

# **RSC KPIs reporting - Service A service**

**From: Wednesday, January 1, 2020**

**To: Thursday, December 31, 2020**

**RSC: Pan-EU**

## **I. Global performance KPIs**

- 1. KPI GP1 - Global Perf 1**
- 2. KPI GP2 - Global Perf 2**

## **II. Business process KPIs**

- 1. KPI BP1 - Business Process 1**
- 2. KPI BP2 - Business Process 2**
- 3. KPI BP3 - Business Process 3**
- 4. KPI BP4 - Business Process 4**
- 5. KPI BP5 - Business Process 5**
- 6. KPI BP6 - Business Process 6**
- 7. KPI BP7 - Business Process 7**

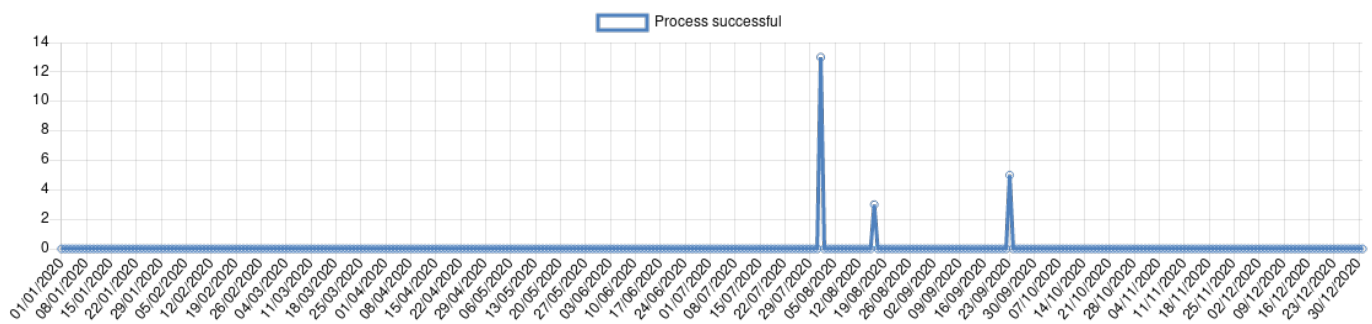
## I. Global performance KPIs

### 1. KPI GP1 - Global Perf 1



Comment:

### 2. KPI GP2 - Global Perf 2



Comment:

## II. Business process KPIs

### 1. KPI BP1 - Business Process 1

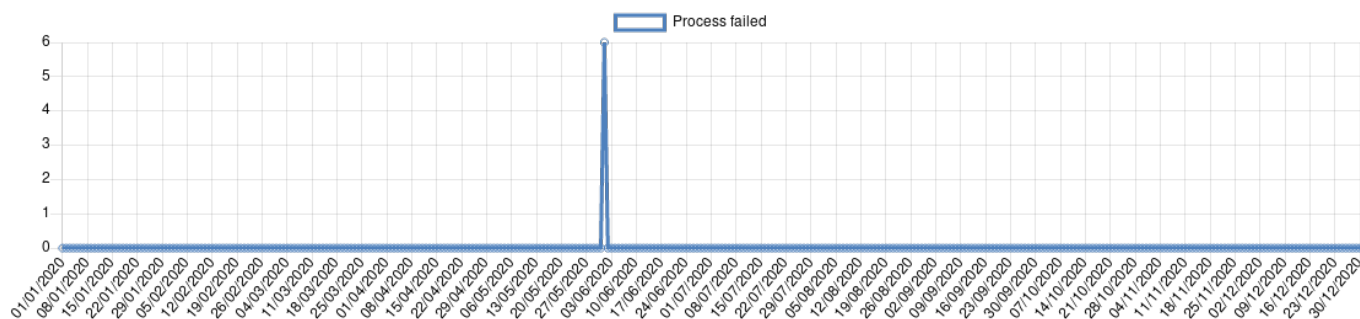


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### 2. KPI BP2 - Business Process 2

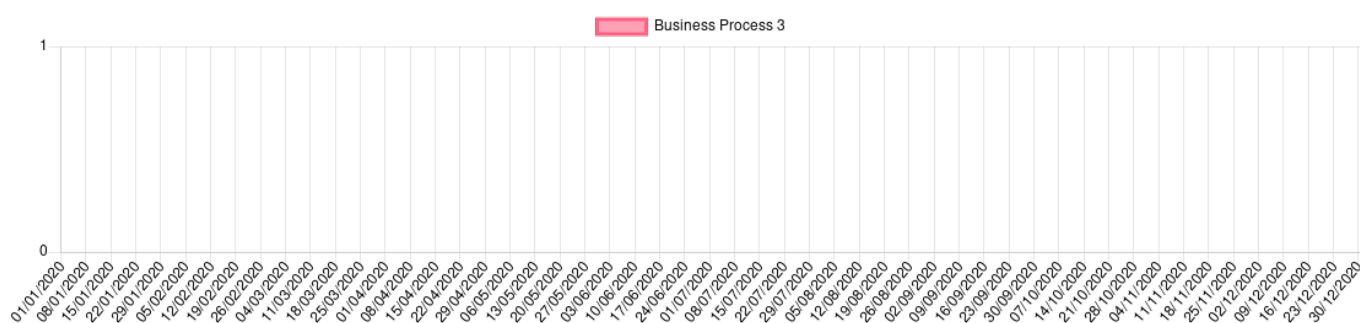


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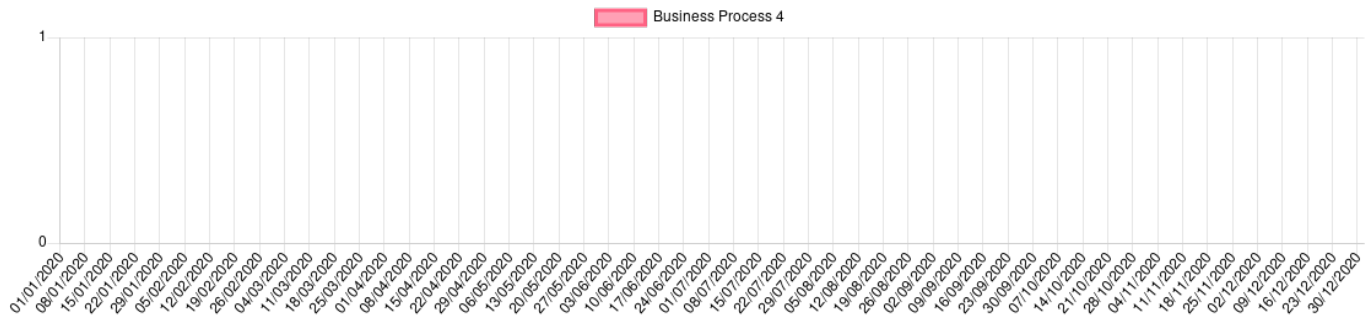
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### 3. KPI BP3 - Business Process 3



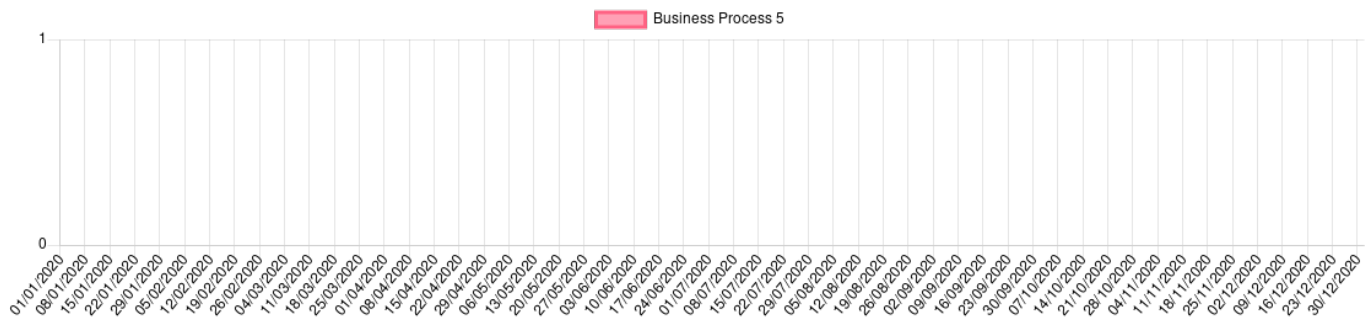
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#### 4. KPI BP4 - Business Process 4



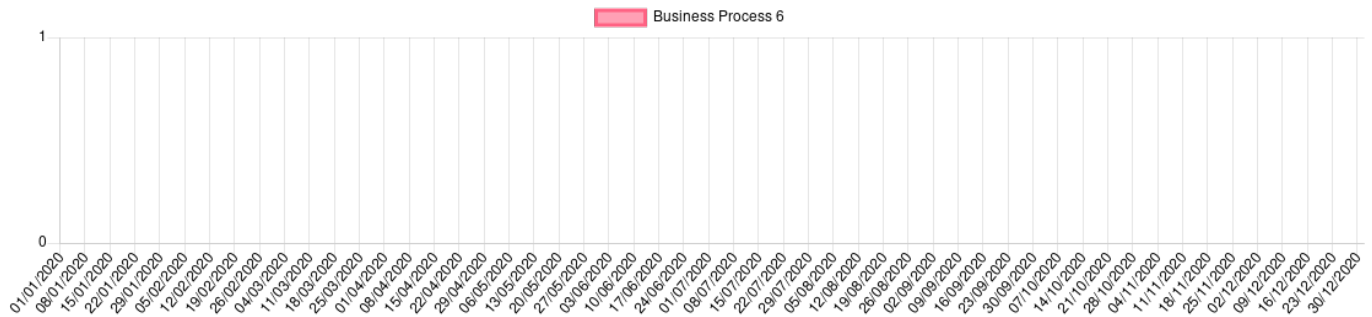
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#### 5. KPI BP5 - Business Process 5



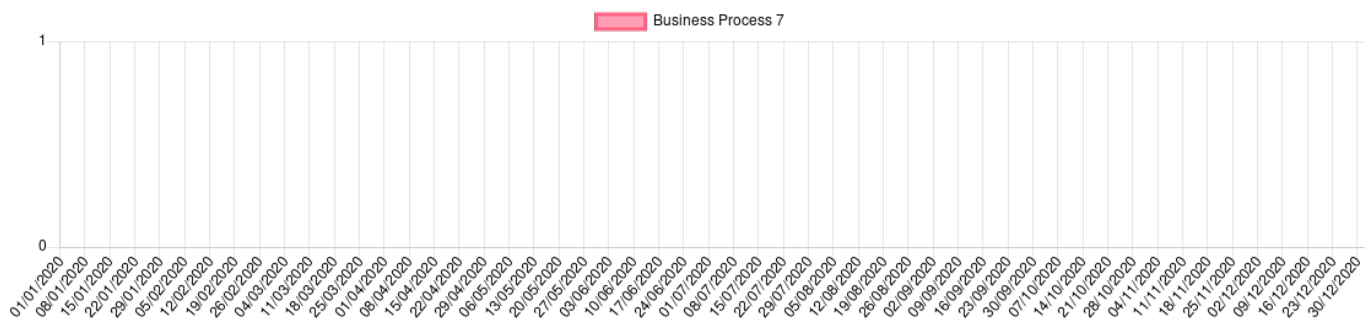
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#### 6. KPI BP6 - Business Process 6



Comment:

#### 7. KPI BP7 - Business Process 7



Comment: