CX Analytics Dashboard

Customer Success Analytics

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Adoption & Engagement

- 📈 Executive Overview
- 💓 Health & Risk Monitor
- 🚀 Adoption & Engagement
- ☰ User Flow & Timeline
- ↻ Retention Analysis
- $ Revenue Analytics
- 👥 CSM Workload

- 🗄 Raw Data Tables

	Users Adopted F...	Avg Logins (30d)	Avg Session Len...	Training Attende...
	🚀 4,174	→ 1.1	🕐 7.4 min	🎓 3,228

Core Feature Adoption Funnel

Logged In — 9.989k 100%

Added Property

Added Tenant — 9662 97%

Signed Lease — 8876 89%

Received Payment

User Engagement by Recency

Metric:
- Active (Active Last 7 Days) — ~8000
- Active (Active Last 30 Days) — ~8000
- Active (Active Last 90 Days) — ~8400

Users / Metric

Top 10 Adopted Features

Average Session Length Distribution (... 30 D...

Executive Overview

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Training Completion Distribution

Report Types Generated