

# Lesley Fiifi Bortey Sango *Computer Engineering Student*

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## Professional Experience

<b>Data Analyst, WaterFront All Services Ltd</b> <ul style="list-style-type: none"><li>Collecting and analyzing data to generate valuable insights.</li><li>Assisting in data visualization and report generation.</li><li>Participating in team meetings, brainstorming sessions, and knowledge sharing.</li></ul>	01/2023 – 11/2023 Tema, Ghana
<b>Customer Service, Novo</b> <ul style="list-style-type: none"><li>Updated and maintained database with accurate customer information and timely data entry.</li><li>Answering queries and concerns about a company's products or services</li></ul>	01/2021 – 07/2022 Corniche, Qatar
<b>Data Entry Operator, Freelancer.com</b> <ul style="list-style-type: none"><li>Maintained database by entering new and updated customer and account information.</li><li>Compiling, verifying accuracy, and sorting information to prepare source data for computer entry</li></ul>	09/2021 – 08/2022 Doha, Qatar

## Education

<b>Computer Engineering, Wrocławska Akademia Biznesu w Naukach Stosowanych</b> (Programming and Paradigms, Basics of Management, OOP, Computer Architecture, Databases, Building Applications.)	10/2022 – present Wrocław, Poland
<b>High School Diploma, Mesaieed International School</b> (Information Technology, Design, and Technology, Business, Computer Science, Mathematics.)	01/2017 – 06/2021 Mesaieed Industrial City, Qatar

## Hard Skills

Adobe creative suite	Microsoft Office (Excel, Word, Access)	Microsoft Power Platform
Operating Systems	Project Management	Programming Languages (C++, Python, Javascript)
SQL/Databases	JVM internals	Fundamental knowledge of relational databases

## Soft Skills

Working Under Pressure	Work Prioritization	Teamwork	Self-Motivated	Creative Thinking
Active-Listening	Proactive	Multi-tasking	Solid analytical skills	

## Languages

English C2	● ● ● ● ●	Gaa	● ● ● ● ●
Akan	● ● ● ● ●	Polish A1	● ● ● ● ●

## Volunteer Experience

<b>IT Support Specialist, FIFA</b> <ul style="list-style-type: none"><li>Perform data backups and disaster recovery operations.</li><li>Plan, coordinate, and implement network security measures to protect data, software, and hardware.</li></ul>	07/2022 – 11/2022 Lusail, Qatar
<b>Helpdesk, FIFA</b> <ul style="list-style-type: none"><li>Troubleshooting and Problem-Solving.</li><li>Technical Support and Customer Service</li></ul>	06/2021 – 10/2021 Lusail, Qatar

## Citations

• "I hereby give consent for my personal data included in my application to be processed for the purposes of the recruitment process under the Personal Data Protection Act as of 29 August 1997, consolidated text: Journal of Laws2016, item 922 as amended".
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