScript                                       | • Firebase  |
| • jQuery   | • Git       |
| • MERN Stack (MongoDB, Express, React.js, Node.js) | • Firebase  |

## **EMPLOYMENT:**

**Amazon Logistics** : 07/2017 – Current

### **Ambassador and Sortation Associate**

- Supports associate on the production floor.
- Trains new hires.
- Responsible for receiving, sorting and scanning Amazon packages.
- Made sure packages were properly sorted and scanned based on the prime members' location.

**Sutherland Global Services** : 10/2012 – 06/2015

### **Technical Support Representative**

- Assisted customers via live chat regarding their Samsung electronic products concern.

Provided technical support, troubleshooting and fixing product related issues.

- Worked as an AT&T U-verse representative-providing assistance with services, plans and bills. Was the first line of contact to assist and resolve service issues.

Submitted hardware equipment orders. Created service requests, scheduled appointment and installation.

- U-verse Field Operations Tier 2 representative- worked with the premise technicians in the field to fix the customers' service and assisting installation.

**TeleTech** : 05/2011 – 06/2012

### **Customer Service Representative**

- Responsible for processing orders of the customers in Telstra –Telecommunication company in Australia.
- Handled a high volume of outbound calls to the customer by providing information regarding their bundle order plans.

### **EDUCATION:**

#### **University of California, Los Angeles (UCLA) Extension**

Full-Stack Web Development : 2018 - 2019

#### **Divina Pastora College** : 2007 - 2011

Bachelor of Secondary Education

- Major in English, Language and Literature

### **PERSONAL:**

- Editor-In-Chief for Divinian Gazette – official newspaper of the college department.
- Bilingual (English and Tagalog)
- Fitness enthusiast
- Cosplayer