

# CX Analytics Dashboard

Customer Success Analytics

Last Updated: 2025-10-29 10:52

## Executive Overview

Executive Overview

Health & Risk Monitor

Adoption & Engagement

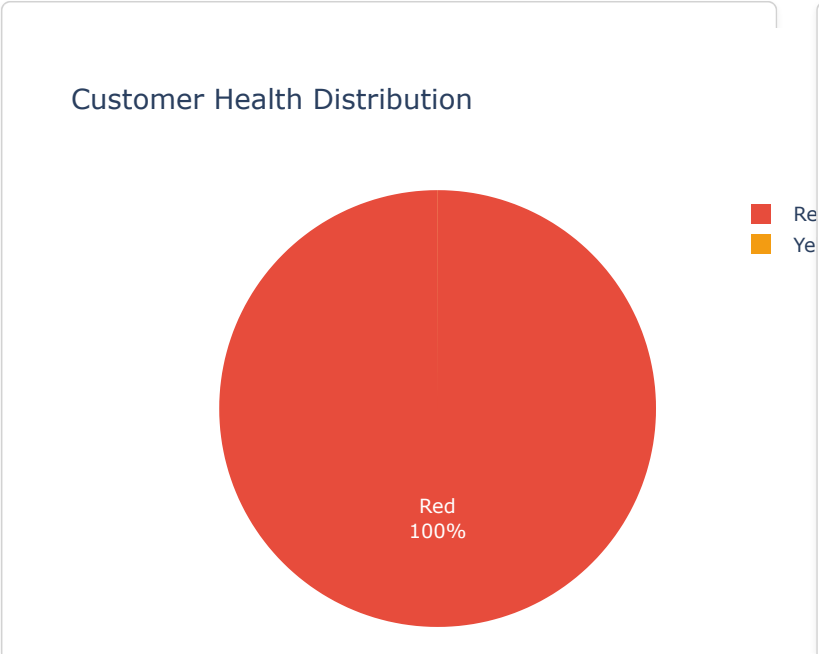
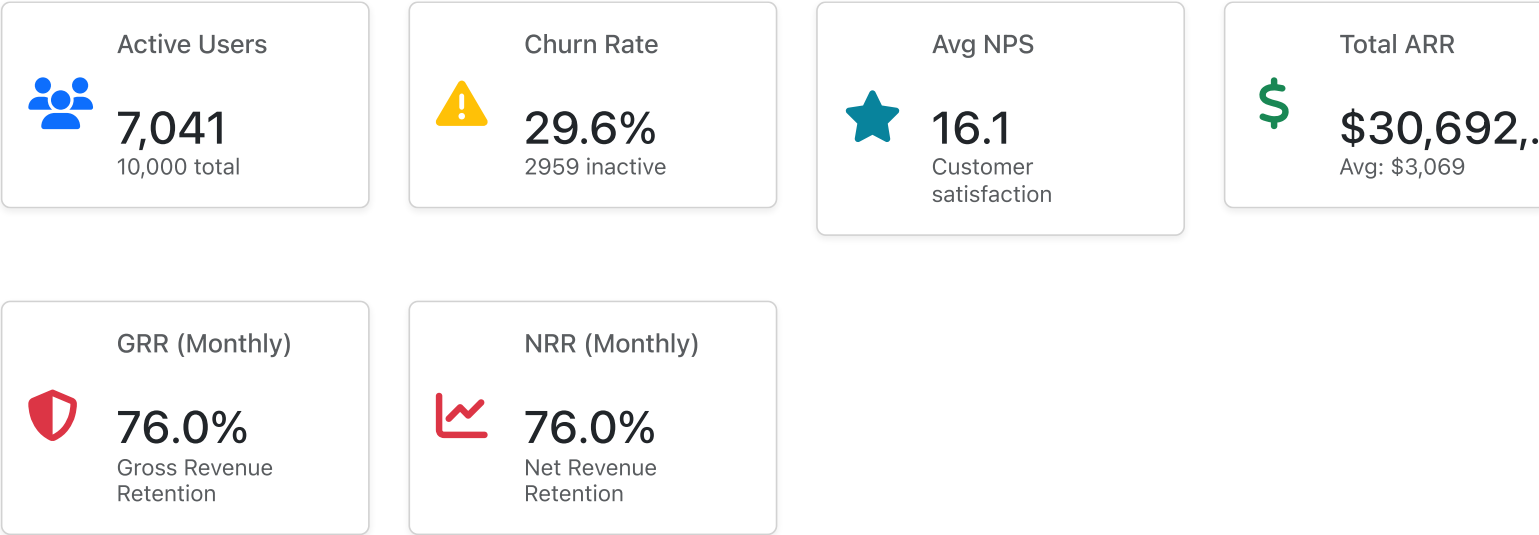
User Flow & Timeline

Retention Analysis

Revenue Analytics

CSM Workload

Raw Data Tables



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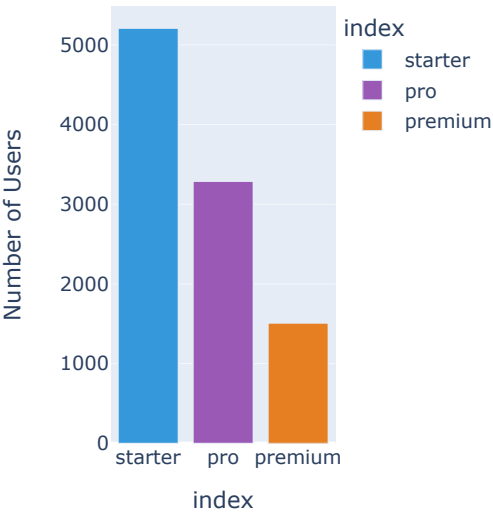
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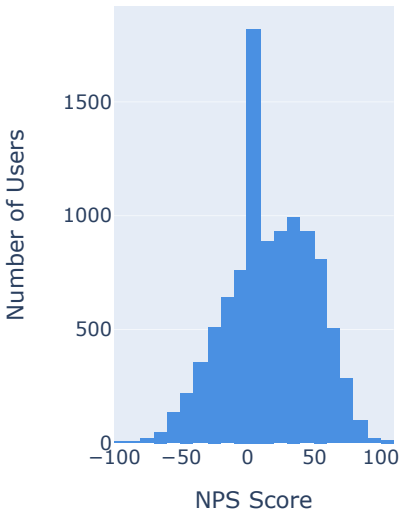
Users by Plan Type



ARR by Plan Type



NPS Score Distribution




Top 10 At-Risk Accounts

user_id	plan_type	annual_revenue	health_score	days_to_renewal	nps_score
8261	premium	35808.17	0	40	-43
5484	premium	32546.85	0	64	68
7904	premium	32227.43	0	60	-11
6098	premium	31933	0	4	-27
1347	premium	31105.39	51.72	14	-35

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user_id	plan_type	annual_revenue	health_score	days_to_renewal	nps_score
7736	premium	30120.98	52.73	22	-41
9874	premium	29802.08	0	59	-6
9703	premium	29772.14	50.16	55	13
357	premium	28972.35	0	16	-14
6541	premium	28770.75	0	68	-10