Transfer Online, Inc. Onboarding Instructions for Shareholders

How To Register For Online Access

- 1. Go to the Transfer Online, Inc. website.
- 2. Click Get Started Today.
- 3. Click Sign Up Here.
- 4. Fill out the required information.
- 5. Verify Account.

Note

There are various options to verify your account.

5.1. (Optional) Method One: Use a Security Code.

There are a few ways to find the Security Code:

- · From a Proxy Voting Card,
- · A letter sent from the Issuing Company,
- A letter sent from Transfer Online, Or
- From another member who is already managing the account you wish to manage.
 - 5.1.1. (To Skip) Click I don't have a Security Code.
 - 5.1.2. Input Security Code into Security Code field.
 - 5.1.3. Click Next.
- 5.2. (Optional) Method Two: Use Information From Certificate.

This method works if you have a **Physical Certificate** with the following information:

- · Certificate Name,
- · Certificate Number. And
- (If known) Certificate ID.
 - 5.2.1. (To Skip) Click Skip This Step.
 - 5.2.2. Fill out the required information.
 - 5.2.3. Click Next.
- 5.3. (Optional) Method Three: Provide as Much Information as Possible.

Use this method if you lack both:

- · A Security Code, And
- · Certificate Information.
 - 5.3.1. Fill out the required information.
 - 5.3.2. Click Submit.

6. (Optional) Add an Additional Shareholder

You can add an additional shareholder to the account from the "Link Request Pending" page.

- 6.1 Click *Add/Remove Accounts* at the top of the page.
- 6.2 Click Add an Account.
- 6.3 Repeat *Step 5* < *step_5* > for the additional shareholder.
- 6.4 Click Add/Remove Accounts at the top of the page to confirm shareholder was added.