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SUMMARY:

- Experience of PEGA includes End-to-End Implementation.
- Having 4 Years of experience as an Application Developer.
- Extensive experience in development of UI, report generations, integrations.
- Experience with Data Visualization and Reporting tool like POWERBI
- UI includes development of section, harness, flow action, composite portal.
- Report generation includes Listview, Summary View, Report Definition.
- Unit testing and Integration Testing of the developments.
- Worked on Activities to implement the business logic.
- Involved in deployment by using Product and Product patches.
- Knowledge of Agile-Scrum development and delivery methodologies, using JIRA
- Knowledge on tools like JIRA, SQL, HP QC.
- UI SPOC for the project by developing skin to adhere to Sainsbury branding.
- I worked as developer for the key functionalities of the project like Refund, dynamic UI , auto-populate and other controls

EDUCATION:

Degree (BSC MSCS) from Pragathi Degree College,Kukatpally, with aggregate 85%

CERTIFICATIONS:

Certified System Architect (CSA)
Certified Senior System Architect (CSSA)

TECHNICAL SKILLS:

- Pega PRPC
- MS Excel
- Power BI
- SQL server
- NTLK and NLP
- Agile methodology
- Jira

WORK EXPERIENCE SUMMARY:

- Currently working as a Associate Software Engineer in Forvandle IT solutions Pvt Ltd.

PROFESSIONAL EXPERIENCE:

Projects:

- #1. Project Name: CWT CXP Application - Tech Remediation Project
- Description : The aim of CXP application is to provide the Customer Service to the Travelers leveraging the Pega Customer Service Framework.
- Project Role : To optimize the performance of CXP application by eliminating errors/

exceptions, improving speed of API calls, enhancing performance of Reports, and leverage the use of Elastic Search for Case Search functionality.

Responsibilities:

- Created **HTML rules, Properties, Embedded Pages** and **Correspondences**.
- Created **Activities, steps and methods** like property set, page new, calling other activities for implementing core business logic.
- Designed and implemented User Interfaces using **Sections, Harness and Portals**.
- Involved in Creation of **validation rules** to implement business logic validation.
- Worked on Designing and developing **Workflows, and Rule sets** as well as integrating the application with external systems.
- Worked on setting up **Access groups, Operators, Application ID, Org Divisions, Org Units** and **Work groups**.
- Involved in testing and troubleshooting the issues of application using **PRPC tools like Rules Inspector, Clipboard, and Tracer**.
- Used **obj-open, obj-browse, and obj-save** depending on the business rules in the project.

Project Details :

Project Name: Warranty Claims application

Project Description: Warranty claims processing is an application for registering the claims purchased and processed by claim processors, claim manager and replacement specialist users. The products purchased that are under warranty can be returned/repared. The project utilizes the case management, data management capabilities to efficiently do the claim processing.

Roles and Responsibilities:

- Design and implemented user interface using **sections, Harness and Portals**.
- Involved in Creation of **validation rules** to implement business logic validation.
- Created **Activities** for implementing core business logic.
- Worked on **Case Types** and **Data Pages**.
- Created **Report Definitions** to fetch the Data from external as well as internal DB.
- Involved in testing and troubleshooting the issues of application using **PRPC tools like Live UI, Clipboard, and Tracer**.
- Created Properties Worked on **Decision Rules, Declarative Rules and Data Pages**.
- Worked on **Flows** and **Flow Actions**.