

RSC KPIs reporting - Service A service

From: Friday, January 1, 2021

To: Friday, December 31, 2021

RSC: Pan-EU

I. Global performance KPIs

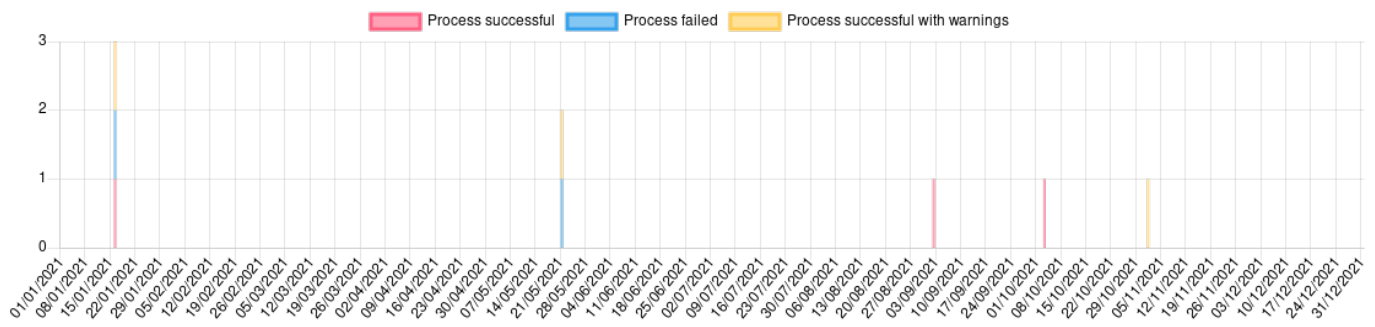
- 1. KPI GP1 - Global Perf 1**
- 2. KPI GP2 - Global Perf 2**

II. Business process KPIs

- 1. KPI BP1 - Business Process 1**
- 2. KPI BP2 - Business Process 2**
- 3. KPI BP3 - Business Process 3**
- 4. KPI BP4 - Business Process 4**
- 5. KPI BP5 - Business Process 5**
- 6. KPI BP6 - Business Process 6**
- 7. KPI BP7 - Business Process 7**

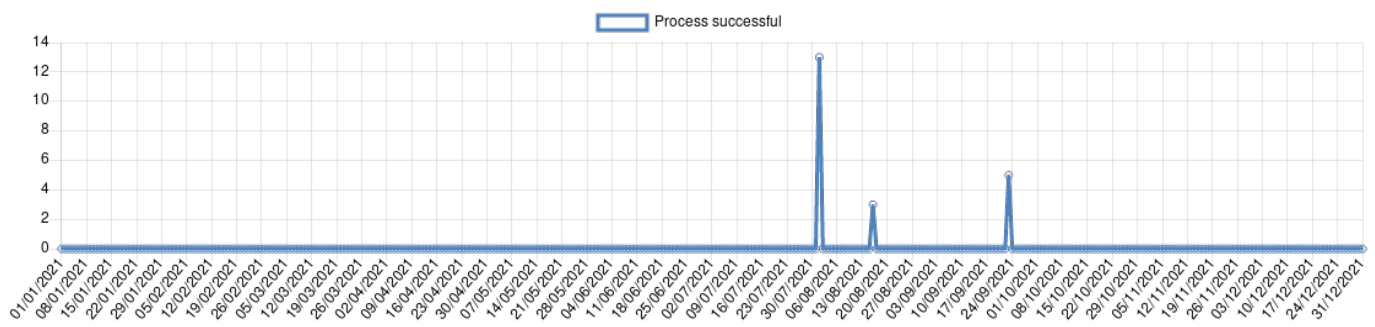
I. Global performance KPIs

1. KPI GP1 - Global Perf 1



Comment:

2. KPI GP2 - Global Perf 2



Comment:

II. Business process KPIs

1. KPI BP1 - Business Process 1

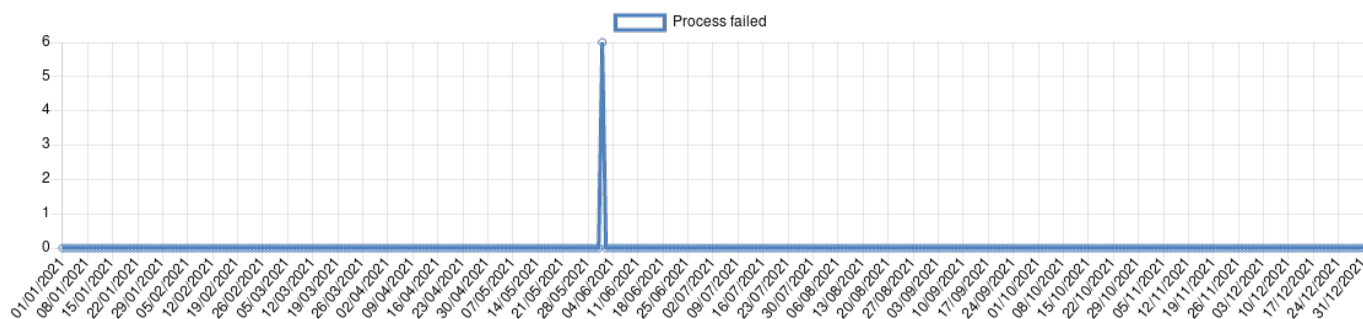


Comment:

2. KPI BP2 - Business Process 2

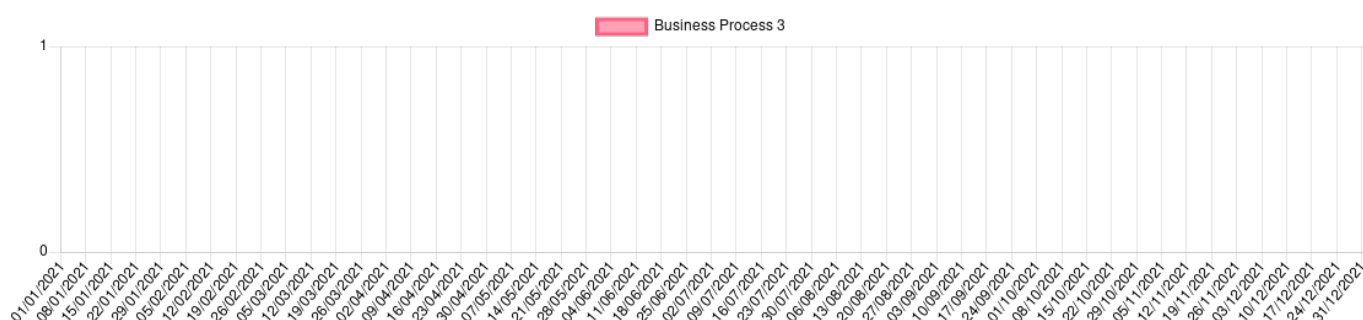


Comment:



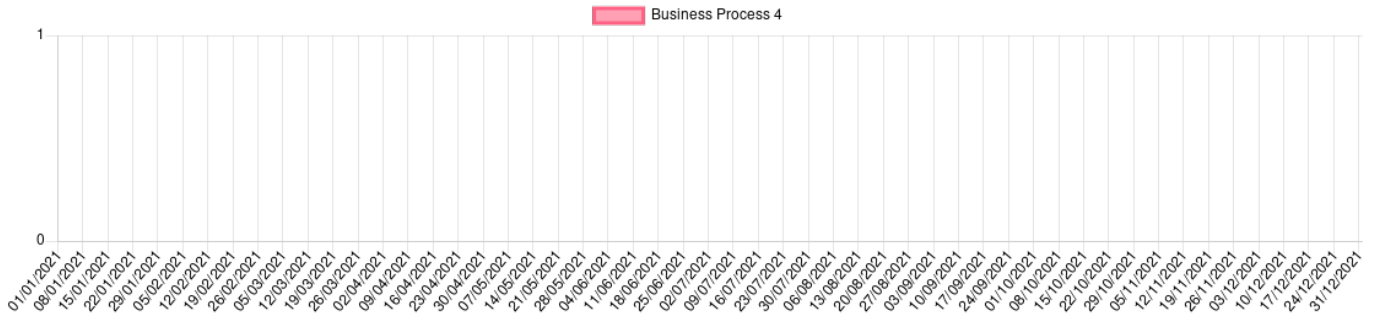
Comment:

3. KPI BP3 - Business Process 3



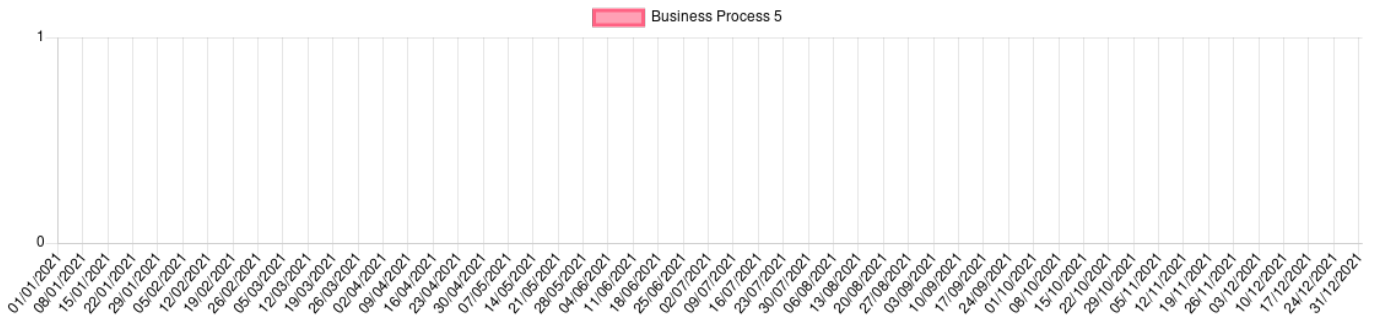
Comment:

4. KPI BP4 - Business Process 4



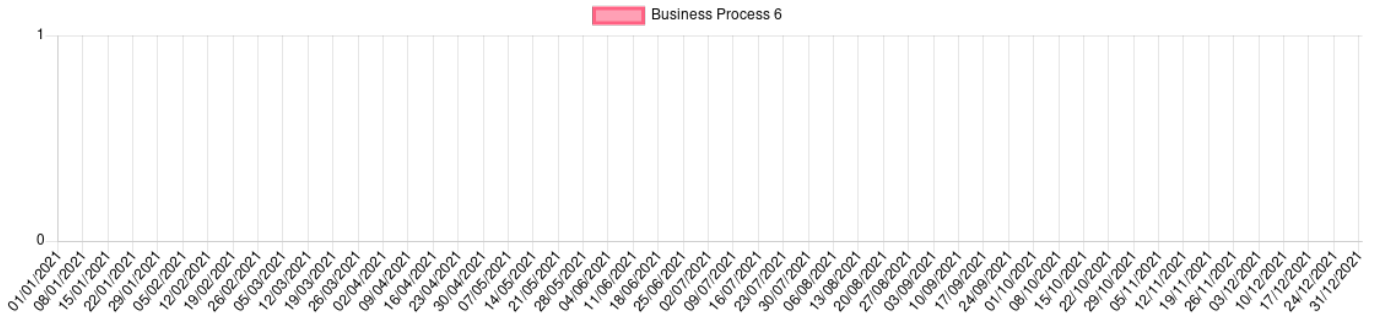
Comment:

5. KPI BP5 - Business Process 5



Comment:

6. KPI BP6 - Business Process 6



Comment:

7. KPI BP7 - Business Process 7



Comment: