

AHMED BEN YAHIA

ahmedbenyahia654@gmail.com ◊ [linkedin.com/in/ahmedbenyahia](https://www.linkedin.com/in/ahmedbenyahia) ◊ ahmed-benyahia.vercel.app

AI & Automation Engineer — RAG Systems — LLM Pipelines — Full Stack
+216 50 193 344 ◊ Sfax, Tunisia

OBJECTIVE

AI & Automation Engineer with 2+ years building production-grade RAG systems, LLM-powered chatbots, and scalable workflow automation. Specialized in Next.js, Python, Node.js, n8n, and vector databases to automate customer support, lead generation, and SaaS operations with 70%+ efficiency gains. Experienced shipping AI products used by thousands of users across e-commerce, SaaS, and B2B platforms.

SKILLS

Programming Languages	JavaScript, TypeScript, Python, Java, SQL
AI & Machine Learning	LLMs (GPT, Claude, Gemini), RAG Systems, LangChain, Vector Databases
Frontend	React.js, Next.js, Tailwind CSS, Shadcn-UI, Material-UI
Backend	Node.js, Express.js, Nest.js, Spring Boot
Automation & Integration	n8n, Zapier, API Integration, Webhooks, Web Scraping, RPA, Firecrawl, Chatwoot
Databases	MongoDB, PostgreSQL, MySQL, Supabase
Cloud & DevOps	Docker, Git, GitHub Actions, CI/CD, Vercel

EXPERIENCE

AI Automation Engineer Lean Orchester	Nov 2025 – Present <i>Remote</i>
<ul style="list-style-type: none">Built production RAG pipeline for Minisport.hk with automated document ingestion, embedding generation, and conversational retrieval, reducing support queries by 60%.Engineered enterprise chatbot for Iprint handling 500+ daily queries with integrated Stripe payments, automated scheduling, and FAQ resolution via Chatwoot, improving response time by 45%.Converted chatbot into Voice AI Agent using ElevenLabs, enabling natural language voice interactions for expanded accessibility.Created RAG-powered support system for Bookielink by scraping LiveChat data, embedding 5K+ Q&A pairs in vector database, achieving 85% accuracy and reducing tickets by 70%.Built lead enrichment automation using Apollo API, LLMs, and web scraping to collect company data and decision makers for sales pipeline generation.Developed AI-powered scraping systems for Upwork, GitHub, and Indeed to generate company profiles and match candidates to jobs, syncing to CRMs and reducing screening time by 80%.Automated ServiceM8 reporting pipeline extracting jobs, technician KPIs, and revenue metrics, saving 15 hours/week of manual work.Built browser automation for FindMyEmail to upload CSVs, trigger enrichment jobs, and collect results automatically.Created scalable video generation pipelines with AI narration and automated captioning, producing 10+ videos/month from GitHub repos and reaction content.Built ConvertKit-Twilio SMS campaign system with Next.js dashboard delivering messages to 10K+ subscribers with 98% deliverability.Designed business intelligence dashboard for OlalaHomes displaying daily reports, KPIs, and operational metrics with real-time updates.	
Full Stack Developer Intern Aziin Engineering Solutions	Feb 2024 – May 2024 <i>Hybrid, Sfax, Tunisia</i>

- Architected e-learning SaaS platform serving 1,000+ users with live video (Agora), real-time chat, and AI adaptive learning, boosting engagement by 35%.
- Implemented JWT/OAuth2 authentication with RBAC ensuring SOC-2 compliance and integrated Stripe processing \$2k+ monthly transactions.
- Developed AI exam generator using GPT-4 with auto-grading, reducing instructor workload by 40% for 500+ students.
- Built RAG chatbot answering 3K+ queries monthly with 80% accuracy and designed admin dashboard with analytics and KPI monitoring.
- Optimized performance with Zustand state management and code splitting, achieving 40% faster loads

Full Stack Developer Intern

Grow Up Agency

Jul 2024 – Aug 2024

Remote

- Developed CRUD functionalities and secure authentication for healthcare management system, improving operational efficiency by 30%.
- Implemented automated email/SMS notifications using Node.js, SMTP, and Twilio with real-time dashboards using Recharts.

Frontend Developer Intern

Novel-Ti

Jul 2023 – Aug 2023

Sfax, Tunisia

- Designed responsive UI for NFC-based traceability system, improving performance and reducing page load time by 20%.

PROJECTS

LeadFlow – B2B Lead Generation System

— n8n, Firecrawl, SerpAPI, LinkedIn/Google Maps APIs
Multi-source lead enrichment pipeline scraping Google Maps, extracting website data, identifying C-level executives, and matching prospects with Upwork jobs. Generates 500+ qualified leads monthly with 85% accuracy.

LinkedIn Content Automation

— n8n, OpenAI API, LinkedIn API
AI-powered content generation system creating and posting LinkedIn content daily with GPT-4, hashtag optimization, and scheduling.

Postily – Social Media SaaS

— Next.js, MongoDB, OpenAI, Stripe
AI content generation, multi-platform scheduling, and analytics dashboard supporting 5+ social platforms.

APIspark – No-Code API Builder

— Next.js, Node.js, Prisma, PostgreSQL
Visual API builder with AI-generated code, auto schema creation, and Swagger docs. Reduces development time by 70%.

EDUCATION

Bachelor of Computer Science

Higher Institute of Computer Science and Multimedia of Sfax (HIOCSMS)

2022 – 2025

Sfax, Tunisia

LANGUAGES

English – Fluent

French – Fluent

Arabic – Native