TigerTix: Sprint 1 Report

1. Introduction

TigerTix is a ticketing system that is designed to simulate real-world event management platforms. It is a web-based ticketing system developed for the students of Clemson University. It brings all the event tickets, football games, concerts, and campus events into a single, simple system.

The primary goals of Sprint 1 were:

- Split a monolithic backend into Admin and Client microservices.
- Implement persistent storage via a shared database.
- Integrate the frontend with live APIs.
- Ensure accessibility for visually impaired users.
- Maintain code quality and proper concurrency control.

2. System Architecture

Flow Explanation

1. Frontend \rightarrow Client Service:

- o GET /api/events: Fetches and displays events.
- o POST /api/events/:id/purchase: Simulates ticket purchase.

2. Admin Service \rightarrow Database:

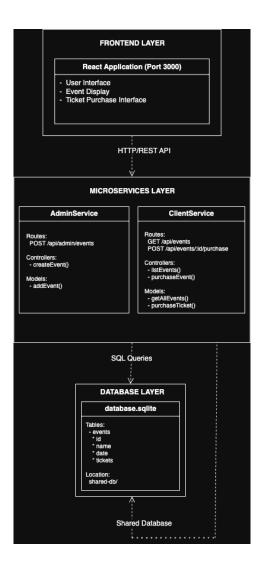
o POST /api/admin/events: Adds new events.

3. Client Service \rightarrow Database:

- SELECT queries for events.
- UPDATE queries for ticket purchases (transactional).

This design ensures **separation of concerns**: admins manage data, clients consume it.

Architecture Diagram:



3. Concurrency Handling

Concurrency is managed at the database and service layers:

- **Atomic transactions** in clientModel.js (BEGIN, COMMIT, ROLLBACK) ensure consistency.
- Conditional updates (WHERE tickets > 0) prevent overselling tickets.
- Optimistic locking checks (this.changes) confirm updates were successful.
- **Serialization** with db.serialize() enforces sequential execution, preventing race conditions under simultaneous requests.

4. Accessibility

Accessibility features were implemented in the React frontend to ensure inclusivity:

- **Semantic HTML** (, <button>, <header>) improves screen reader navigation.
- ARIA attributes (e.g., aria-label="Buy Ticket") provide descriptive context.
- **Keyboard navigation:** All interactive elements are accessible via the Tab key.
- Visible focus indicators: Users can clearly see which element is selected.
- **Dynamic updates:** Success/failure messages are announced to assistive technologies using aria-live.

5. Code Quality

> Separation of Concerns (MVC)

- **Models:** Handle database logic (adminModel.js, <u>clientModel.js</u>).
- Controllers: Manage business logic (adminController.js, clientController.js).
- **Routes:** Define REST endpoints (adminRoutes.js, <u>clientRoutes.js</u>).

> Error Handling

- Admin Controller: Returns 400 for invalid inputs, 500 for server errors.
- Client Controller: Differentiates between event not found (404), sold out (409), and success (200).
- **Models:** Roll back on transaction errors.

> Validation & Data Integrity

- Input validation ensures required fields are present (adminController.js, lines 5–8).
- Event ID validation using parseInt prevents invalid queries.
- Business rules (tickets > 0) enforced at DB level.

> RESTful API Design

- \circ GET /api/events \rightarrow read operations.
- POST /api/events/:id/purchase → action on resource.
- o Consistent JSON responses across endpoints.

> Documentation & Comments

- JSDoc used for function headers (e.g., getAllEvents(), purchaseTicket()).
- Inline comments explain transaction logic and concurrency safeguards.
- Route files include endpoint purpose descriptions.