

Levi Hickman

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[LinkedIn](#)

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PROFESSIONAL EXPERIENCE

Liberty Mutual, Plano Texas — IT Help Desk Associate

2021

Working with Liberty Mutual employees to resolve any technical issues they experience.

Liberty Mutual, Plano Texas — Auto Claims Adjuster

2019-2021

Single point of contact for assigned customer auto claims.

State Farm, Richardson Texas — Express Claims Associate

2018

Worked with customer auto claims. High levels of communication and critical thinking were used when determining at fault parties, as well as a focus on delivering a high level of quality customer service.

Whole Foods Market, Fairview Texas — Prepared Foods Team Member

2017 - 2018

Worked face-to-face with customers ensuring their expectations were met regarding the available prepared foods. A high level of time management, multitasking, organization, and flexibility were important in meeting the needs of the customer. Assisted with training others in required job duties.

The Container Store, Fairview Texas — Visual Sales Team Member

2014 - 2018

Mainly focusing on the visual presentation of the store, but also remained flexible and able to fill nearly every possible role in the store. Being organizationally minded and understanding time management with regard to finishing my own task, but also with regard to assisting customers, were crucial in this role. Training other employees was another key aspect of this role

Experience

Communication - Written & Verbal

Organization

Leadership

Adaptability

Critical Thinking and Analysis

Problem Solving

PROJECTS

Marvel Character Movie Directory: Users can search a Marvel character directory to find information about the character, as well as the movies they've been in, and the rating of those movies.

Languages Used: HTML, CSS, Materialize, Javascript

Work Day Scheduler: Users can keep track of their work day using the dynamically updating day planner. As the day progresses, the hours on the schedule will change colors to show events that are in the past, present, and future.

Languages: HTML, CSS, Javascript

Password Generator: Users are able to create randomly generated passwords, as well as control what types of symbols and characters they would like to use for the password.

TECHNICAL SKILLS

HTML, CSS, Javascript, Materialize, Bootstrap, API, Node.js.

EDUCATION

Continued Education, SMU Coding Bootcamp, TeamTreehouse.com, FreeCodeCamp.com, Udemy.com - *Software Development*

JANUARY 2018 - CURRENT

Texas A&M - Commerce, Commerce Texas — *Bachelor of Science in Business Administration*

JANUARY 2016 - DECEMBER 2017

Collin College, McKinney Texas — *Associates of Art*

AUGUST 2012 - DECEMBER 2015