

# Leticia Alves

## Senior Quality Assurance Engineer

**Location:** Araguari, Minas Gerais, Brazil | **Phone:** +55 34 988107415 | **Email:** [leticiancalves@hotmail.com](mailto:leticiancalves@hotmail.com)

**LinkedIn:** <https://www.linkedin.com/in/leticiayoles/>

### SUMMARY:

I am a dedicated and results-driven Quality Engineer with 4 years of experience, currently working on an international digital pharmacy project (USA). I serve as the primary leader for my current project, acting as the focal point for all quality assurance efforts. My expertise spans API, interface, integration, functional, regression, and automated testing using tools such as Cypress, Selenium, and Robot Framework. Additionally, I have a strong background in front-end development with proficiency in HTML, CSS, Bootstrap, JavaScript, React, and Vue.js.

Holding a degree in Analysis and Systems Development and a postgraduate degree in Software Engineering at PUC. I am fluent in English, having graduated from CCAA, and use English daily in my current project, with basic proficiency in French.

I bring experience with both Agile and Waterfall methodologies and possess excellent communication, analytical, and problem-solving skills. As a Senior QA Engineer at NTConsult, I led QA efforts for an international project, overseeing testing for web and API systems, including test automation, defect tracking, and sprint documentation. In my role as QA Leader for a web project, I was instrumental in ensuring the project's success through effective leadership and coordination.

### SKILLS

Languages: Javascript, Java, Python

Frameworks: React, Vue.js, Angular, Selenium, Cypress and Robot

QA Tools: JMeter, SoapUI, Apache Maven

Programming/Tools: Eclipse, IntelliJ, VisualStudio

Databases: SQL Server Management Studio 19, Oracle and PostgreSQL

### PROFESSIONAL EXPERIENCE

#### Senior Quality Assurance Engineer

NTConsult, San Diego, CA – Remote

11/2023 - Now

#### Core Responsibilities:

- Serve as a QA Engineer for mobile, API, and web projects, ensuring high-quality deliverables across multiple platforms.
- Act as QA Leader for the web project and Vice-Leader for the API and microservices project, overseeing the testing process and ensuring successful project outcomes.
- Design, write, and execute functional, integration, and regression test scenarios to ensure the quality and reliability of software.
- Manage the defect lifecycle, including defect identification, tracking, and resolution to ensure timely delivery of bug-free releases.
- Create and maintain comprehensive documentation of sprint flows to ensure clear communication and alignment within the team.

- Act as a focal point for the web and API projects, coordinating activities and facilitating communication between stakeholders.
- Provide guidance and review the work of other QA team members to ensure the thoroughness and accuracy of testing efforts.

**Key Technologies and Tools:** Jira, Confluence, Figma, Firebase, Android Studio, TestFlight, Postman, SQL Server Management Studio 19, VisualStudio Code, Github, Robot Framework

### **Mid-Level Quality Assurance Engineer**

Opea, São Paulo, BR – Remote

04/2023 to 11/2024

#### **Core Responsibilities:**

- Played a key role in implementing the company's quality processes by defining test management tools and establishing testing methodologies.
- Performed manual testing to ensure software functionality and quality.
- Developed and executed automated tests using Cypress to enhance test coverage and efficiency.
- Managed the defect lifecycle, including defect identification, tracking, and resolution, ensuring timely and effective issue resolution

**Key Technologies and Tools:** Cypress, Bitbucket, Jenkins, TestRail and GitHub

### **Quality Assurance Engineer**

NTT Data, Uberlândia, BR – Remote

07/2021 to 04/2023

#### **Core Responsibilities:**

- Created and executed test cases (TC) for various testing phases.
- Conducted API testing and tested legacy systems, including functional, integration, and regression tests, to ensure robust performance and reliability.
- Managed the defect lifecycle, including identifying, tracking, and resolving defects to ensure high-quality deliverables.

Acted as a focal point for the team, providing support and guidance in several areas:

- Delivered training sessions to enhance the team's skills and qualifications.
- Addressed and resolved machine configuration issues to ensure smooth operations.
- Provided clarification and assistance on execution flow, ensuring team alignment.
- Introduced and taught new execution flows to improve the efficiency of testing processes.

**Key Technologies and Tools:** Postman, SoapUI, Jmeter, Apache Maven, Oracle SQL Developer, and MobaXTerm

## **EDUCATION**

### **Systems Analysis and Development**

UNOPAR

02/2021 to 12/2022

**Postgraduate degree in Software Engineering**  
PUC Minas

03/2023 to 09/2024

## **ADDITIONAL INFORMATION**

### **Biophysics Monitor for Biomedical Engineering**

UFU – Federal University of Uberlândia

### **Extension Project (EPTA)**

#### **Developed a website for the EPTA – PATT (Propulsion and Aerospace Technology Team)**

UFU – Federal University of Uberlândia

### **Scientific Initiation**

#### **Evaluated oxidative stress markers in mouse brains throughout aging and under nutritional intervention**

UFU – Federal University of Uberlândia

## **CERTIFICATES/COURSES**

**Automated Testing with Cypress (Intermediate Level)**, Udemy

**Cypress, From Zero to Cloud**, Udemy

**Test Automation with Robot Framework - Basic Level**, Udemy

**Test Automation with Robot Framework - Advanced Level**, Udemy

**Functional Testing with Selenium WebDriver: From Basics to GRID**, Udemy

**Everis Quality Assurance Beginner**, Bootcamp DIO - Everis

**HTML Web Developer**, Bootcamp DIO - Everis

**Complete Javascript ES6+**, Origamid

**Complete React**, Origamid

**Redux with React**, Origamid

**Complete Vue.js**, Origamid

**Essential Angular 9**, Udemy

## **LANGUAGES**

**Portuguese:** Native

**English:** Fluent

CCAA

06/2010 to 06/2015

**French:** Basic

UFU

06/2019 to 12/2019