# Lethabo Mampe Mokgalaka

Phone: 068 477 2425 Email: <a href="mailto:lethabomokgalaka.lm@gmail.com">lethabomokgalaka.lm@gmail.com</a>

# PROFESSIONAL SUMMARY

Dedicated Business Information Systems graduate. Proficient in MS Office and SQL. Possess solid skills in stakeholder engagement and communication. Currently expanding my skills through a Data Analytics course and teaching myself coding languages such as HTML and CSS to strengthen my technical foundation. Passionate about contributing to dynamic teams through attention to detail, initiative, and a proactive attitude. Seeking an entry level opportunity to apply my academic knowledge and gain hands-on experience in a professional environment

# **EDUCATION**

### **Bachelor of Information Technology in Business Systems**

2023

IIE Rosebank College

Relevant coursework: Business Analysis, Business Management, Applied Communication

Matric Certificate 2018

Pretoria High School for Girls

### **KEY COMPETENCIES & ATTRIBUTES**

- Good Verbal and Written communication
- Attention to Detail
- Initiative and Action-Oriented
- Stakeholder Engagement
- Problem Solving and Analytical Thinking
- Ethics and Professionalism
- Adaptability and Willingness to Learn

# **TECHNICAL SKILLS**

- MS Office (Word, Excel, Powerpoint)
- MS Coordination
- HTML (Basic)
- CSS (Basic)

#### **EXPERIENCE**

# **Business Analyst | Work Integrated Learning**

2022

- Gathering, analysing, and documenting business requirements
- Effectively communicate with stakeholders to bridge gap between business needs and technical solutions
- Work with cross-functional teams, including IT, finance, and operation

#### **Leadership Role-Campus Life Committee (Social and Cultural)**

2022

- Planned and Executed campus events, managing logistics and stakeholder coordination
- Led a sub-committee and collaborated with students and campus management for successful event execution

Reported on activities and engagement metrics to evaluate program impact

# **CERTIFICATION**

• Data Analytics (In Progress) - ALX

# **ADDITIONAL INFORMATION**

• Reference: Available Upon Request

Citizenship: South AfricanLanguage: English (Fluent)Availability: Immediately