

Leslie Mwendwa Musembi

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PROFESSIONAL SUMMARY

As an IT professional with extensive experience in the industry, I am a results-oriented, solution-driven individual with a strong focus on customer satisfaction. I possess a deep understanding of a wide range of technologies and systems with skills ranging from web development, IT maintenance support as well as the ability to manage projects from conception to implementation.

With a strong commitment to staying up-to-date with the latest trends and technologies in the industry, I am confident that I can bring a fresh perspective and innovative approach to your organization. I am a motivated self-starter who thrives in fast-paced environments, and I look forward to the opportunity to contribute to your team's success.

TECHNICAL SKILLS

- IT support and maintenance
- Software Installation, repair and maintenance
- Proficient in Microsoft Office and Other Windows software
- Configuration of computer networks
- Critical problem solving
- Python, Django framework
- HTML, CSS, JavaScript
- Bootstrap (HTML, CSS, JavaScript)
- SQL Databases

EXPERIENCE

IT Intern (October 2018 – December 2018)

Huduma Centre (Eastleigh)

- Researched technical issues thoroughly to complete accurate repair work.
- Configured office computers to the respective servers.
- Troubleshoot office computers and equipment to keep devices operational.
- Shadowed qualified technical team members to develop maintenance and repair skills.

Polling Clerk (August 2022)

Independent Electoral and Boundaries Commission (IEBC)

- Arrangement of polling stations
- Organization of voters
- Overseeing a smooth running of the elections
- Tallying votes

Business Liaison Officer (February – April 2023)

Goracit Technologies

- Acting as an intermediary between the prospective clients and the business in terms of system requirements
- Finding potential clients
- Utilizing the Google analytics tools such as Keyword Planner

EDUCATION

Bachelor of Science in Information Technology (Graduated 26th November 2021)

Jomo Kenyatta University of Agriculture and Technology

Second class honors, lower division.

ADDITIONAL SKILLS

- Program coding
- Code debugging
- Gather requirements
- Evaluate user requirements
- Problem solving

REFERREES

Allan Wafula

Engineer

Eng.allan.wafula@gmail.com

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Allan is an engineer I briefly worked under at Goraceit Technologies where is undertook the customer liaison role.

Susan Kibati

Huduma Center

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Susan is a DCI officer. She was stationed at Huduma Center Eastleigh where I undertook my undergraduate industrial attachment.