

RODEL CALANOC
5251 Vineland Ave., Apt 606, North Hollywood, CA. 91601
CONTACT #: (818) 288-8568
EMAIL ADDRESS: lerodcalanoc@gmail.com

RECENT PROJECT:

In Or Out - A nutrition app for deciding how to eat!

This application uses JS/jQuery and multiple API interactions to:

- query a recipe based on a given ingredient
- display nutritional values for that recipe, based on its ingredients
- query a similar food product, available for purchase at a nearby restaurant
- display nutritional values for that product for comparison

This app does currently use testing plans for all APIs involved, so keys used do have a call limit.

LANGUAGES AND TECHNOLOGIES:

- | | |
|--------------|-------------|
| • HTML5 | • Express |
| • CSS3 | • MySQL |
| • JavaScript | • Bootstrap |
| • jQuery | • Firebase |
| • Node.js | • Git |

EMPLOYMENT:

Amazon Logistics : 07/2017 – Current

Ambassador and Sortation Associate

- Supports associate on the production floor.
- Trains new hires.
- Responsible for receiving, sorting and scanning Amazon packages.
- Made sure packages were properly sorted and scanned based on the prime members' location.

Sutherland Global Services : 10/2012 – 06/2015

Technical Support Representative

- Assisted customers via live chat regarding their Samsung electronic products concern.

Provided technical support, troubleshooting and fixing product related issues.

- Worked as an AT&T U-verse representative-providing assistance with services, plans and bills. Was the first line of contact to assist and resolve service issues.

Submitted hardware equipment orders. Created service requests, scheduled appointment and installation.

- U-verse Field Operations Tier 2 representative- worked with the premise technicians in the field to fix the customers' service and assisting installation.

TeleTech : 05/2011 – 06/2012

Customer Service Representative

- Responsible for processing orders of the customers in Telstra –Telecommunication company in Australia.
- Handled a high volume of outbound calls to the customer by providing information regarding their bundle order plans.

EDUCATION:

University of California, Los Angeles (UCLA) Extension

Full-Stack Web Development : 2018 - 2019

Divina Pastora College : 2007 - 2011

Bachelor of Secondary Education

- Major in English, Language and Literature

PERSONAL:

- Editor-In-Chief for Divinian Gazette – official newspaper of the college department.
- Bilingual (English and Tagalog)
- Fitness enthusiast
- Cosplayer