# LESHAWN RICE

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# **SUMMARY**

Software Developer with skills in front-end, back-end, and full-stack development. Experienced in developing seamless, interactive web applications with Flask and Express, as well as building RESTful APIs. Proficient in object-oriented programming concepts. Possess a broad understanding of key business issues, metrics, and drivers for success gained through exposure to multiple systems of large-scale telecommunication companies. Excellent communicator, leader, and team-player.

# **SKILLS**

FRONT-END: Javascript, HTML, CSS, AJAX, Axios, jQuery, Bootstrap, React, Redux, Jest, Typescript

BACK-END: Python, Flask, Node.js, Express, SQL, PostgreSQL, Ansible

VERSION CONTROL: Git, Github, Github Actions

SOFT SKILLS: Leadership, Teamwork, Communication, Critical Thinking, Creativity

# **PROJECTS**

Yeti May 2021 - June 2021

Objective: Provide a semi-anonymous location-based social media built with React & Express based on the functionality of Yik-Yak Result: A full-stack web application that allows users to engage with their community through location based posts and comments. A comprehensive profile that shows users content they've posted, rated, or saved

#### Fantasy Football Trade Tips

Dec. 2020 - Jan. 2021

Objective: Provide trade suggestions for ESPN Fantasy Football leagues

How: Python with Flask on the backend; jQuery & Bootstrap on the frontend, hosted on Heroku

Result: A website which provides player stats & outlooks, team & league information, and trade suggestions alongside a basic trade simulator

Grabaphone API Jan. 2021 - Feb. 2021

Objective: Provide an open-source RESTful API for developers to retrieve data about cellular devices

How: Python using the built-in requests library & SQLAlchemy to scrape and store device information from PhoneArena, and Flask to accept and respond to requests. Result: A RESTful API that describes endpoints on the frontend, and quickly responds with filtered device information with up to 60 data points about 5000+ cellular

# **EMPLOYMENT**

#### **Uplevel Systems**, *DevOps Support Developer*, Portland, OR

Aug. 2021 - Current

- Develop scripts for DevOps functions
- Develop, implement and execute QA test plans for product release
- Developed internal tools used for the creation & provisioning of AWS EC2 Instances, eliminating an operations task that took 15-45 minutes per day.

#### GoWireless, Assistant Manager, Pullman, WA

Jan. 2019 - July 2021

- Coached employees 1-on-1 to cultivate mastery of sales techniques, leading to an average 5k growth in gross profit from 2019-2021 despite a traffic decrease.
- Led team through de-escalation and conflict resolution workshops to ensure customer satisfaction, leading to an average 10/10 score for the location on employee interaction surveys.
- Developed organizational systems during the Covid-19 pandemic to maximize the efficiency of customer interactions, and maintain a safe and clean environment.

### Talk 4 Less Wireless LLC, Store Manager, Everett, WA

June 2018 - Dec. 2018

- During a staff shortage, led the process of hiring and training 5 new employees for my location, resulting in a fully-staffed, fully-trained team by the time of my departure.
- Led weekly meetings to create a plan with the team to meet and exceed store goals, leading to my location becoming #1 in the district four months straight.
- Coached employees on proper positioning techniques and customer service, ensuring that all customer needs were met without sacrificing customer satisfaction.

# **EDUCATION**

#### **Springboard Software Engineering Career Track**

Certification Software Development 2021

Intensive course in Software Engineering methodologies and technologies

700+ hours of hands-on course material, with 1:1 industry expert mentor oversight, and completion of 4 in-depth portfolio projects.

Mastered skills in front-end web development, back-end web development, databases, and data structures and algorithms.

Sept. 2020 - July 2021