

To Whom It May Concern,

Recommendation for Lewis Lockhart

I am pleased to be able to recommend Lewis Lockhart for a position with your organization. I have been working as a software developer for over 15 years and had the privilege of working with Lewis at Simplifile for over 3 years. My team of 14 people worked closely with Lewis so I have had many opportunities to observe him in action.

His Reliability and Calm Under Pressure

I've always been impressed by Lewis' reliability and calm under pressure. Lewis' manager also recognized these traits and promoted him to oversee a team of customer support representatives. In addition to this important responsibility, Lewis was also tasked with the responsibility to run Simplifile's daily ACH process. This is a huge responsibility. Each night large sums of money have to be debited and credited from thousands of customers. Messing up this process even once has the potential to put the company out of business. Obviously, the process is highly automated and has multiple safeguards and contingency plans in place. But even with all of that, only people who know what they are doing and can be trusted to do the job right are asked to help with this important task. Lewis is one of those people.

His Initiative and Drive

A great example of Lewis' initiative is when he created a tool using JavaScript, HTML, and CSS. Simplifile electronically submits documents to over 1600 counties across the country and each county has unique requirements and quirky behaviors that take time and training to learn and understand. A lot of this information has been documented on the company wiki, but Lewis had a better idea. He taught himself JavaScript, HTML, and CSS and then created a Tampermonkey browser plug-in for the Customer Support Team to use on our web-site. The plug-in allows team members to add county-specific notes and messages that are overlaid directly onto the webpages where the relevant information is needed.

Lucky to Have Him on Your Team

I am confident that Lewis will succeed wherever he goes. I am happy for him, but sad to see him go. Lewis has dreams he wants to pursue and the determination to make them happen. Any organization would be lucky to have him on their team.

Sincerely,

Allen Kenney

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