

Levi Ross

E-Mail: levross@gmail.com

<https://www.linkedin.com/in/leviross>

U.S. Cell: 206.276.7274 | Israel Cell: 053-384-8434

Experience

Solutions Engineer, Seattle, WA

Comcast - 2018 - Present

- Managed customer satisfaction for AMC Networks, The CW Networks & Discovery Networks by listening to pain points and providing scalable solutions that directly solved their business problems.
- Stayed up to date and with the product roadmap and championed the testing, staging & deploying of new product features for our customers.
- Wrote, designed and maintained Java programs to integrate into Comcast's MPX media publishing system; driving customer spending up by 15%.
- Managed customer engagements and reported all business-impact issues directly to management in a timely manner.

Fullstack Engineer, Seattle, WA

Microsoft - 2015 - 2018

- Wrote, designed and maintained software for the Azure.Microsoft.com web team; developed, deployed, and released new features, bug fixes, and new functionalities, driving unique visits up by 10% over the past year and contributing to 5% increase in account sign-ups.
- Designed C#/.Net tools to automate the creation of pricing pages, speeding up development time by 20%.

Education

General Assembly, Seattle, WA

2014 - 2015

- Developed web applications and APIs using JavaScript, Node.js, Express and Ruby on Rails.
- Created dynamic front-end single-page apps using AngularJS.

Certificates:

- Udemy - The Complete Java Certification Course
- Microsoft Education - Azure Virtual Machines Training Course

Technologies

- JavaScript: **6+ years**
- Node.js: **4+ years**
- Java: **2+ years**
- C#: **2+ years**
- React: **2+ years**
- Azure, AWS: **3+ years**
- Angular: **2+ years**
- MongoDB: **3+ years**

Personal Information

- Served in the Kfir Brigade from April 2004 – September 2005