

of the cluster does not recognize a quorum. This problem is mainly caused by a failed clock synchronization, an improperly working network, or the NTP synchronization is not correct.

#### clock skew

This error message indicates that the clocks for the MON might not be synchronized. The `mon_clock_drift_allowed` parameter controls the maximum difference between clocks that your cluster allows before showing the warning message. This problem is mainly caused by a failed clock synchronization, an improperly working network, or the NTP synchronization is not correct.

#### mon.X store is getting too big!

Ceph MON shows this warning message when the store is too big and it delays the response to client queries.

## Troubleshooting Ceph OSDs

Use the `ceph status` command to review your monitor's quorum. If the cluster shows a health status, then your cluster can form a quorum. If you do not have a monitor quorum, or if there are errors with the monitor status, address the monitor issues first, and then proceed to verify the network.

The following is a list of the most common Ceph OSD error messages:

#### full osds

Ceph returns the `HEALTH_ERR full osds` message when the cluster reaches the capacity set by the `mon_osd_full_ratio` parameter. By default, this parameter is set to 0.95 which means 95% of the cluster capacity.

Use the `ceph df` command to determine the percentage of used raw storage, given by the `%RAW USED` column. If the percentage of raw storage is above 70%, then you can delete unnecessary data or scale the cluster by adding new OSD nodes to reduce it.

#### nearfull osds

Ceph returns the `nearfull osds` message when the cluster reaches the capacity set by the `mon_osd_nearfull_ratio` default parameter. By default, this parameter is set to 0.85 which means 85% of the cluster capacity.

The main causes for this warning message are:

- The OSDs are not balanced among the OSD nodes in the cluster.
- The placement group count is not correct based on number of OSDs, use case, target PGs per OSD, and OSD utilization.
- The cluster uses disproportionate CRUSH tunables.
- The back-end storage for OSDs is almost full.

To troubleshoot this issue:

- Verify that the PG count is sufficient.
- Verify that you use CRUSH tunables optimal to the cluster version and adjust them if not.
- Change the weight of OSDs by utilization.
- Determine how much space is left on the disks used by OSDs.

#### osds are down

Ceph returns the `osds are down` message when OSDs are down or flapping. The main cause for this message is that one of the `ceph-osd` processes is unavailable due to a possible failure, or problems networking with other OSDs.

## Troubleshooting the RADOS Gateway

You can troubleshoot the Ceph RESTful interface and some common RADOS Gateway issues.