### Not Enough Sugar For Milk Tea

By: Hannah, Jenny, and Manjiri

#### Our Process

Explore Data Set → Research → Formulation of Questions → Coding (Data Visualization, Data Cleaning) → Analysis of Results (Insights)

Suggestions for Improving Dataset

# Business Aspect (Revenue)

From our research, revenue streams of Rockstar games
→ purchasing video games, and buying shark cards
(used to buy items),

#### PRE ANALYSIS CLEAN UP

- General player stats 'daily\_playtime' column:
  - Dropped rows where values of 'daily\_playtime' == 0.
- Item spend data 'item\_sub\_type' column:
  - Redundant strings were merged into one.
    - E.g. SPORT\_CLASSIC, SPORTS CLASSIC, SPORT CLASSIC, SPORTS and SPORT were all categorized as just SPORT

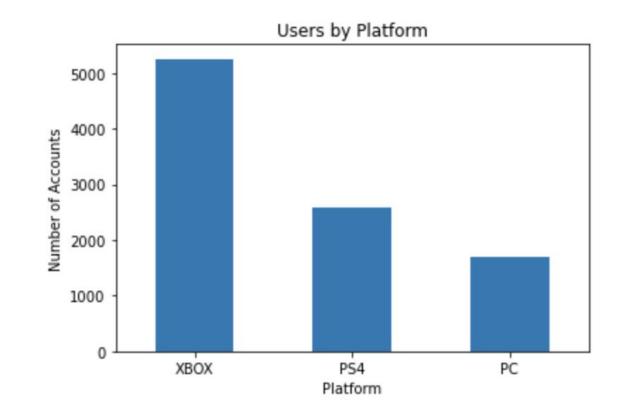
### QUESTIONS

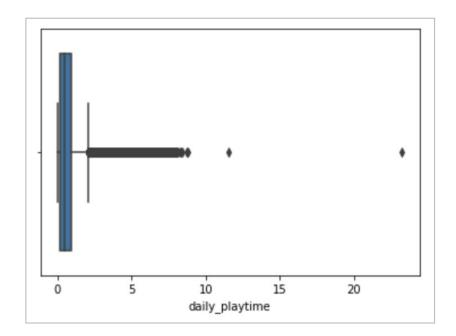
- How to increase video game sales? Through which platform? What features can be enhanced?
  - What is
- How to attract more players?
- How to keep players motivated? (player retention)
  - What is the correlation between success\_rate of player and money spent and playing time
- Which game mode is least played and what is the indication of this phenomenon? Remaining questions (which couldn't be answered due to lack of dataset)

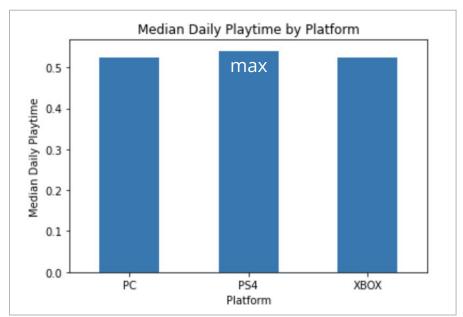
#### HOW TO INCREASE VIDEO GAME SALES? (Platform approach)

Seeing total number of unique ids by platform?







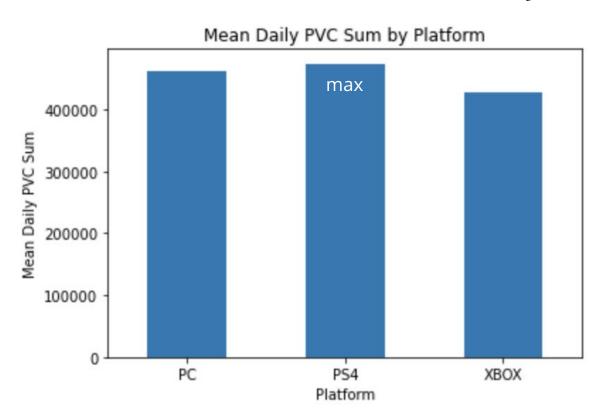


Multiple account id's repeat with different daily playtimes, aggregation was used to find average daily playtime for each account\_id  $\rightarrow$  Overall median was taken by platform as daily\_platime has many outliers (according to box plot). Median is robust to outliers





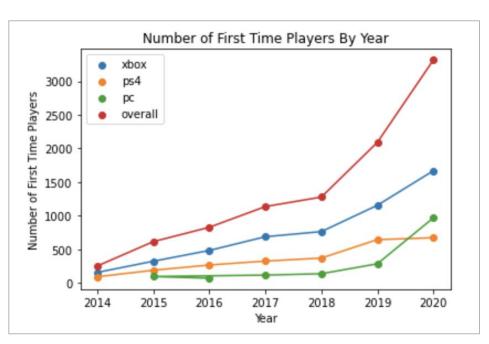
#### Let's Talk Money....

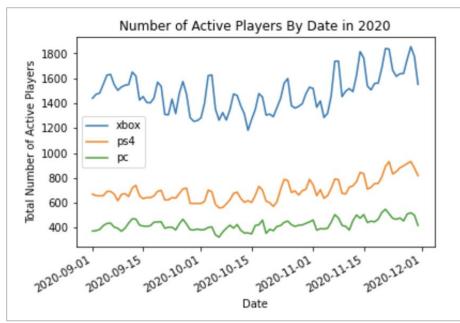




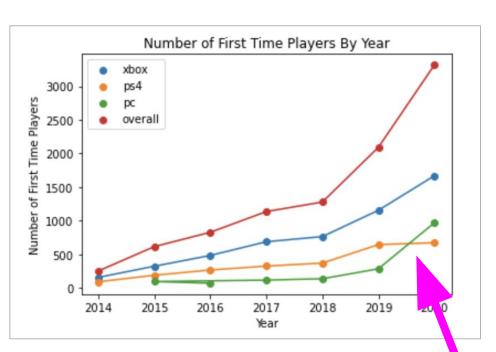


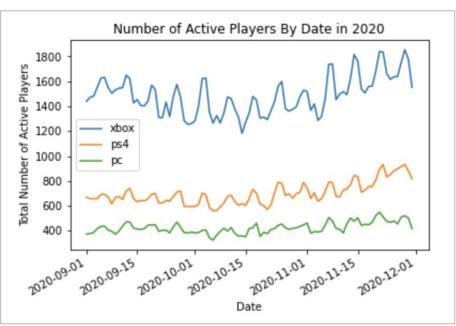
#### Growth At Platform Overtime? + 2020 Trends?



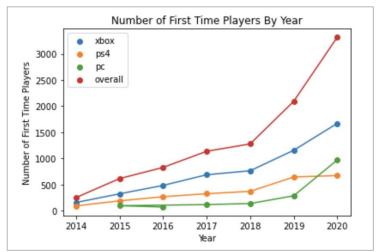


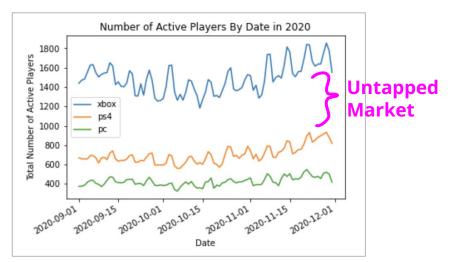
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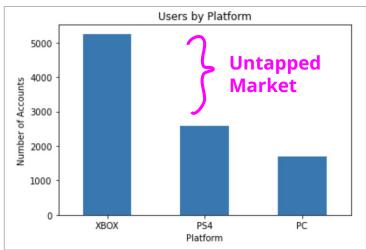




AHHHHH! What's Going On Here???



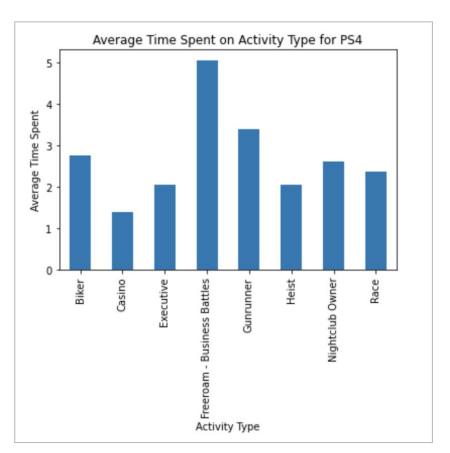


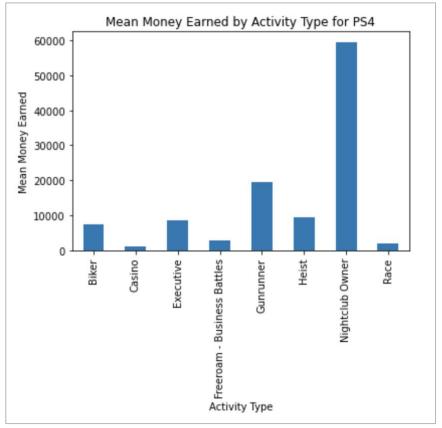




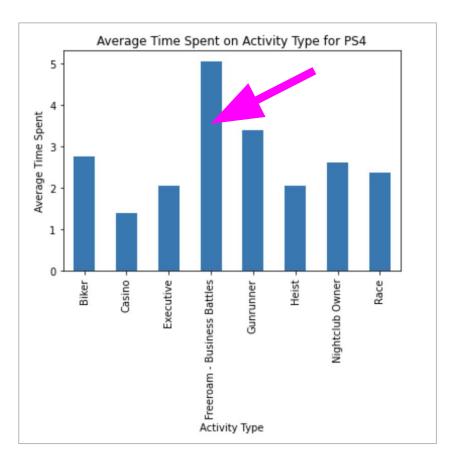
+Median daily playtime is highest +PVC is highest

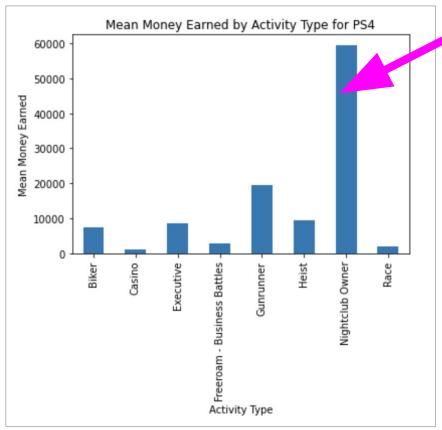
#### NOW WHAT? WHAT NEXT? HOW TO COLLABORATE WITH PS4?

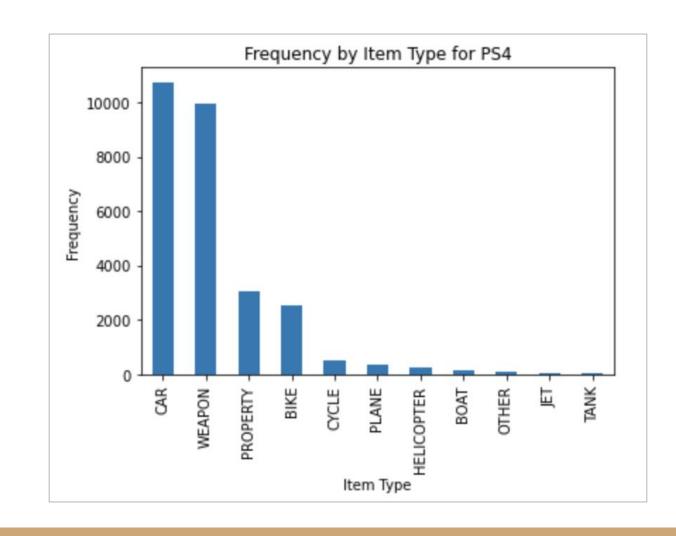




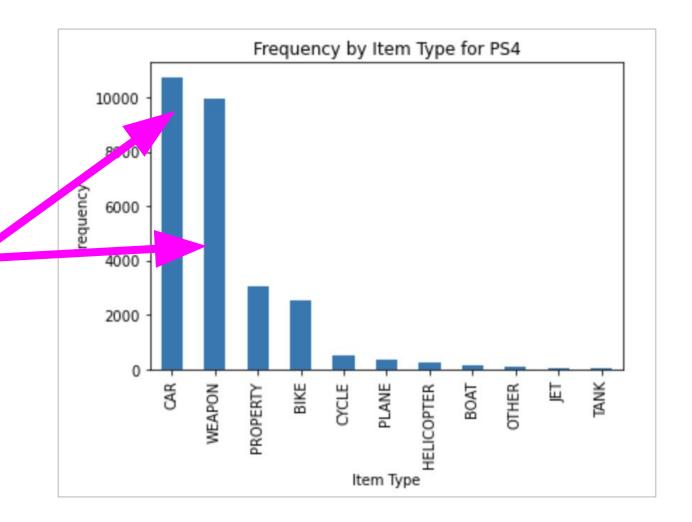
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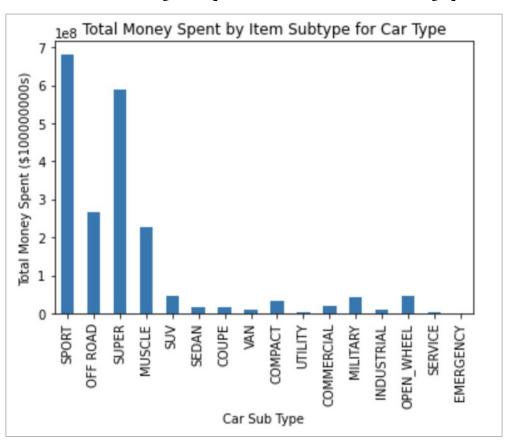




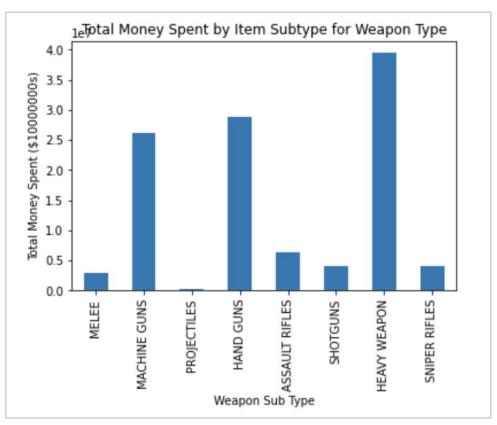
Let's take a closer look



#### Total Money Spent Car Subtypes?



#### Total Money Spent on Weapon Subtypes?



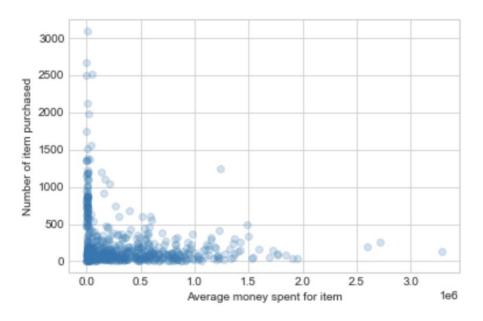
### INSIGHTS FOR Q1

#### How to increase video game sales?

- Through which platform? PS4
- What features can be enhanced/upgraded?
  - Activities: Freeroam Business Battles (most players participate in), Nightclub Owners (player earns most money → increased satisfaction → retention)
  - Item: Sports Car, Super Car, Heavy Weapons, HandGuns and Machine Guns (most money spent on these → make expensive/rare versions of these items → incentivize people to buy Shark Cards)
- Some ethical concerns? Only focusing on PS4 (social class bias)
  - Accused of leaving out those who play GTA for free on PC
  - Stage 1: Focus on PS4, Stage 2: Move to PC

### Predict player retention and money spent

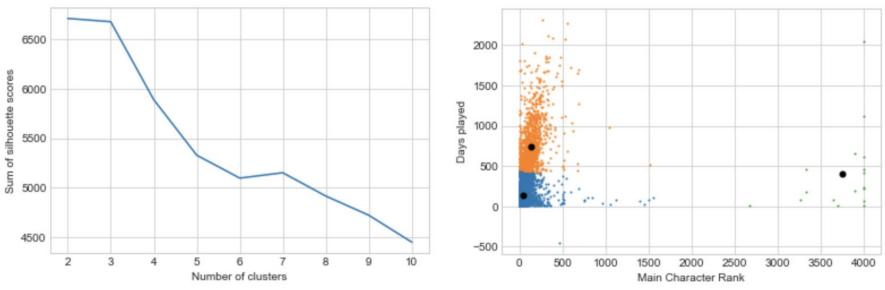
#### Relationship between item price and number purchased



There were 1343 players who spend real money out of the 9527 - 14% (know using pvc\_balance)

Currently only know about money spent to buy categorical items -> need more data on money spent on other features

## Clusters of total days played and rank - k-means Use days played and rank to predict daily time?



Rank as psychological factors (by group of ranks and does not matter after a certain point) -> need other incentives when at high rank (because this game has been around for a long time)

More societal structure in the game - high rank players have priorities and abilities to manage/train younger players if they choose to

### Psychological factors that affect time spent

# Predictors: average\_success\_rate, rp\_earned, money\_earned, time spent

# Dependent factor: total time spent

Prediction: reinforcement and psychological value to motivate player and influence player retention rate

Multiple regression and split 80-20 train test: COD only 0.365

### Favourite activity types

Nightclub Owner	18
Gunrunner	140
Casino	179
Freeroam - Business Battles	300
Race	840
Executive	1276
Biker	1663
Heist	4873

	ume_spent		
activity_type		activity_type	
Casino	1.425201	Casino	1002.520258
Heist	2.002015	Race	1959.233109
Executive	2.040761	Freeroam -	
Race	2.329375	Business Battles	3326.435780
Nightclub Owner	2 つりりととく	Biker	7301.648303
Biker	2.702272	Heist	9105.173992
Gunrunner	3.201218	Executive	9414.413216
Freeroam -		Gunrunner	27872.097889
Business 5.010 Battles		Nightclub Owner	63068.974205

time spent

money\_earned

### Interaction between players

GTA online vs. GTA: interaction vs storyline/mission

Favourite activity type is heist: thrilling and a lot of interactions

Need more interactions and mission with friends

Add competitions?

#### Research

#### Question:

- Which specific segment where the total time-played is the lowest?
- On average, how much time are they spending playing this game mode?
- What is the correlation of success rate, time-spent to money-earned and rp-earned ?

#### Process:

- Group the data by ['activity\_type'] = 'Nightclub Owner'
- Process data
- Split 20-80 to train and test data, perform a linear regression analysis,  $R^2 = 0.9687$

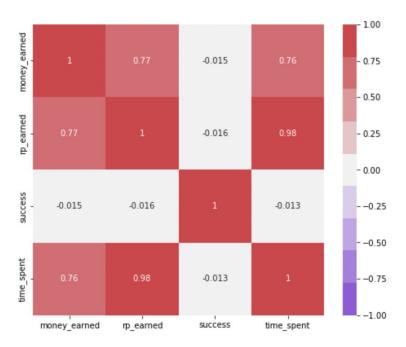
### Analysis

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Heist	473976
Executive	126278
Biker	96970
Race	53395
Gunrunner	36540
Freeroam - Business Battles	28338
Casino	21453
Nightclub Owner	8668

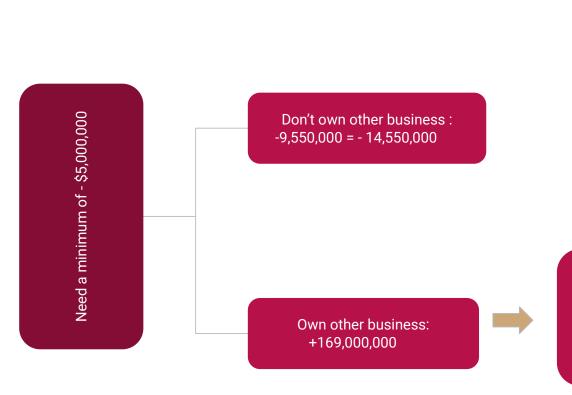
Name: activity\_type, dtype: int64

count	8668.000000	
mean	2.566882	
std	1.020809	
min	0.010808	
25%	1.853634	
50%	2.480519	Description of time and the
75%	3.183063	Description of time spent playing as a NightClub
max	6.490422	Owner



Association Between the time spent vs the success rate vs the money earned vs the rp earned

#### Cost break-down



13 biker sales 6 bunker sales 10 ceo warehouse sales

66.6 hours to make 169,000,000 197 hours to break even 573 hours to upgrade/buy all other business

### Interpretation

While being a NightClub Owner does not necessary takes the amount of times presented, it is still least played by gamers on GTAO. There are multiple way to improve this, either by:

- + Increasing incentives
- + Promoting special events /exclusivity to the gamers
- Introduce new business that creates thrills in the NightClubs.
- -> Target hidden ad : scattering poster at random locations throughout the games to players can pick up on that.
- -> Increase income-wise of being a Nightclub Owner
- -> Collaboration with concert-event companies

### Dataset improvement

- Total real money spent instead of only balance
  - The money **balance** does not reflect the amount of money the player put into the game -> need to record **transactions** in games .
- Coherence between time spent and daily spent in the two tables
- More details about types of heist currently all combined into one, maybe that why it has the most frequency?
- Need to organize the activity-type/dataset in general according to each rank level.
- Add demographic of players

