LESLIE HUYNH

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EDUCATION

B.S. in Integrated Design and Media New York University '22 Minors: Digital Art and Design GPA: 3.01

WORK EXPERIENCE

Specialist Nov 2021 - Present

Apple | New York, NY

- Listened to customer needs to exceed expectations and results
- Demonstrated consistent and comprehensive knowledge of Apple products
- · Assisted in keeping up with visual standards as well as helping out as needed

Luxury Brand Ambassador

Aug 2021 - Sep 2021

Ralph Lauren | New York, NY

- Served customers and provided advice and assistance
- Maintained orderly appearance of store and kept displays stocked
- Contributed help to management and customers as needed

Usher Sep 2018 - Present

Brooklyn Academy of Music | New York, NY

- Welcomed patrons with a pleasant and hospitable disposition
- Located and led patrons to specific seats within the theater.
- Informed patrons about show times, intermission times, and show ending

Point of Sales Oct 2017 - Feb 2018

Kohl's | Gilbert, AZ

- Greeted customers and determined their specific needs
- Successfully sell credit cards applications and reward cards on the daily basis
- Packaged customer purchases in an organized fashion

Lifeguard May 2017 - Aug 2018

Golfland Sunsplash | Mesa, AZ

- Enforced guests' adherence to pool guidelines and rules in a professional manner
- Performed rescues in the event of drowning or swimming accidents
- · Administered first aid and CPR in response to life threatening situations

SKILLS

communication • attention to detail • product knowledge • ability to multitask • listening patience • quick learner • customer service • story telling • working under pressure