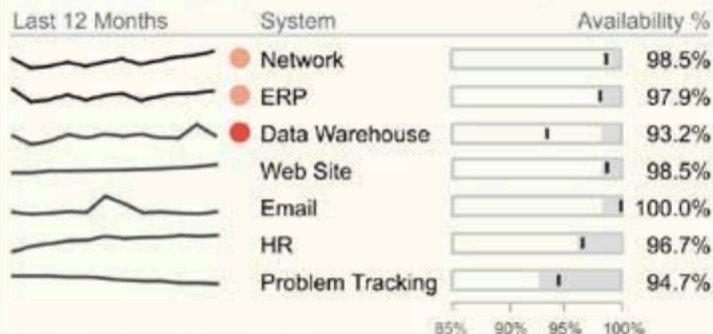


## CIO Dashboard

(As of December 19, 2004, 3:35 PM)

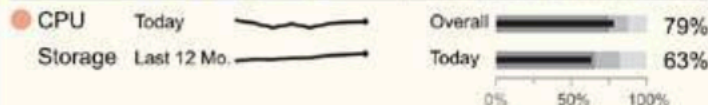
## System Availability (Last 30 days)

(■ Actual: ■ Acceptable)

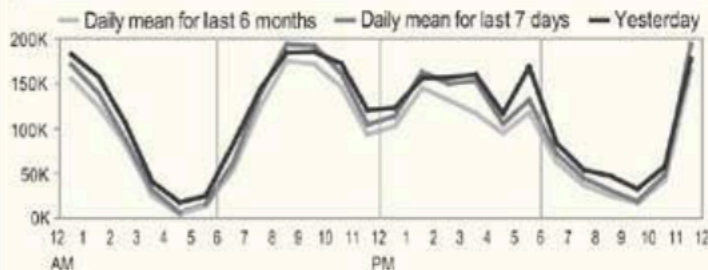


## Hardware % of Capacity

(■ Actual: ■ Good: ■ Excessive: ■ Critical)



## Daily Network Traffic (Kilobytes)



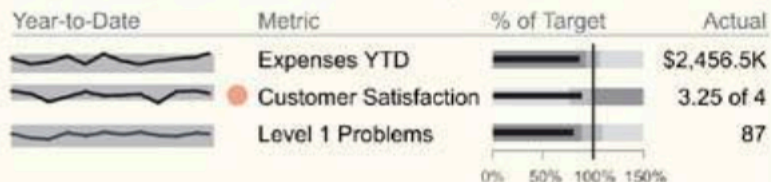
## Response Time (Distribution in seconds)

(■ Acceptable)



## Key Non-System Metrics

(■ Actual: ■ Good: ■ Excessive: ■ Critical)



## Major Project Milestones

Project	Milestone	Due Date	Days Until/ Past Due
ERP Upgrade	Full system test	01/10/06	22
Add services data to DW	ETL coding	12/15/05	-3
Upgrade mainframe OS	Prepare plan	12/23/05	4
Disaster recovery site	Install hardware	01/08/06	20
Budgeting system	Hire team	12/06/05	-13
Web site face-lift	Move into production	01/05/05	17

## 5 Top Projects in the Queue (Sorted by priority)

Project	Status	Funding Approved	Sched. Start
1 Professional services module	Pending available staff	X	05/10/06
2 Upgrade MS Office	Cost-benefit analysis		02/15/06
3 Failover for ERP	Preparing proposal		06/02/06
4 Upgrade data warehouse HW	Evaluating options	X	04/15/06
5 Executive dashboard	Vendor assessment		07/01/06

## Critical Events (Next 14 Days)

Event	Group Responsible	Date
Full system maintenance outage from 9-11 PM	G. Jones	12/21/05
Present hardware upgrade proposal to CEO	Self/M. Smith	12/22/05
Tom visiting from Asia office	Self	12/23/05
Prepare quarterly financial for public announcement	Self	01/04/06
Present revised information strategy to steering comm.	J. Kane	01/06/05