

Jonathan Chu Lo

Spanish (Native), English (C2), French (C1),
Cantonese (A2), German (A1).

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WORK EXPERIENCES

- **Operations Manager**, Doggy Bathroom, Montreal. **Jan 2019 - Jul 2020**

Doggy Bathroom is a direct-to-consumer pet supply e-commerce. I worked on the supply chain, from communicating with our manufacturing partners to negotiating shipping rates with American and Canadian carriers. I also planned and deployed social media campaigns, email Marketing, and communicate with our customers daily.

Tools: Google suite, Mailchimp, **Facebook Ad Center**, Pinterest Ad Center, Slack, Asana, **Shopify**

- **Customer Service Representative**, Scotiabank, Montreal. **Feb 2016 - Jan 2018**

I was responsible for promoting and explaining Scotiabank products and services, assisting the branch goals and quotas, and resolving miscellaneous client inquiries.

- **Community Manager** (Internship), Igloo Design, Montreal. **May 2015 - Jun 2015**

Igloo Design was an interior design agency focused on residential dwellings. My internship involved managing its social media presence, creating visual content, and discovering new media channels.

Tools: Apple Keynotes, **Canvas**, Facebook Ad Center

- **Administrative Assistance** (Internship), Ou Yun Fu Comm. Co., China. **Jun 2014 - Jul 2014**

Ou Yun Fu Comm. Co. is an export company based in Guangzhou. I assisted the procurement director on purchasing decisions, quality control, and calendar management.

OTHER EXPERIENCES

- **Web Designer**, Wuwana, Online. **Aug 2020 - Present**

wuwana.com is a search engine that provides listings for local businesses. The goal is to create a business-to-business platform used to connect local companies. I work on the front-end of the website and manage the project roadmap.

Source code: <https://github.com/wuwanahq/wuwana2>

Tools: **HTML5**, **CSS3**, JavaScript, Github, **Figma**, Visual Studio Code

- **VP Internal**, Concordi'ART, Montreal. **Jan 2018 - May 2018**

Concordi'ART is a student run organization that promotes artistic vision in corporate culture and entrepreneurial spirit in the arts community. My responsibilities entailed scheduling meetings, organizing events, and communicating with the university administration.

- **Private Tutor**, Concordia University, Montreal. **Oct 2017 - May 2019**
I taught Financial Accounting (COMM 217), Fundamental Mathematics II (MATH 209), and Financial Math for the Access Center for Students with Disability department.

EDUCATION

- **Universidad de Deusto**, Madrid. **Nov 2020 - Present**
Citizen Bootcamp, a condensed MBA led by Citi Bank and Deusto Business School.
- **HarvardX**, Online. **Jul 2020 - Jul 2020**
Data Analysis with R: **data visualization**, probabilities, inference and modelling.
- **Universität Mannheim**, Germany. **Jul 2018 - Dec 2018**
Exchange semester 2018. Courses include German Language, Economics, and Marketing.
- **Concordia University**, Montreal. **Sep 2016 - May 2019**
Bachelor of Commerce, Major in Marketing, Minor in Finance. Cum Laude graduate.
- **International Language School of Canada**, Montreal **Jun 2015 - Aug 2015**
Certificate of French language, level **Advance 1**.
- **LaSalle College**, Montreal. **Sep 2012 - Jun 2015**
Business Management program (DEC).

AWARDS AND RECOGNITIONS

- **Beta Gama Sigma, 2019** - Recognition of the top 10% of students in the Business Faculty.
- **Dean's Honour List, 2018** - Recognition of minimum annual GPA of 3.75.
- **Le Chateau Store Scholarship, 2018** - Scholarship available for Marketing students.
- **Golden Key International Honour Society, 2017** - Recognition of the top 15% of the university wide student body.
- Nomination to the **Scholarship Excellence, 2013** - Recognition of the top 3 students of the Business and Technology Faculty in LaSalle College.