

Levi Thomas

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ACADEMIC STATUS

Computer Engineering (Software Option), BSc, University of Alberta	Class of 2025
Cumulative Grade Point Average	3.2
Availability Starting May 2024	4 months

TECHNICAL SKILLS

Programming Languages: C++ | C | Java | Python | Rust | JavaScript | SQL
Software Experience: VSCode | SQL | Docker | Git | Github | Vim | Vivado
Enterprise Software Experience: Word | Excel | Slack | MS Teams
Project Experience: Search Algorithms | Logging | Client-Server Sockets | Parallel Processing
Operating System Experience: Windows 10 | Ubuntu Linux | Kali Linux

WORK EXPERIENCE

Computer Technician	Jan 2023 - Apr 2023
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Alberta Computers For Schools, Edmonton, AB

- Selected computers meeting basic specifications such as size, processing power, and matched compatible hardware to meet other performance requirements
- Researched enterprise computer incompatibilities, solved these incompatibilities by subjecting computers to an iterative problem solving process
- Adopted supervisor responsibilities such as answering customer calls, receiving donations, being the first to greet customers
- Analyzed over 400 desktop and laptop computers by monitoring usage and functionality of computer systems; CPU usage, Wi-Fi signal strength, hard drive activity
- Introduced revisions to warehouse organization system in preparation for digital warehouse map, took initiative by leading and collaborating with a team of 5 technicians to execute the reorganization during inventory
- Solidified knowledge of HP and Dell enterprise computer systems through targeted research, and collaborative troubleshooting with a team of 4 other technicians
- Interacted with an MDOS server in order to deploy Windows to 300 computers via network installation

Front End Assistant & Night Merchandising	Mar 2020 - Apr 2022
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Costco Wholesale, Lethbridge, AB

- Coordinated with multiple team members to efficiently process 500+ orders per shift, advise customers on beneficial programs and promotional offers
- Aided customers by locating merchandise, alternative products, checking the availability of limited time products, resolving concerns and offering a referral to a knowledgeable peer
- Took responsibility for processing transactions, answering customer concerns and facilitating the lawful sale of merchandise as a cashier within 2 months of employment
- Supplied assistance to supervisors with audits, confirming the contents of cashier tills, delivering cashier activity reports to vault supervisor, and preparing cashier tills to be opened and sufficiently supplied
- Upheld warehouse standard on product handling and safety by pursuing certifications in workplace and chemical safety
- Monitored warehouse phone-lines in place of administration when situations demanded full administrative attention, fulfilled look-up requests, transferred personal calls to private lines, redirected employee calls