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## [ About ]

Aspiring software developer with a foundation in Python and Java. Proven troubleshooting and problem-solving abilities, combined with strong communication and teamwork. Currently pursuing a BS in Software Engineering at WGU, with interests in backend development and UI/UX design. Seeking entry-level tech roles or internships to grow as a developer and contribute to impactful projects.

## [ Education ]

Western Governors University (WGU)

Bachelor of Science in Software Engineering (Expected: 2027)

Relevant Coursework (anticipated): Data Structures, UI/UX Design, Software Development Principles

## [ Experience ]

Education and Compliance Associate | Arizona Department of Revenue | 11/2022 - Present

- Ensured taxpayer compliance and education, improving revenue collection by 5%.
- Maintained strict privacy protocols, avoiding data breaches.

Hulu | Technical Support Specialist | 10/2021 - 11/2022

- Resolved technical issues across platforms, reducing resolution time by 3 minutes.
- Trained team members, increasing performance by 23%.

## [ Projects ]

Personal Budget Tracker | December 2024

- Developed a Python-based tool for tracking personal finances, implementing file handling and GUI components.
- Enhanced understanding of data manipulation and user interface design.

## [ Skills ]

**Technical Skills**: Python, Java, GitHub, Troubleshooting

**Soft Skills**: Communication, Teamwork, Problem-Solving

## [ Community Involvement ]

Volunteer, Alpha Nation Toy Giveaway | December 2024

- Volunteered at Alpha Nation Toy Giveaway, coordinating logistics for 500+ families and ensuring a successful community event.