

RECOMMENDED FIRST STEPS AFTER ARRIVAL



STEP 1

Visit **Repat Armenia Foundation** for repatriation advice and any repatriation-related questions. Also, we suggest joining the [Armenian Repatriates Network](#) (12,000 members) for practical tips on different aspects of repatriation.

Repat Armenia Foundation

Tel.: +374 91 46 46 60

E-mail: repatriation@repatarmenia.org

www.repatarmenia.org

STEP 2

Choose a **mobile/internet provider** among the three mobile phone service providers in Armenia: [UCOM](#), [Viva](#) and [Team Telecom](#). All three have generally good coverage in Yerevan and around Armenia. You might lose signal for a while when around mountains, but

you are mostly connected. You will have two options: a monthly plan or pay-as-you-go for cell phones, for which the plans are inexpensive, starting at 1,000 AMD prepaid. Plans range from 1,900–9,500 AMD (\$5–25/month). Home internet is available through [UCOM](#), [Team Telecom](#) and [Ovivo](#). All offer a combo of internet/phone/television, and plans start from 6,000 AMD for just internet.

NOTE: You will need to bring your passport or other ID in with you when applying for any service.

NOTE: If you don't have grantsoum (address registration), you will be asked for a deposit payment on internet modems.

STEP 3

Opening a bank account is a general necessity. In Armenia, it is used to:

- Deposit your money (most have at least two accounts – AMD + USD/EUR/RUS)
- Get paid or receive government-provided benefits

– Pay for utilities alongside daily purchases

To open a bank account, make sure to have your passport and social security number with you. You might also need to show another ID, including grantsoum (registered address). For more information about the banking system in Armenia, insurance, currency exchange, etc., please click [here](#)

All banks have kiosks from whence you grab a number based on your banking needs for the day. Once your number appears on the screen, approach the window indicated. It is recommended to approach the banks either early in the morning or closer to 3pm for the least wait times. Furthermore, banks in the city center are always fuller than those hidden away on smaller streets. Expect the longest wait times around lunch and closing times.

PRO TIP: We recommend using the [Earlyone app](#) to ensure your time slot before arriving at your bank.

NOTE: Use mobile or online banking where possible.

Contact us if you need to open a bank account. We will connect you with our partner bank.

For more information please refer to the [Financials](#) section.

STEP 4

Register your residence after you're granted residency or citizenship at your local police station. It's not complex but can be time-consuming so it's best to take care of this as soon as you get your residency card. You'll have to hand over your residency card and they will have you fill out a form asking you where you live and what your phone number is. In the next week, you will receive a phone call from a police officer who will ask when you will be home.

NOTE: You should book an appointment online [here](#).

NOTE: When changing residences, you must notify the territorial authorities within a week of the change. You can only be registered at one address at a time.

PRO TIP: Please make sure you have a notarized rent contract concluded between you and your landlord prior to your residence registration.

The police officer will come to your home without prior notification, look around, make sure you actually live there, and fill out some paperwork that he will then ask you to sign. After your meeting, you will be able to pick up your registered and stamped residency card at the police station where you left it.

NOTE: Normally, the landlords should be informed about your registration intention. Sometimes landlords have concerns related to their rights limitations caused by this procedure. In such cases, we recommend you to refer to your district police station or contact lawyers so that they provide you with information that will help you to resolve the issue with your landlord.

STEP 5

Obtain a Social Security Number (SSN) once you have received the official stamp in your passport verifying your registered address (also known as a grantsoum). You will have to approach the same station for your social security number and show your grantsoum and they will prepare the necessary paperwork.

NOTE: You should book an appointment online [here](#). You can also get your SSN at the main visa and passport department in Davtashen.

PRO TIP: Scan and file your documents digitally as you will only need the number in most cases, but a photo of the original might get you through if they request the actual document.

In general, you will need your SSN for:

- Opening bank accounts
- Obtaining various licenses
- Paying taxes/receiving a salary
- Poverty family benefits
- Unemployment benefits
- Old age pensions
- Disability pensions
- Any other government assistance programs

The full list of passport and visa departments around Yerevan is available in [Appendix 3](#).

STEP 6

Take care of your health via registering at your local polyclinic to turn to when necessary. Most may opt to work with private clinics and hospitals, but your local polyclinic will offer much of its services for free. A full list of polyclinics can be found [here](#), as well as in [Appendix 5](#).

To register,

- ◇ Find your nearest polyclinic
- ◇ Go to the clinic with your passport or residence permit card and SSN
- ◇ Sign an agreement with the polyclinic, marking you their patient

For more information about polyclinics, check the [Medical](#) section.

As for **Medical Insurance**, in Armenia it is not that common to have it on an individual basis. Thus, it is more affordable and beneficial for you to be included in a corporate package. Repat Armenia Foundation has been working hard for years, bringing a group insurance package to repatriates looking to protect themselves in emergency situations. Since 2019, we have been working with **Nairi Insurance** to offer comprehensive coverage at a lower price. At a 130,000 AMD annually and 30% less with a family of 3+, it covers up to 7 million AMD in medical bills in Armenia.

Coverage includes:

- ◇ Home visit of a physician
- ◇ Emergency care and transportation
- ◇ In-patient treatment
- ◇ Outpatient treatment
- ◇ Cardiology
- ◇ Angiosurgery
- ◇ Partial oncology and chronic diseases
- ◇ Pregnancy and childbirth
- ◇ Preventative examinations
- ◇ Drugs and medical supplies
- ◇ Ophthalmological services
- ◇ Dental services

To learn more about this program and to apply for your insurance coverage, please [click here](#).

STEP 7

Registering your children at kindergarten, school or applying to university is very important to ensure a quick integration process for them in Armenia. In Armenia, there are both public and private educational institutions starting from kindergarten. Check [private kindergartens](#) and [schools](#) all over Yerevan. For more detailed information, please refer to the [Education](#) section.