**BUG Report**

**Project Name**: Test e-commerce website

**Module Name**: Checkout

**Reported By**: Shivam Volvoicar

**Reported On**: 21 May 2025

### **Summary**

**Bug ID**: #127

**Title**: Checkout fails only when promo codes and wallet balance are used together

**Severity**: Critical

**Priority**: P2

**Status**: New

### **Environments**

OS: Windows

Browser: Chrome

Stage: Staging  
URL/Link: *https://test@test.com*

**Description**

Error message is thrown when promo codes and wallet balance are both applied during checkout. This prevents the user from placing the order.

### **Steps to Reproduce**

1. Open the test URL in a browser.
2. Login with valid credentials.
3. Add an item to the cart.
4. Proceed to checkout
5. Try to place and order combining promo codes and wallet balance
6. Validate the response

### **Expected Result**

The order should be placed successfully by adding promo codes and wallet balance combined

### **Actual Result**

* Checkout fails when both promo code and wallet balance are used.
* An error message is displayed and order is not processed.

### **Module**

### Checkout

### **Assigned To**

* *(To be assigned)*

### **Attachments/ Links**

*N/A*

### **Additional Comments/ Scenarios to cover**

* Check the logs in console
* Cross check the payment deductions and if promo code is valid, and is used from the profile after the transaction is done
* Check if the wallet amount is deducted from the wallet
* Check the internet connectivity(Low)